

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601447</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>08/20/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PETERS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>4410 LAUREL TWIG COURT</b> <b>CHARLOTTE, NC 28215</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A follow up survey was completed on 8-20-21. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interviews, record reviews, and observations, the facility failed to have physician orders for administered medications affecting one of one audited client (Client #1).</p> <p>Review on 8/17/21 of Client #1's record revealed: -admitted 5-28-20; -diagnoses of Severe Intellectual Disability, Intermittent Explosive Disorder, Seizures, Unspecified Mood Disorder, Obsessive Compulsive Disorder, PICA, and Polydipsia; -Habilitation Plan dated 9-1-20 listed all prescribed medications, doses, routes, and administration times; -no physician orders for the following medications:     -divalproex sodium 500mg (milligram), 1 tablet in the AM, 2 tablets in the PM;     -Lithium Carbonate 300mg tablets, take 2 tablets (600mg) BID (twice daily);     -Risperidone 1mg TID (three times daily);     -alprazolam 1mg in the PM and PRN (as needed) for agitation;     -ziprasidone 60mg tablets, take 2 tablets (120mg) with meals in the PM;     -benzotropine meslyte 1mg tablet, 1 tablet BID.</p> <p>Observation on 8/17/21 at approximately 2:00pm of Client #1's medications revealed: -medication bottles were available for all medications listed in the Habilitation Plan; -medication bottles were available for all</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>medications listed on the current MAR (Medication Administration Record).</p> <p>Review on 8/17/21 of Client #1's MAR for July 2021 through August 2021 revealed: -medication had been marked as given daily.</p> <p>Interview on 8/17/21 with Staff #1 revealed: -"I had physician orders for him (Client #1) but I think I gave them to [CEO];" -"got a list of current medications from the physician but the doctor didn't sign the list;" -"have called the doctor's office and have an appointment today at 3pm to get a copy of the physician orders."</p> <p>Interview on 8-17-21 with QP (Qualified Professional) #1 revealed: -hired in July 2021 and assigned oversight of the home effective 8-1-21; -would be conducting monthly visits to the home to ensure the MAR, physician orders, and medications are available and administered as ordered by the physician; -no signed physician orders were in the home but Staff #1 had an appointment today at 3pm to pick up copies of the signed physician orders for all medications.</p> <p>Interview on 8-18-21 with Registered Nurse (RN) #1 revealed: -had conducted a re-training on the Medication Administration Process to Staff #1 in May 2021; -the medication administration class trained on how to start a new medication, discontinue medications, make changes to the MAR when medication orders are changed, what to do with a physician's order, how to fill out the MAR and make any necessary changes to the MAR; -the class was taught virtually and the RN shared</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>her computer screen with the class;                      -"I didn't know he (Staff #1) was having that much trouble, I didn't know specific problems that arose from the survey;"                      -"don't know where the physician orders went but they were there at one time;"                      -"there needs to be a nurse checking this stuff for [Staff #1] to make sure that he is following the medication administration process properly;"                      -would be talking with the CEO about her concerns regarding Staff #1 understanding of the medication administration process.</p> <p>Interview on 8-18-21 and 8-20-21 with the Chief Executive Officer (CEO) revealed:                      -"not sure why it (physician orders) wasn't followed up on;"                      -Staff #1 had not given him the physician orders for Client #1;                      -"[Staff #1] is responsible for doctor's appointments, scripts, and medications, and the QP is to follow up;"                      -the RN had conducted Medication Administration re-training with Staff #1;                      -the former QP (QP#2) was out on medical leave but had been out to the home to ensure that the physician orders were present;                      -"according to [QP#2] I thought all physician orders were in the house;"                      -"will ensure all physician orders are in the home;"                      -"will talk with the RN about health and safety checks to make sure that the MAR and physician orders are current."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		