STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL078-319	A. BUILDING: _____ B. WING _____	08/18/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIVERBEND RESIDENTIAL SERVICES #2	527 FAIR BLUFF ROAD ORRUM, NC 28369

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on August 18, 2021. The complaint was unsubstantiated (intake #NC00180075). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.	V 000		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and	V 296		

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V 296	Continued From page 1 (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on record reviews, observation and interviews the facility failed to provide the minimum number of direct care staff required. The findings are: Review on 08/18/21 of client #1's record revealed; - 16 year old male. - Admission date of 03/22/21. - Diagnoses of Disruptive Mood Dysregulation Disorder (DMDD), Conduct Disorder, Attention Deficit Hyperactivity Disorder (ADHD)-Combined Type and Autism Spectrum Disorder. Review on 08/18/21 of client #2's record revealed; - 15 year old male.	V 296		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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V 296	Continued From page 2 - Admission date of 09/21/20. - DMDD, ADHD-Combined Type, Mild Intellectual Developmental Disability, Conduct Disorder. Observation on 08/18/21 at approximately 10:20am revealed: - Client #1 and client #2 were at the facility with the Associate Professional (AP)/House Manager (HM). - The AP/HM was the only staff member at the facility. Interview on 08/18/21 the AP/HM stated: - She was currently the only staff at the facility with client #1 and client #2. - Staff #8 had gone to the store and would be coming back to the facility. - She thought the staffing ratio was waived due to Covid. - She understood 2 staff were required at the facility when at least 1 to 4 clients were at the facility. Interview on 08/18/21 the Licensee stated: - There should be 2 staff scheduled for each shift at the facility. - She was not sure why only one staff was at the facility with 2 clients.	V 296		