

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL011-247</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/04/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LINCS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>6 BYAS LANE/180 BUCKEYE COVE ROAD SWANNANOA, NC 28778</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on August 4, 2021. The complaint was unsubstantiated (Intake #NC00178975). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5100 Community Respite Services for Individuals of all Disability Groups and 10A NCAC 27G. 5400 Day Activity for Individual of all Disability Groups.</p>	V 000		
V 112	<p><b>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</b></p> <p><b>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</b></p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> <li>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</li> <li>(2) strategies;</li> <li>(3) staff responsible;</li> <li>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</li> <li>(5) basis for evaluation or assessment of outcome achievement; and</li> <li>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</li> </ol>	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to develop and implement strategies to address client's needs affecting 1 of 3 audited clients (Client #1). The findings are:</p> <p>Review on 8/2/21 of Client #1's record revealed: -Date of Admission: 6/15/20. -Diagnoses: Severe Intellectual Developmental Disability;, Angelman Syndrome; Epilepsy, Autistic Disorder; Intermittent Explosive Disorder and Mood Disorder, Unspecified.</p> <p>Review on 8/4/21 of Client #1's medical records from a local hospital revealed: -Client #1 was admitted to the hospital from 6/28/21 through 7/8/21 for a small bowel obstruction related to foreign body ingestion of an unknown amount of rubber gloves.</p> <p>Review on 8/2/21 of Client #1's Treatment Plan revealed: -Strengths and Preferences: "[Client #1]will choke if he eats or drinks anything too fast. He has choked in the past because he does not chew his food correctly and has a limited attention span to eat safely. He will also gulp liquids to the point of immediate aspiration if staff does not intervene quickly. Therefore, he needs staff available continually to ensure he is able to accept nutrition safely." -There were no identified goals or strategies to address Client #1's issues with eating, or drinking</p>	V 112		

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V 112	Continued From page 2  too fast. -There no identified goals or strategies to prevent Client #1 from ingesting inedible items.  Interview on 8/2/21 with Client #1 revealed: -Client #1 was non-verbal and could not answer interview questions.  Interview on 8/2/21 with Staff #1 revealed: -She was aware Client #1 had ingested gloves. -She did not know details about the situation and stated, "I didn't ask, I usually don't ask questions, that's none of my business."  Interview on 8/2/21 with Staff #2 revealed: -She knew Client #1 ate gloves. -She did not see Client #1 with gloves at the Day Program.  Interview on 8/2/21 with the Qualified Professional (QP) revealed: -A Care Coordinator developed an annual treatment plan for each client. -The QP used information from the plan developed by the Care Coordinator to create client goals for the Day Program. -He stated, "I will look back to see how they (the clients) are doing for the past year and make goals. I will ask staff and let them know what I see. I usually go from that to make the plan." -He was aware Client #1 had been hospitalized for swallowing gloves. -Client #1's treatment plan had not been updated with strategies to address his behavior of eating gloves.	V 112		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND	V 736		

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V 736	<p>Continued From page 3</p> <p><b>EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation of the facility and its grounds on 8/2/21 at approximately 9:55 am through 10:52 am revealed:</p> <ul style="list-style-type: none"> <li>-There were pieces of old, splintered wood of various sizes; a broken wooden rocking chair; a broken wooden mop handle and metal door runners stored in a pile beside the sports equipment building which was in an outdoor area used by clients.</li> <li>-An opened and unattended first aid kit which contained a pair of scissors and tweezers was laying on the counter and easily accessible to clients.</li> <li>-A cylinder of oxygen was free standing on the floor of the classroom and was not stored in a secure manner to prevent tipping, or damage.</li> <li>-There was an empty rack on the wall in the hallway with a sign that read "fire extinguisher" and the fire extinguisher was missing.</li> <li>-In client bathroom #1 the toilet basin had brown colored stains; an opened box of disposable gloves was stored inside the basin of a portable commode and a shelf which was accessible to clients contained a bottle of perineal cleanser and a bottle of disinfectant.</li> </ul>	V 736		

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V 736	<p>Continued From page 4</p> <p>-In bathroom #2 there was a bottle of disinfectant on a shelf which was accessible to clients and an opened box of disposable gloves was stored on the shelf beside a toilet brush.</p> <p>-A separate shelf in bathroom #2 contained several opened packages of disposable underwear. Brown colored residue which appeared to be fecal matter was stuck to the outside of one of the packages and also on a few of the disposable underwear.</p> <p>Interview on 8/2/21 with Staff #1 revealed:</p> <p>-Cleaning supplies were supposed to be kept locked up in the medication room.</p> <p>-Sometimes staff left cleaning supplies in the bathroom.</p> <p>-She stated, "It's not safe. If I do see it, I get the med key and lock it up."</p> <p>-The first aid kit was stored in a different area for each classroom as follows: Usually up on the filing cabinet in the alligators class. Beside the microwave in the sharks room. Closed inside a cabinet in the panda's room.</p> <p>-In the lions room, the first aid kit was "right there in close contact because the twins are accident prone."</p> <p>Interview on 8/2/21 with Staff #2 revealed:</p> <p>-Cleaning supplies were stored in a locked cabinet inside the medication room.</p> <p>-She assisted a client to the bathroom today and had not seen any cleaning supplies.</p> <p>-First aid kits were stored in a different place in each room.</p> <p>-She had no concerns about the safety of the clients.</p> <p>Interview on 8/2/21 with the Qualified Professional (QP) revealed:</p>	V 736		

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V 736	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>-The fire extinguisher was missing from the rack in the hallway because a client had pulled it off the wall.</li> <li>-Cleaning supplies had always been kept locked up in the medication room.</li> <li>-He was surprised cleaning supplies had been found in the client bathrooms.</li> <li>-The pile of wood and metal had been beside the sports equipment building for quite a while.</li> <li>-He was not sure why first aid kits had been left sitting out in the classrooms.</li> <li>-Staff had been advised to store disposable gloves in an area which was not accessible to clients.</li> </ul>	V 736		