

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL020-082	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/04/2021
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NAME OF PROVIDER OR SUPPLIER THE RIVER HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 284 SMOKEFORD ROAD MURPHY, NC 28906
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on August 4, 2021. The complaint was unsubstantiated (Intake #00178970). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C: Supervised Living for Adults with Developmental Disabilities.</p>	V 000	<p>At Appalachian Community Services, we strive to maintain our facilities to the highest standard possible. At times, we recognize that we have failed to meet this standard and we work towards remediation as soon as possible. Historically, coordinating repairs and maintenance with the landlord has proven to be a challenging and lengthy process.</p> <p>In regards to the handicap accessible ramp and overhang eave, the landlord has been notified and will be on site to inspect the damages and repairs.</p> <p>In regards to the mold in bathroom #2, the walls were sprayed with a bleach solution to remove. Staff will spray the walls daily with bleach solution to prevent recurrence.</p>	9/30/2021
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 8/2/21 at 11:00 AM of the exterior of the home revealed: -The base of the handicap accessible ramp had a broken board in the middle of the ramp approximately 12 inches by 4 inches in size. -The underside of the overhang eave of the front porch had been replaced with newer plywood but appeared to have water damage.</p> <p>Observation on 8/2/21 between 3:15 PM and 4:45 PM revealed:</p>	V 736	<p>In regards to the missing outlet cover in bedroom #4, the new outlet cover was installed.</p> <p>In regards to the hornet nest on the back porch, Terminex was contacted and removed the nest. Terminex is currently contracted to inspect and treat the facility for any infestations.</p> <p>To prevent any future facility and maintenance deficiencies, the IDD Residential Manager will conduct biweekly safety and maintenance inspections. Residential staff will required to report any safety or maintenance issues to the IDD Residential Manager when they are discovered.</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Victoria Singley

TITLE

Director IDD Services

(X6) DATE

08/23/2021

Division of Health Service Regulation

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -In bathroom #2, black-like substance on the wall above the shower on two walls. -In bedroom #4, an outlet cover was missing on one outlet that was actively being used for a television. -On the back porch to the right, an active hornet nest attached to the light fixture on the ceiling. -On the front porch and handicap accessible ramp, several of the railing pickets were loose or detached from the top of the railing. <p>Interview on 8/3/21 at 11:40 am with the Director of Intellectual and Developmental Disabilities (IDD) Services revealed:</p> <ul style="list-style-type: none"> -The agency rents the home where the clients reside. -The agency was responsible for repairs and will make repairs themselves, hire a handyman, or attempt to work with the landlord to fix any issues. -Acknowledged there are some issues with the home and agreed it could be in better condition. -The agency was currently in the process of securing a new residence for the clients. -She was not sure how long this would take but hoping within a month or two. 	V 736		