

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-902	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/20/2021
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NAME OF PROVIDER OR SUPPLIER RUSMED 1	STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE RALEIGH, NC 27603
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V 000	INITIAL COMMENTS An annual and complaint survey was completed on 09/20/21. The complaint was substantiated (#NC00180717, #NC00180772, #NC00180630). Deficiencies were cited.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to develop and implement strategies in the treatment plan for one of three clients (#3). The findings are:</p> <p>Review on 9/14/21 of client #3's record revealed: -Admitted: 05/04/20 -Diagnoses: Autism Spectrum Disorder, Attention Deficit Hyperactivity Disorder, Severe Intellectual Disability -Order from psychologist dated 6/10/20 to wear "tough clothing"</p> <p>Review on 9/14/21 of client #3's treatment plan dated 7/01/21 revealed: -No goals or strategies to address client #3's behavior of ripping and destroying his clothes</p> <p>Observation on 9/14/21 at 12:30pm client #3 was folding and hanging laundry. Client #3 and Residential Manager were putting the clothes on hangers and hanging them in the downstairs office/medication room closet. Closet door where clothes were kept was unlocked, had no locking mechanism on the door knob Observation on 9/14/21 at 1:45pm client #3's bedroom had no clothes hanging in the closet and no shoes on the floor of the closet or in his bedroom.</p> <p>Interview on 9/14/21 the Residential Manager stated: -Client #3 ripped and destroyed his clothing -Client #3's clothes were kept in the closet downstairs to keep client #3 from tearing up all his clothing -Thought it was in his treatment plan -Had always put clothes in the downstairs closet</p>	V 112		

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V 112	Continued From page 2 Interview on 9/14/21 Staff #1 stated: -Client #3 clothes had been put in the downstairs closet since he had been employed (hire date 9/8/2019) -Client #3 had ripped and torn clothes	V 112		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to administer medications on the written order of a physician affecting one of three clients (#2). The findings are:</p> <p>Review on 9/9/21 of client #2's record revealed :</p> <ul style="list-style-type: none"> -Admitted: 8/1/21 -Diagnoses: Severe Intellectual Disability, Bipolar II Disorder, Mixed Attention Deficit Hyperactivity Disorder -Physician orders dated 6/29/21: <ul style="list-style-type: none"> - Lithium carbonate ER 450 milligram (mg) tablets, take 1 tablet by mouth twice daily - Polyethylene glycol 3350 PQ, mix 1 packet (17grams) in 8 ounces beverage of choice and take by mouth every day -No order for Prilosec over the counter (OTC) Observation on 9/9/21 at 10:45am of client #2's medications <ul style="list-style-type: none"> -Lithium carbonate ER 450 mg were in the pill pack not administered for 9/1/21-9/9/21 -Polyethylene glycol 3350 PQ was not available at the home Record review on 9/9/21 of client #2's MAR revealed: <ul style="list-style-type: none"> -Lithium carbonate ER 450 mg was not initialed as administered for 9/1/21-9/9/21 -Polyethylene glycol 3350 PQ was not initialed as administered for 9/1/21-9/9/21 	V 118		

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V 118	<p>Continued From page 4</p> <p>-Prilosec over the counter (OTC) was initialed as administered 8/18/21-9/9/21</p> <p>Interview on 9/9/21 the Residential Manager stated: -Lithium was stopped by request of the mother -Had not received a doctor's order to stop -Polyethylene glycol 3350 hadn't been delivered by the pharmacy -The mother requested that Prilosec was given to client #2 daily -She was aware that medications administered needed a doctor's order</p> <p>Interview on 9/9/21 staff #1 stated: -Lithium was held as the mother requested it not to be given -Prilosec was written on the MAR, because the mother requested that the medication was given daily</p> <p>Interview on 9/15/21 the Licensee stated: -Had not been to the group home to look over medications -Residential Manager usually checked in the medication closet to ensure all medications are present -Medications should be given according to the physician's orders</p>	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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V 736	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe and attractive manner. The findings are:</p> <p>Observation on 9/14/21 at 1:45pm revealed: The floor between the office and kitchen was ripped and torn with one rip the size of a dollar bill the other rip was the size of an mailing envelope and was detached from the foundation</p> <p>-Kitchen -sink faucet escutcheon was detached from the sink and moved when the water was turned on or off -Ceiling light in the room beside the kitchen was not working -Carpet was dingy with several spots the size of a basketball on the living room floor</p> <p>Upstairs hallway bathroom -sink faucet handle missing -door missing from medicine cabinet</p> <p>Bathroom in client #1's room -missing 2 out of 4 light bulbs -1 small drawer missing from vanity</p> <p>Interview on 9/14/21 the Residential Manager stated: -The house has been sold to a managing company and it takes a long time to get repairs done -A list had been submitted to the managing company and they were waiting for contractors to come out to complete the work</p>	V 736		

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V 736	Continued From page 6 Interview on 9/14/21 the License stated: -The house was sold to a managing company and it has taken a little longer to get repairs completed -Has had to complete some repairs and pay out of pocket, the new process takes so long	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation, and interview the facility failed to ensure water temperatures were maintained between 100-116. The findings are: Observation on 9/14/21 at 1:00pm & 1:30pm revealed the following water temperatures: -the kitchen sink & clients' bathroom sink were 122 degrees to 125 degrees During interview on 9/14/21 the Residential Manager stated: -Water temperatures are usually that high -Will put in a work order for the water temperature to be turned down	V 752		