

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-082	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED 08/19/2021
		A. BUILDING:	
		B. WING:	

NAME OF PROVIDER OR SUPPLIER POWELL	STREET ADDRESS, CITY, STATE, ZIP CODE 2250 BALTIC STREET GASTONIA, NC 28054
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 8-19-21. Deficiencies were cited. This facility is licensed for the following service category: 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	The following measures will be put into place to correct the deficient area: - All participant charts were immediately audited by the Residential Manager to ensure that all MARS were present and appropriate documented.	09/18/2021
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118	The following measures will be put into place to prevent the problem from happening again: - Effective immediately, a monthly checklist will be used by the Residential Manager to ensure that all MARS are present in the chart; the checklist will be kept in the front of each chart. - The Residential Manager's Supervisor or designee will provide monthly oversight to ensure compliance with Medication Requirements. - UMAR Services, Inc. is in the process of implementing an Electronic Medication Administration Record, which will eliminate the possibility of this type of deficiency in the future.	

DHSR - Mental Health
SEP 10 2021
Lic. & Cert. Section

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

3XVO11

If continuation sheet 1 of 6

 9/4/21 Kim Jones, Dir. of QM + Training

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interviews, record reviews, and observations, the facility failed to ensure MARs were kept current affecting 3 of 3 audited clients (Client #1, #2, and #3). The findings are:</p> <p>Finding #1: Review on 8-18-21 of Client #1's record revealed: -admitted 2-2-99; -diagnoses of Moderate Intellectual Disability, Cerebral Palsy, Spastic Quadriplegic, Constipation, Chronic Obstructive Pulmonary Disease, Seasonal Allergies; -physician order dated 6-24-21 revealed: amlodipine (blood pressure) 10mg (milligram) 1 tablet by mouth daily, cetirizine (allergies) 10mg 1 tablet by mouth daily, esomeprazole (reflux) 40mg 1 tablet by mouth daily, montelukast (allergies) 10mg 1 tablet by mouth daily, tamsulosin (urinary incontinence) 0.4mg 1 capsule by mouth daily, docusate sodium (stool softener) 100mg 3 tablets by mouth daily, cephalexin (antibiotic) 250mg 1 capsule by mouth daily, thick-it powder 1020 grams to be used as directed in all beverages.</p> <p>Observation of Client #1's MARs on 8-18-21 at approximately 11:49am revealed: -completed MARs present for all medications from January 2021 through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications</p>	V 118		

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V 118	Continued From page 2 from July 2021 through August 2021. Finding #2: Review on 8-18-21 of Client #2's record revealed: -admitted 4-11-21; -diagnoses of Mild Intellectual Disability, Depressive Disorder, Osteoporosis, Hypothyroidism, Seizure Disorder, Dementia, Hypertension; -physician order dated 5-18-21 revealed: carbamazepine (seizure disorder) 100mg take 2 tablets by mouth twice daily, divalproex (seizures) 500mg take 1 tablet by mouth twice daily, memantine (alzheimer's disease) 10mg take 1 tablet by mouth twice daily, risperidone (antipsychotic) 0.5mg take 1 1/2 tablet by mouth twice daily, zonisamide (seizures) 100mg take 3 capsules by mouth every morning and every evening, lorazepam (anxiety disorder) 0.5mg take 1 tablet by mouth every 8 hours as needed, refresh tears 0.5% opt solution 15ml (millimeter) (for dry eyes) instill 1 drop in both eyes three times a day, donepezil (alzheimer's disease) 10mg take 1 tablet by mouth at bedtime, alendronate (osteoporosis) 70mg take 1 tablet by mouth once weekly with 8 ounces of water 30 minutes prior to food on Wednesdays, calcium 600mg / vitamin D3 take 1 tablet by mouth daily, escitalopram (antidepressant) 20mg take 1 tablet by mouth daily, folic acid 1mg take 1 tablet by mouth daily, levothyroxine (thyroid) 50mcg (micrograms) take 1 tablet by mouth once daily, lisinopril/hydrochlorothiazide (blood pressure) 10/12.5mg take 1 tablet by mouth daily, multi-vitamin take 1 tablet by mouth daily, systane gel 0.4%-0.3% (ophthalmic drop) apply to each eye at bedtime; -physician order dated 6-29-21 revealed: myrbetriq (overactive bladder) 25mg take 1 tablet by mouth daily.	V 118		

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V 118	<p>Continued From page 3</p> <p>Observation of Client #2's MARs on 8-18-21 at approximately 12:56pm revealed: -completed MARs present for all medications from April 2021 (date of admission) through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications from July 2021 through August 2021.</p> <p>Finding #3: Review on 8-18-21 of Client #3's record revealed: -admitted 10-8-18; -diagnoses of Moderate Intellectual Disability, Cerebral Palsy, Breast Cancer with Bilateral Mastectomies, Arthritis, Reflux, Bilateral Femoral Head Resections, Constipation; -physician order dated 5-25-21 revealed: loratadine (allergies) 10mg take 1 tablet by mouth daily, multi-vitamin take 1 tablet by mouth daily, omeprazole (reflux) 20mg take 1 capsule by mouth daily, probiotic ec tablet take 1 tablet by mouth daily, celecoxib (anti-inflammatory) 200mg take 1 capsule by mouth twice daily, vitamin c 500mg take 1 tablet by mouth with lunch, chlorhexidine gluc (mouth rinse) 0.2% swish and spit after cleaning teeth twice daily, docusate sodium (stool softener) 100mg take 1 capsule by mouth twice daily, baclofen (muscle spasms) 10mg take 1.5 tablet by mouth at 12pm, melatonin (sleep aid) 5mg take 1 tablet by mouth at bedtime, dental 5000 plus brush only teeth once daily after cleaning, sertraline (anti-depressant) 100mg take 2 tablets by mouth daily.</p> <p>Observation of Client #3's MARs on 8-18-21 at 1:56pm revealed: -completed MARs present for all medications</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>from January 2021 through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications from July 2021 through August 2021.</p> <p>Interview on 8-18-21 with Client #1 revealed: -staff administered all medications; -had no problems receiving his prescribed medications; -had never missed a dose of medication from staff.</p> <p>Interview on 8-18-21 with Client #2 revealed: - had no problems receiving her medications from staff; -had always received her medications.</p> <p>Interview on 8-18-21 with Client #3 revealed: -staff administered medications; -had no problems receiving prescribed medications; -"I always received all of medications, no problems with medicine."</p> <p>Interview on 8-19-21 with Staff #1 revealed: - did not know anything about the missing MARs for June 2021; -"I just found out they were missing when they started looking for them on yesterday."</p> <p>Interview on 8-19-21 with Staff #2 revealed: - admitted that June 2021 MARs were missing; -had looked everywhere in the office for the missing MARs; -"I believe that someone took them but don't know why they would have taken them," -"I have no proof that someone took them, it's strange that the whole stack of MARs went missing."</p>	V 118		

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V 118	Continued From page 5 Interview on 8-19-21 with the Residential Coordinator/Qualified Professional (QP) revealed: -admitted that June 2021 MARs were missing; -"I think they are here somewhere and we cannot lay our hands on them;" -"I don't think we have had any disgruntled staff that would take them;" -"I think they were pulled and the stack of papers were misplaced;" -"We have never in my whole 26 years of working here had MARs missing, I think these are misplaced."	V 118		