

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL020-082</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/04/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE RIVER HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>284 SMOKEFORD ROAD MURPHY, NC 28906</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on August 4, 2021. The complaint was unsubstantiated (Intake #00178970). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C: Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 8/2/21 at 11:00 AM of the exterior of the home revealed: -The base of the handicap accessible ramp had a broken board in the middle of the ramp approximately 12 inches by 4 inches in size. -The underside of the overhang eave of the front porch had been replaced with newer plywood but appeared to have water damage.</p> <p>Observation on 8/2/21 between 3:15 PM and 4:45 PM revealed:</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-In bathroom #2, black-like substance on the wall above the shower on two walls.</li> <li>-In bedroom #4, an outlet cover was missing on one outlet that was actively being used for a television.</li> <li>-On the back porch to the right, an active hornet nest attached to the light fixture on the ceiling.</li> <li>-On the front porch and handicap accessible ramp, several of the railing pickets were loose or detached from the top of the railing.</li> </ul> <p>Interview on 8/3/21 at 11:40 am with the Director of Intellectual and Developmental Disabilities (IDD) Services revealed:</p> <ul style="list-style-type: none"> <li>-The agency rents the home where the clients reside.</li> <li>-The agency was responsible for repairs and will make repairs themselves, hire a handyman, or attempt to work with the landlord to fix any issues.</li> <li>-Acknowledged there are some issues with the home and agreed it could be in better condition.</li> <li>-The agency was currently in the process of securing a new residence for the clients.</li> <li>-She was not sure how long this would take but hoping within a month or two.</li> </ul>	V 736		