

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601314	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/26/2021
NAME OF PROVIDER OR SUPPLIER JEFFERY EVANS HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 3410 CHARTERHALL LANE CHARLOTTE, NC 28215		
(X4) 1D PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	10 PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 7-26-21. The complaint was unsubstantiated (intake #NC00178090). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.	V000	DHSR - Mental Health SEP 01 2021 Lic. & Cert. Section	
V736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are: Observation on 7-23-21 at 10:30am of the facility revealed: -Client #1's bedroom floor was carpeted but had a large piece of plastic floor covering on top of the carpet, covering the entire square footage of the room; -the plastic floor covering was cut approximately 6 -12 inches larger than the square footage of the room and stood about 6 inches above the baseboards surrounding the entire room; -the middle of the bedroom floor had 2 raised sections which stood approximately 2-3 inches off the floor;	V736	The AFL Provider will remove the plastic floor covering until it can be properly installed. AFL Providers will report a change in the physical plant to their supervisor, the Qualified Professional. If the change in the physical plant affects the member/s living in the home, the Qualified Professional will review the change to ensure it meets safety standards within 30 days and notify the Corporate Compliance Officer. Changes to common areas, member's bedrooms, and the outside of the home must be reported. Monitoring of physical plant changes will be the responsibility of the Qualified Professional and will happen monthly at site reviews. The Corporate Compliance Officer will audit any discrepancies of regulations and policies implemented to adhere to requirements.	8/17/21

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(XG) DATE

Malaika Brathwaite

Malaika Brathwaite

QA/QI Director

8/23/21

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CUA IDENTIFICATION NUMBER: MHL0601314	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING	(X3) DATE SURVEY COMPLETED 07/26/2021
--	--	---	---

NAME OF PROVIDER OR SUPPLIER JEFFERY EVANS HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3410 CHARTERHALL LANE CHARLOTTE, NC 28215
--	---

(X4)1D PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 736	<p>Continued From page 1</p> <p>-each raised section was approximately 4-5 feet in length; -the plastic was not stapled or secured around the footing or baseboards of the bedroom.</p> <p>Interview on 7-23-21 with Staff #1 revealed: -the sheet of plastic floor covering was placed over the carpet in Client #1's bedroom due to his incontinence; -he had obtained permission from the Chief Executive Officer before purchasing the plastic floor covering; -he had previously attempted to staple the plastic floor covering to the baseboards around the room but it would not stay intact; -the floor covering was flat when it was placed in the bedroom but over time it had raised in the middle of the room which caused 2 bubbled sections; -had a flooring specialist scheduled to give him a quote today, 7-23-21, at 5:00pm for securing the plastic floor covering to the baseboards around the room; -Client #1 had never tripped or fallen over the raised areas in the middle of the room.</p> <p>Interview on 7-26-21 with the Chief Executive Officer revealed: -would follow up with Staff #1 on the flooring issues in Client #1's bedroom.</p>	V736		