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	MHL080-214	A. BUILDING: _____ B. WING _____	R 08/30/2021

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V 000	INITIAL COMMENTS An annual, follow-up and complaint survey was completed on 8/30/21. The complaint was unsubstantiated(#NC179802). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on records review and interviews. the facility failed to ensure Fire and disaster drills in a 24-hour facility were held at least quarterly and repeated for each shift. The findings are: Interview on 8/26/21 with the Qualified Professional(QP) revealed:	V 114		

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-1st shift 7am-3pm;
-2nd shift 3pm-11pm;
-3rd shift 11pm-7am;

Interview on 8/25/21 with client #1 revealed:
-done a fire drill;
-don't remember the last time;
-done a tornado drill
-go in a room with no windows and in the closet.

Interview on 8/25/21 with client #2 revealed:
-not done any drills;
-don't remember last time did any drills.

Interview on 8/25/21 with client #3 revealed:
-had a fire drill here in the middle of the night;
-had his pajamas on;
-"hadn't had one in a minute;"
-done a tornado drill.

Interview on 8/23/21 with staff #1 revealed:
-been here 3-4 months;
-work 2nd shift 230pm-11pm.

Interview on 8/26/21 with staff #2 revealed:
-started at this facility in June 2021;
-not done any drills yet.

Review on 8/26/21 of the facility's fire and disaster drill documentation from 8/1/20-8/26/21 revealed:
-no 3rd shift fire drill from 1/1/21-3/31/21;
-no 1st or 2nd shift disaster drills from 1/1/21-3/31/21;
-no 1st and 3rd shift disaster drills from 4/1/21-6/30/21;
-no disaster drills from 8/1/20-12/31/20.

Interview on 8/30/21 with the Director revealed:
-thought had to only do one disaster drill every

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V 114	Continued From page 2 three months; -will ensure drills completed as required. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	Continued From page 3 This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure medications were administered to a client on the written order of a person authorized by law to prescribe drugs, a Medication Administration Record (MAR) of all drugs administered to each client was kept current and medications administered shall be recorded immediately after administration affecting 3 of 3 clients(#1, #2 and #3). The findings are: Finding #1: Review on 8/26/21 and 8/27/21 of client #1's record revealed: -admission date of 5/24/21; -diagnoses of PTSD(Post Traumatic Stress Disorder), DMDD(Disruptive Mood Dysregulation Disorder), ODD(Oppositional Defiant Disorder), ADD(Attention Deficit Disorder) and Unspecified Trauma and Stressor Related; -physician's order dated 7/15/21 for fluoxetine 10mg one tablet in the am; -physician's order dated 6/26/21 for hydroxyzine 25mg one tablet a night; -physician's order dated 6/26/21 for Melatonin 1mg one tablet at night. Observations on 8/26/21 at 11:21am of client #1's medications revealed: -fluoxetine 10mg one tablet in the am dispensed 8/1/21; -hydroxyzine 25mg one tablet a night not on site; -Melatonin 1mg one tablet at night not on site.	V 118		

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V 118	Continued From page 4 Review on 8/26/21 of client #1's MARs from 5/1/21-8/26/21 revealed: -fluoxetine 10mg one tablet in the am listed on May 2021 MAR, not listed on June 2021 MAR then listed on July 2021 MAR and August 2021 MAR with administration as ordered; -hydroxyzine 25mg one tablet a night documented as administered from 7/1/21-7/31/21 then not listed on August 2021 MAR; -Melatonin 1mg one tablet at night not on site documented as administered from 7/1/21-7/31/21 then not listed on August 2021 MAR. Further review on 8/26/21 of client #1's record revealed: -no physicians' discontinue orders for fluoxetine 10mg one tablet in the am, hydroxyzine 25mg one tablet a night and Melatonin 1mg one tablet at night present on the record; -physician's order dated 7/2/21 for hydroxyzine 25mg one tablet a night with handwritten on order "D/C'd per Dr office effective 7-31-21" not signed by physician; -physician's order dated 7/2/21 for Melatonin 1mg one tablet at night with handwritten on order "D/C'd per Dr office effective 7-31-21" not signed by the physician. Interview on 8/25/21 with client #1 revealed: -takes his meds(medications) every morning and night; -staff never forget to give him his meds; -see a Dr(Doctor) for his meds. Finding #2: Review on 8/26/21 and 8/27/21 of client #2's record revealed: -admission date of 2/23/21 -diagnoses of Adjustment Disorder with Mixed	V 118		

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V 118	Continued From page 5 Anxiety and Depressed Mood and ADHD; -physicians' orders dated 3/11/21 for Guanfacine 1mg one at bed and certirizine 10mg one at bed; -physician's order dated 4/19/21 for risperidone 0.5mg one tablet twice daily; -physician's order dated 6/15/21 for trazadone 100mg one at night; -physician's order dated 7/16/21 for trazadone 50mg two at night. Observations on 8/26/21 at 10:37am of client #2's medications revealed: -Guanfacine 1mg one at bed dispensed 8/1/21; -certirizine 10mg one at bed dispensed 8/1/21; -risperidone 0.5mg one tablet twice daily dispensed 8/1/21; -trazadone 100mg one at night dispensed 8/1/21; -Guanfacine 1mg one twice daily dispensed 8/13/21. Review on 8/26/21 of client #2's MARs from 6/1/21-8/26/21 revealed: -Guanfacine 1mg one at bed documented as administered on 6/31; -certirizine 10mg one at bed documented as administered on 6/31; -risperidone 0.5mg one tablet twice documented as administered on 6/31; -trazadone 100mg one at night documented as administered on 6/31; -Guanfacine 1mg one twice daily documented as administered 8/1/21-8/26/21. Further review on 8/26/21 of client #2's record revealed no physician's order for Guanfacine 1mg one twice daily present on the record. Interview on 8/25/21 with client #2 revealed: -takes his meds; -staff never forget to give them.	V 118		

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V 118	Continued From page 6 Finding #3: Review on 8/26/21 and 8/27/21 of client #3's record revealed: -admission date of 2/16/21; -diagnoses of ADHD and Parent/Child conflict; -physician's order dated 5/19/21 and 7/15/21 for hydroxyzine 10mg 1/2 tablet at bed for one week then one tablet at bed if needed; -copy of a pharmacy refill request dated 6/4/21 for hydroxyzine 10mg 1/2 tablet at bed for one week then one tablet at bed if needed with handwritten "D/C per [unknown individual's first name] 3pm 6/21/21;" -no physician's discontinue order for 10mg 1/2 tablet at bed for one week then one tablet at bed if needed; -physician's order for mirtazapine 15mg 1/2 tablet in the evening; -no physician's order for mirtazapine 15mg one tablet in the evening Observations on 8/26/21 at 10:08am of client #3's medications revealed: -hydroxyzine 10mg 1/2 tablet at bed for one week then one tablet at bed if needed dispensed 7/26/21; -mirtazapine 15mg 1/2 tablet in the evening dispensed 8/1/21; -mirtazapine 15mg 1 tablet daily dispensed 8/13/21. Review on 8/26/21 of client #3's MARs from 5/1/21-8/26/21 revealed: -hydroxyzine 10mg 1/2 tablet at bed for one week then one tablet at bed if needed listed on the May 2021 MAR, June 2021 MAR and August 2021 MAR but not listed on the July 2021 MAR; -mirtazapine 15mg 1/2 tablet in the evening not listed on the June 2021 MAR;	V 118		

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V 118	Continued From page 7 -mirtazapine 15mg 1 tablet daily dispensed 8/13/21 not listed on the August 2021 MAR. Interview on 8/25/21 with client #3 revealed: -take meds and get them daily; -staff never forget his meds. Interview on 8/30/21 with the Director revealed: -not sure why discrepancy in medications; -will address the issues with medication administration and documentation with staff.	V 118		
V 297	27G .1705 Residential Tx. Child/Adol - Req. for L P 10A NCAC 27G .1705 REQUIREMENTS OF LICENSED PROFESSIONALS (a) Face to face clinical consultation shall be provided in each facility at least four hours a week by a licensed professional. For purposes of this Rule, licensed professional means an individual who holds a license or provisional license issued by the governing board regulating a human service profession in the State of North Carolina. For substance-related disorders this shall include a licensed Clinical Addiction Specialist or a certified Clinical Supervisor. (b) The consultation specified in Paragraph (a) of this Rule shall include: (1) clinical supervision of the qualified professional specified in Rule .1702 of this Section; (2) individual, group or family therapy services; or (3) involvement in child or adolescent specific treatment plans or overall program issues.	V 297		

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V 297	Continued From page 8 This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure a Licensed Professional(LP) provided clinical oversight and therapy to address the clients' Mental Health(MH) needs affecting 3 of 3 clients(#1, #2 and #3). The findings are: Review on 8/26/21 and 8/27/21 of client #1's record revealed: -admission date of 5/24/21; -diagnoses of PTSD(Post Traumatic Stress Disorder), DMDD(Disruptive Mood Dysregulation Disorder), ODD(Oppositional Defiant Disorder), ADD(Attention Deficit Disorder) and Unspecified Trauma and Stressor Related; -no documentation of a substance abuse diagnosis or issues in the record. Interview on 8/25/21 with client #1 revealed: -sees a therapist; -every Tuesday and Thursday; -do it here on-line by Zoom. Review on 8/26/21 and 8/27/21 of client #2's record revealed: -admission date of 2/23/21 -diagnoses of Adjustment Disorder with Mixed Anxiety and Depressed Mood and ADHD; -no documentation of a substance abuse diagnosis or issues in the record. Interview on 8/25/21 with client #2 revealed: -see a therapist every week; -was in person, now virtual; -she came to see him at his school and at the facility.	V 297		

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V 297	Continued From page 9 Review on 8/26/21 and 8/27/21 of client #3's record revealed: -admission date of 2/16/21; -diagnoses of ADHD, parent/child conflict; -no documentation of a substance abuse diagnosis or issues in the record. Interview on 8/25/21 with client #3 revealed: -don't see other people often on Zoom; -sometimes a counselor comes here but don't remember last time. Review on 8/25/21 of the LP's personnel record revealed: -hire date of 8/21/17; -LCAS(Licensed Clinical Addiction Specialist) license expires 12/31/22; -Certified Clinical Supervisor(CCS) certification expires 12/31/21. Interview on 8/26/21 and 8/27/21 with the LP revealed: -do skills group twice a week with the boys at this facility; -"that's it;" -do the group by virtual; -now that school is in do the groups between 4pm-5pm; -groups on Mondays and Wednesdays; -do no clinical oversight regarding the boys in the facility; -none of the boys have any substance abuse issues. Interview on 8/26/21 with the Qualified Professional(QP) revealed: -the LP for this house does virtual mainly with boys here; -was coming in person; -the LP is doing virtual since boys back in school;	V 297		

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V 297	Continued From page 10 -group with the clients and every week does a different work group like anger management, coping skills, social skills, etc; -the LP does not have anything to do with their treatment plans; -the LP will give input if she sees something in group, like a goal addressing skills; -boys get individual therapy from other therapists -therapists go see clients at school. Interview on 8/30/21 with the Director revealed: -LP does groups with clients; -clients see other therapists in the community for MH issues; -was not aware the LP had to provide clinical oversight for the MH issues of the clients and current LP was not able to do that; -have started interviewing for an MH therapist for role of LP to address MH issues as this had already been questioned by the LME/MCO.	V 297		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:	V 736		

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V 736	Continued From page 11 Observation on 8/25/21 at 2:50pm revealed: -wooden table with iron legs in dining area of kitchen; -one matching stool; -two yellow and metal chairs not matching table; -table top very wobbly. Observation on 8/25/21 at 3:50pm revealed uncovered electrical socket in the living room on the wall between the living room and dining room area. Observation on 8/26/21 at 1:00pm revealed: -overheard light fixture cover missing in kitchen -walls have patches of blue in laundry room and in client #1's bedroom last on right of hall; -unpainted, patched hole with part coming undone behind door to client #2's bedroom off living room; -bottom of closet near the front door has missing top layer of wood on bottom half; -uncovered metal box near ceiling on wall in hallway with red and yellow wires; -in empty first bedroom on left of hall, lower section of window on left facing front of house top pane is broken, Plexiglas, broken wedges still attached to wooden frame behind blinds and curtain, no loose fragments, not sharp; -metal vent covers scratched and dirty throughout house. Interview on 8/30/21 with the Director revealed: -brought new table and chairs for dining area and -also got broken Plexiglas fixed in the empty room. Observations on 8/30/21 at 9:50am revealed: -new sturdy red wooden table and matching chairs; -broken Plexiglas been replaced with new pane,	V 736		

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V 736	Continued From page 12 no other broken panes.	V 736		