

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL096-197</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/27/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>UNIVERSAL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>104 VINWOOD AVENUE GOLDSBORO, NC 27534</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on August 27, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to keep the MARs current affecting one of three clients (#3). The findings are:</p> <p>Review on 08/27/21 of client #3's record revealed: -34 year old male. -Admission date of 11/2012. -Diagnoses of Bipolar Disorder, Attention Deficit Hyperactivity Disorder, Diabetes, Asthma, Allergies and High Cholesterol.</p> <p>Review on 08/27/21 of client #3's FL2 dated 04/15/21 and Physician order dated 04/15/21 revealed: -Metformin HCL 1000mg Take 1 tab by mouth 2 times daily with morning and evening meals. -All medications may be self administered by client #3.</p> <p>Review on 08/27/21 of client #3's August 2021 MAR revealed: -Metformin HCL 1000mg was not transcribed on the MAR and no initials to indicate the medication had been self administered.</p> <p>Client #3 was not able to be interviewed due to client being on a home visit and the medications were with client #3 at the time of the survey.</p> <p>During interview on 08/27/21 the Licensee revealed:</p>	V 118		

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V 118	Continued From page 2  -Client #3 self administered all of his medications. -She did not know why the Metformin was not on the MAR because client #3 was still currently taking the medication. -She would contact the pharmacy to inform them the Metformin was not on the MAR.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:  Observation on 08/27/21 at approximately 12:05pm revealed: -The bathroom in the living room area had 1 light bulb that was not working. -The blinds in the dining room were dirty and appeared to have a brown substance on the slates. -The empty/vacant bedroom had a dresser with broken drawers and was being used as a storage room. -Client #3's bedroom had clothes and shoes all over the floor and was very unkept. -The hall bathroom had a towel covering the window and the over spill in the bathtub had an	V 736		

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V 736	<p>Continued From page 3</p> <p>exposed hole and was not covered.</p> <p>-Client #1 and client #2's bedroom the carpet was bubbled at the entrance created a trip hazard and the carpet was stained throughout the room.</p> <p>During interview on 08/27/21 the Licensee revealed:</p> <p>-She rented the home.</p> <p>-The landlord was very responsive to any issues in the home and she would let the landlord know of the issues.</p>	V 736		