

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411096</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/09/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SARAH AND HATTIE'S HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3012 BRANDERWOOD DRIVE GREENSBORO, NC 27406</b>
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 9/9/2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure documentation of administration of medications was completed immediately following administration and that the MAR was kept current affecting 3 of 3 clients (#1, #2 &amp; #3). The findings are:</p> <p>Review on 9/3/2021 of client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admission date: 6/26/2017</li> <li>- Diagnoses: Autistic Disorder; Mood Disorder; Attention Deficit-Hyperactivity Disorder (ADHD); and Moderate Intellectual Disability</li> <li>- Physicians orders for the following medications: <ul style="list-style-type: none"> <li>- Vistaril 50 mg (milligrams), 1 capsule QAM (every morning) and 1 capsule at 1:00pm, dated 5/13/2021;</li> <li>- Abilify 10mg, 1 tablet BID (twice daily), dated 8/1/2021;</li> <li>- Clonazepam 0.5mg, give 1 tablet midday for agitation while visiting parents' home on weekends only, dated 5/13/2021.</li> </ul> </li> </ul> <p>Review on 9/3/2021 of Client #1's MARs dated 7/1/2021 to 9/3/2021 revealed:</p> <ul style="list-style-type: none"> <li>- No documentation of administration of the following: <ul style="list-style-type: none"> <li>- Vistaril at 8:00am on 7/2/2021;</li> <li>- Abilify at 8:00am on 7/2/2021 &amp; 7/10/2021; and at 8:00pm on 7/2/2021 &amp; 8/12/2021;</li> <li>- Clonazepam was not listed on the July or August 2021 MARs.</li> </ul> </li> </ul>	V 118		

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V 118	<p>Continued From page 2</p> <p>Reviews on 9/3/2021 and 9/7/2021 of Client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- Admission date: 3/16/2018</li> <li>- Diagnoses: : Autistic Spectrum Disorder; Severe Intellectual Disability Disorder; Pica (eating non-food items); Seizure Disorder; VP (ventriculoperitoneal) Shunt Placement (procedure in which a shunt is placed to drain excess cerebrospinal fluid from cavities in the brain); Dysphagia; Esophagitis; Pyloric Channel Edema (aka Adult Hypertropic Pyloric Stenosis); and Peptic Ulcer</li> <li>- Physician's orders for the following medications: <ul style="list-style-type: none"> <li>- Polyethylene glycol 3350 powder, take 17gm every evening, dated 7/15/2021;</li> <li>- Vitamin D3, 5,000 units, 1 capsule QD (every day) at 7:00am, dated 7/15/2021;</li> <li>- Cetirizine HCL 10mg, 1 tablet QD, dated 7/15/2021;</li> <li>- Fluticasone propionate nasal spray, 2 sprays in each nostril QHS (every evening at bedtime), dated 7/15/2021.</li> </ul> </li> </ul> <p>Reviews on 9/3/2021 and 9/7/2021 of Client #2's MARs dated 7/1/2021 to 9/3/2021 revealed:</p> <ul style="list-style-type: none"> <li>- The July to September MARs listed polyethylene glycol administration directions as: "Take 1 packet daily PRN (as needed)" rather than as ordered for daily use;</li> <li>- Vitamin D was not listed on the July or September 2021 MARs; and there was no documentation of administration for the following dates on the August 2021 MAR: 7, 8, 11-31;</li> <li>- Cetirizine was not listed on the July or September 2021 MARs; and there was no documentation of administration for the following dates on the August 2021 MAR: 3-31;</li> <li>- Fluticasone propionate nasal spray was not listed on the July-September 2021 MARs.</li> </ul>	V 118		

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V 118	<p>Continued From page 3</p> <p>Reviews on 9/3/2021 and 9/7/2021 of Client #3's record revealed:</p> <ul style="list-style-type: none"> <li>- Admission date: 3/16/2018</li> <li>- Diagnoses: Severe Intellectual Disability; Cerebral Palsy; and Complex Partial Seizure Disorder</li> <li>- A physician's order for lorazepam 2mg, use 1 tablet sublingually for seizure lasting more than 5 minutes or a cluster seizure, dated 4/8/2019.</li> </ul> <p>Review on 9/3/2021 of Client #3's MARs dated 7/1/2021 to 9/3/2021 revealed:</p> <ul style="list-style-type: none"> <li>- Lorazepam for seizures was not listed on the July to September 2021 MARs.</li> </ul> <p>Interview attempt on 9/3/2021 with client #1 revealed:</p> <ul style="list-style-type: none"> <li>- He was non-verbal and unable to answer questions regarding his medications.</li> </ul> <p>Interview attempt on 9/3/2021 with client #2 revealed:</p> <ul style="list-style-type: none"> <li>- He was non-verbal and unable to answer questions regarding his medications.</li> </ul> <p>Interview on 9/3/2021 with Client #3 revealed:</p> <ul style="list-style-type: none"> <li>- His only response to questions about whether he was administered his medications correctly was "uh huh."</li> </ul> <p>Interview on 9/9/2021 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> <li>- The Owner/Licensee (O/L) ensured that medications were correctly entered on clients' MARs.</li> <li>- She reviewed MARs quarterly.</li> <li>- She was not aware that there were blanks left on MARs or that medications were not listed.</li> </ul>	V 118		

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V 118	Continued From page 4  Interviews on 9/3/2021 and 9/9/2021 with the O/L revealed: - She and the QP reviewed MARs for accuracy. - She should have caught the errors related to medications not being printed on the MARs. - Client #2 got medications from two separate pharmacies. - One of the Pharmacies printed out the MARs but did not include Client #2's medications from the other pharmacy. - She would ensure that the MARs were corrected. - She believed that all three clients had been administered their medications correctly.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observations and interviews, the facility and its grounds were not maintained in a safe, clean, orderly manner. The findings are:  Observation at approximately 8:45am on 9/3/2021 of the facility's exterior revealed: - Boards on the front porch had peeling paint and nails popped up in several areas.  Observation at approximately 4:10pm on	V 736		

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V 736	<p>Continued From page 5</p> <p>9/3/2021 of the facility and its grounds revealed:</p> <ul style="list-style-type: none"> <li>- Client #1's bedroom had peeled sheetrock over an area approximately 5-feet x 3-feet.</li> <li>- There were holes beside the light switch cover plate and an electric receptacle in Client #1's bedroom that allowed access to the wiring behind the cover plates.</li> <li>- 1 of 2 window blinds in Client #2's bedroom has broken slats.</li> <li>- There was patched, but unpainted sheetrock on the walls of Client #2's bedroom.</li> <li>- The bathroom had a roughly patched area of sheetrock approximately 1-foot x 1-foot on the wall beside the door.</li> <li>- Black duct tape covered part of the patched area.</li> <li>- The ground fault circuit interrupter (GFCI) outlet near the kitchen table had a chipped reset button and did not provide power when a charge cord was plugged in to it.</li> </ul> <p>Interview on 9/9/2021 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> <li>- She completed walk-throughs at the facility.</li> <li>- AS far as she knew, everything in the facility was in working order.</li> <li>- The Owner/Licensee (O/L) ensured that repairs were made at the facility.</li> </ul> <p>Interview on 9/9/2021 with the O/L revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 could be very destructive to property.</li> <li>- She had glued light and receptacle covers to the wall in Client #1's bedroom, but he quietly scrubbed at them with his fingernails.</li> <li>- Client #2 would break window blinds at times.</li> <li>- She had called a handyman to make repairs at the facility, but he had not started yet.</li> <li>- The property landlord had not been able to look at the repairs needed because he had been sick with Covid-19.</li> </ul>	V 736		

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