

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  MHL0411151	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R 09/02/2021
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NAME OF PROVIDER OR SUPPLIER  
**HICKS HOUSE OF CARE**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**2611 ZOLA DRIVE  
GREENSBORO, NC 27405**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual and follow up survey was completed on 9/2/21. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.	V 000		
V 114	27G .0207 Emergency Plans and Supplies  10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use.  This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure fire and disaster drills in a 24-hour facility were held at least quarterly and repeated for each shift. The findings are:  Interview on 8/30/21 with staff #1 revealed staff worked 3 shifts that consisted of 1st (9:00 am - 3:00 pm), 2nd (3:00 pm - 11:00 pm) and 3rd (11:00 pm - 9:00 am).	V 114	The agency's owner reviewed the Emergency disaster plan and Emergency Plan and Supplies Policy with all staff on September 9, 2021. A signature sheet accompanies this POC.  Exit Evacuation procedures and routes has been Posted in the bedroom of each client and Throughout the facility.  The owner will ensure that Fire and disaster Drills are held quarterly and conducted on Each shift.  Drills will be conducted under situations that Stimulate actual emergencies.	9/09/2021

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Denise Lamb* CEO/OP 9-9-21



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NAME OF PROVIDER OR SUPPLIER  <b>HICKS HOUSE OF CARE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2611 ZOLA DRIVE</b> <b>GREENSBORO, NC 27405</b>		
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V 114	<p>Continued From page 1</p> <p>Review on 8/31/21 of the documented fire drills completed revealed: -During the quarters of July 2020 - September 2020 and October 2020 - December 2020, there were no drills documented for 1st or 3rd shifts; -During the quarter of April 2021 - June 2021, there were no drills documented for 3rd shift.</p> <p>Review on 8/31/21 of the documented disaster drills completed revealed: -During the quarters of July 2020 - September 2020 and October 2020 - December 2020, there were no drills documented for 1st of 3rd shifts; -During the quarters of January 2021 - March 2021 and April 2021 - June 2021, there were no drills documented for 3rd shift.</p> <p>Interview on 9/2/21 with the Owner revealed: -He was not aware that fire and disaster drills were required to be completed for each shift during each quarter; -He thought fire and disaster drills were required to be completed once per quarter; -"You're (facility staff) supposed to do it (fire and disaster drills) quarterly, but we do it every month;" -"We do it (fire and disaster drills) morning one month and evening one month;" -"I didn't know we were supposed to do them (fire and disaster drills) on each shift."</p>	V 114		

*Reverin Hub CEO/op 9-9-21*

# Hicks House of Care, LLC


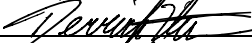
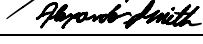
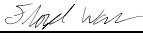
## Sign in Sheet

### Emergency Drill Review

Emergency disaster plan emergency plan supplies policy

September 9, 2021

Derrick Hicks, Facilitator

Name (printed)	Signature	Position
Justin Smallwood		AP
Derrick Hicks		RP
Alexander Smith		PP
Floyd Walden		PP

Director's Signature



Date

9-9-21