

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-082	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/19/2021
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NAME OF PROVIDER OR SUPPLIER POWELL	STREET ADDRESS, CITY, STATE, ZIP CODE 2250 BALTIC STREET GASTONIA, NC 28054
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 8-19-21. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interviews, record reviews, and observations, the facility failed to ensure MARs were kept current affecting 3 of 3 audited clients (Client #1, #2, and #3). The findings are:</p> <p>Finding #1: Review on 8-18-21 of Client #1's record revealed: -admitted 2-2-99; -diagnoses of Moderate Intellectual Disability, Cerebral Palsy, Spastic Quadriplegic, Constipation, Chronic Obstructive Pulmonary Disease, Seasonal Allergies; -physician order dated 6-24-21 revealed: amlodipine (blood pressure) 10mg (milligram) 1 tablet by mouth daily, cetirizine (allergies) 10mg 1 tablet by mouth daily, esomeprazole (reflux) 40mg 1 tablet by mouth daily, montelukast (allergies) 10mg 1 tablet by mouth daily, tamsulosin (urinary incontinence) 0.4mg 1 capsule by mouth daily, docusate sodium (stool softener) 100mg 3 tablets by mouth daily, cephalexin (antibiotic) 250mg 1 capsule by mouth daily, thick-it powder 1020 grams to be used as directed in all beverages.</p> <p>Observation of Client #1's MARs on 8-18-21 at approximately 11:49am revealed: -completed MARs present for all medications from January 2021 through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>from July 2021 through August 2021.</p> <p>Finding #2: Review on 8-18-21 of Client #2's record revealed: -admitted 4-11-21; -diagnoses of Mild Intellectual Disability, Depressive Disorder, Osteoporosis, Hypothyroidism, Seizure Disorder, Dementia, Hypertension; -physician order dated 5-18-21 revealed: carbamazepine (seizure disorder) 100mg take 2 tablets by mouth twice daily, divalproex (seizures) 500mg take 1 tablet by mouth twice daily, memantine (alzheimer's disease) 10mg take 1 tablet by mouth twice daily, risperidone (antipsychotic) 0.5mg take 1 1/2 tablet by mouth twice daily, zonisamide (seizures) 100mg take 3 capsules by mouth every morning and every evening, lorazepam (anxiety disorder) 0.5mg take 1 tablet by mouth every 8 hours as needed, refresh tears 0.5% opt solution 15ml (millimeter) (for dry eyes) instill 1 drop in both eyes three times a day, donepezil (alzheimer's disease) 10mg take 1 tablet by mouth at bedtime, alendronate (osteoporosis) 70mg take 1 tablet by mouth once weekly with 8 ounces of water 30 minutes prior to food on Wednesdays, calcium 600mg / vitamin D3 take 1 tablet by mouth daily, escitalopram (antidepressant) 20mg take 1 tablet by mouth daily, folic acid 1mg take 1 tablet by mouth daily, levothyroxine (thyroid) 50mcg (micrograms) take 1 tablet by mouth once daily, lisinopril/hydrochlorothiazide (blood pressure) 10/12.5mg take 1 tablet by mouth daily, multi-vitamin take 1 tablet by mouth daily, systane gel 0.4%-0.3% (ophthalmic drop) apply to each eye at bedtime; -physician order dated 6-29-21 revealed: myrbetriq (overactive bladder) 25mg take 1 tablet by mouth daily.</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>Observation of Client #2's MARs on 8-18-21 at approximately 12:56pm revealed: -completed MARs present for all medications from April 2021 (date of admission) through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications from July 2021 through August 2021.</p> <p>Finding #3: Review on 8-18-21 of Client #3's record revealed: -admitted 10-8-18; -diagnoses of Moderate Intellectual Disability, Cerebral Palsy, Breast Cancer with Bilateral Mastectomies, Arthritis, Reflux, Bilateral Femoral Head Resections, Constipation; -physician order dated 5-25-21 revealed: loratadine (allergies) 10mg take 1 tablet by mouth daily, multi-vitamin take 1 tablet by mouth daily, omeprazole (reflux) 20mg take 1 capsule by mouth daily, probiotic ec tablet take 1 tablet by mouth daily, celecoxib (anti-inflammatory) 200mg take 1 capsule by mouth twice daily, vitamin c 500mg take 1 tablet by mouth with lunch, chlorhexidine gluc (mouth rinse) 0.2% swish and spit after cleaning teeth twice daily, docusate sodium (stool softener) 100mg take 1 capsule by mouth twice daily, baclofen (muscle spasms) 10mg take 1.5 tablet by mouth at 12pm, melatonin (sleep aid) 5mg take 1 tablet by mouth at bedtime, dental 5000 plus brush only teeth once daily after cleaning, sertraline (anti-depressant) 100mg take 2 tablets by mouth daily.</p> <p>Observation of Client #3's MARs on 8-18-21 at 1:56pm revealed: -completed MARs present for all medications</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>from January 2021 through May 2021; -no June 2021 MAR was present or available for review; -completed MARs present for all medications from July 2021 through August 2021.</p> <p>Interview on 8-18-21 with Client #1 revealed: -staff administered all medications; -had no problems receiving his prescribed medications; -had never missed a dose of medication from staff.</p> <p>Interview on 8-18-21 with Client #2 revealed: -had no problems receiving her medications from staff; -had always received her medications.</p> <p>Interview on 8-18-21 with Client #3 revealed: -staff administered medications; -had no problems receiving prescribed medications; -"I always received all of medications, no problems with medicine."</p> <p>Interview on 8-19-21 with Staff #1 revealed: -did not know anything about the missing MARs for June 2021; -"I just found out they were missing when they started looking for them on yesterday."</p> <p>Interview on 8-19-21 with Staff #2 revealed: -admitted that June 2021 MARs were missing; -had looked everywhere in the office for the missing MARs; -"I believe that someone took them but don't know why they would have taken them;" -"I have no proof that someone took them, it's strange that the whole stack of MARs went missing."</p>	V 118		

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V 118	Continued From page 5 Interview on 8-19-21 with the Residential Coordinator/Qualified Professional (QP) revealed: -admitted that June 2021 MARs were missing; -"I think they are here somewhere and we cannot lay our hands on them;" -"I don't think we have had any disgruntled staff that would take them;" -"I think they were pulled and the stack of papers were misplaced;" -"We have never in my whole 26 years of working here had MARs missing, I think these are misplaced."	V 118		