

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-255	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/04/2021
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NAME OF PROVIDER OR SUPPLIER PARADIGM 4 KIDS	STREET ADDRESS, CITY, STATE, ZIP CODE 4075 PITT STREET AYDEN, NC 28513
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V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on August 4, 2021. The complaint was unsubstantiated (Intake #NC00179628). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600B Supervised Living for Minors with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to keep the MARs current affecting three of three clients (#1, #2 and #3). The findings are:</p> <p>Review on 08/4/21 of client #1's record revealed: -12 year old male. -Admission date of 04/18/19. -Diagnoses of Autism Spectrum Disorder, Intermittent Explosive Disorder and Severe Intellectually Disability.</p> <p>Review on 08/04/21 of client #1's Physician orders dated 06/16/21 revealed: -Clonidine HCL 0.1 mg (milligram) (treats Attention Deficit Hyperactivity Disorder) Take 1 tablet by mouth every evening at 5pm. -Divalproex DR 125mg (treats seizures and bi-polar disorders) Take 2 capsules by mouth every morning. -Trazodone 50mg (antidepressant) Take 1 1/2 tablets by mouth every evening. -Mirtazapine 15mg (antidepressant) Take 1 tablet by mouth every evening at 6pm. -Clonidine HCL 0.2mg Take 1 tablet by mouth every morning and at noon. -Risperidone 2mg (antipsychotic) Take 1 tablet by mouth every morning and at 5pm. -Divalproex DR 125mg Take 4 capsules by mouth at bedtime for mood disorder.</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Melatonin 5mg (sleep aid) Dissolve 1 tablet by mouth every night at bedtime. -Senna Plus Tablet (stool softner) Take 1 tablet by mouth every night at bedtime. -Miralax 3350 (treats constipation) Mix 1 & 1/2 capfuls in 8oz of liquid by mouth every night at bedtime. <p>Review on 08/04/21 of client #1's August 2021 MAR revealed the following blanks:</p> <ul style="list-style-type: none"> -Clonidine HCL 0.1mg- 08/01/21, 08/02/21, 08/03/21. -Divalproex DR 125mg-08/01/21, 08/04/21 at 8am. -Trazodone 50mg-08/01/21, 08/02/21, 08/03/21 at 6pm. -Mirtazapine 15mg-08/01/21, 08/02/21, 08/03/21 at 6pm. -Clonidine HCL 0.2mg-08/01/21 at 8am and 12pm, 08/04/21 at 8am. -Risperidone 2mg-08/01/21 at 8am and 5pm, 08/02/21 at 5pm, 08/03/21 at 5pm, 08/04/21 at 8am. -Divalproex DR 125mg-08/01/21, 08/02/21, 08/03/21 at 8pm. -Melatonin 5mg-08/01/21, 08/02/21, 08/03/21 at 8pm. -Senna Plus- 08/01/21, 08/02/21, 08/03/21 at 8pm. -Miralax 3350-08/01/21, 08/02/21, 08/03/21 at 8pm. <p>Client #1 was unable to be interviewed due to being non-verbal.</p> <p>Review on 08/04/21 of client #2's record revealed:</p> <ul style="list-style-type: none"> -16 year old male. -Admission date of 03/07/19. -Diagnoses of Autism Spectrum Disorder and 	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>Seizure Disorder.</p> <p>Review on 08/04/21 of client #2's Physician orders dated 02/10/21 revealed: -Guanfacine HCL ER 3mg (treats ADHD) Take 1 tablet by mouth every morning. -Vitamin D3 2,000 unit (supplement) Take 1 tablet by mouth every morning. -Polyethylene Glycol 3350 (treats constipation) Mix 1/4 to 1 capful in 8 ounces of liquid by mouth every day. -Flintstone's Gummies (Supplement) Chew and swallow 2 gummies by mouth every morning. -Oxcarbazepine 600mg (treats seizures) Take 1 tablet by mouth 2 times a day. -Melatonin 10mg (sleep aid) Take 1 capsule by mouth every night at bedtime.</p> <p>Review on 08/04/21 of client #2's August 2021 MAR revealed the following blanks: -Guanfacine HCL ER 3mg-08/01/21 at 8am. -Vitamin D3 2,000 units-08/01/21 at 8am. -Polyethylene Glycol 3350-08/01/21 at 8am. -Flintstone's Gummies-08/01/21. -Oxcarbazepine 600mg-08/01/21 at 8am. -Melatonin 10mg-08/02/21, 08/03/21.</p> <p>Attempted interview with client #2 was unsuccessful due to client #2 not answering any questions.</p> <p>Review on 08/04/21 of client #3's record revealed: -15 year old male. -Admission date of 01/15/20. -Diagnoses of Autism Disorder, Mild Intellectual Disability and Disruptive Mood Disorder.</p> <p>Review on 08/04/21 of client #3's Physician orders dated 06/16/21 revealed:</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Benzotropine MES 1mg (treats Parkinson's like symptoms)- Take 1 tablet by mouth every day. -Trazodone 100mg (antidepressant)-Take 1 tablet by mouth every evening at 7pm. -Haloperidol 5mg (antipsychotic)-Take 1 tablet by mouth every morning. -Divalproex SOD DR 500mg (treats seizures and bipolar disorder)-Take 2 tablets by mouth every night at bedtime for mood. -Chlorpromazine 100mg (treats psychotic disorders)-Take 3 tablets by mouth every night at bedtime. <p>Review on 08/04/21 of client #3's June and August 2021 MAR revealed the following blanks:</p> <ul style="list-style-type: none"> -Benzotropine MES 1mg-06/07/21 at 8am. -Trazodone 100mg-08/02/21. -Haloperidol 5mg-08/01/21. -Divalproex SOD DR 500mg-08/02/21 at 8pm. -Chlorpromazine 100mg-08/02/21 at 8pm. <p>During interview on 08/04/21 client #3 revealed he received his medication.</p> <p>During interview on 08/04/21 staff #1 revealed:</p> <ul style="list-style-type: none"> -He did not normally work at that facility. -He had been filling in for another staff that was out. -He administered medication to the clients. -The clients always received their medication. -He may have forgot to sign off on the MAR's when he gave the medications. <p>During interview on 08/04/21 the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -She would ensure the staff signed off on the MAR's when the medication was administered. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		

Division of Health Service Regulation

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V 367	<p>27G .0604 Incident Reporting Requirements</p> <p>10A NCAC 27G .0604 INCIDENT REPORTING REQUIREMENTS FOR CATEGORY A AND B PROVIDERS</p> <p>(a) Category A and B providers shall report all level II incidents, except deaths, that occur during the provision of billable services or while the consumer is on the providers premises or level III incidents and level II deaths involving the clients to whom the provider rendered any service within 90 days prior to the incident to the LME responsible for the catchment area where services are provided within 72 hours of becoming aware of the incident. The report shall be submitted on a form provided by the Secretary. The report may be submitted via mail, in person, facsimile or encrypted electronic means. The report shall include the following information:</p> <ol style="list-style-type: none"> (1) reporting provider contact and identification information; (2) client identification information; (3) type of incident; (4) description of incident; (5) status of the effort to determine the cause of the incident; and (6) other individuals or authorities notified or responding. <p>(b) Category A and B providers shall explain any missing or incomplete information. The provider shall submit an updated report to all required report recipients by the end of the next business day whenever:</p> <ol style="list-style-type: none"> (1) the provider has reason to believe that information provided in the report may be erroneous, misleading or otherwise unreliable; or (2) the provider obtains information required on the incident form that was previously unavailable. 	V 367		

Division of Health Service Regulation

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V 367	<p>Continued From page 6</p> <p>(c) Category A and B providers shall submit, upon request by the LME, other information obtained regarding the incident, including:</p> <ol style="list-style-type: none"> (1) hospital records including confidential information; (2) reports by other authorities; and (3) the provider's response to the incident. <p>(d) Category A and B providers shall send a copy of all level III incident reports to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services within 72 hours of becoming aware of the incident. Category A providers shall send a copy of all level III incidents involving a client death to the Division of Health Service Regulation within 72 hours of becoming aware of the incident. In cases of client death within seven days of use of seclusion or restraint, the provider shall report the death immediately, as required by 10A NCAC 26C .0300 and 10A NCAC 27E .0104(e)(18).</p> <p>(e) Category A and B providers shall send a report quarterly to the LME responsible for the catchment area where services are provided. The report shall be submitted on a form provided by the Secretary via electronic means and shall include summary information as follows:</p> <ol style="list-style-type: none"> (1) medication errors that do not meet the definition of a level II or level III incident; (2) restrictive interventions that do not meet the definition of a level II or level III incident; (3) searches of a client or his living area; (4) seizures of client property or property in the possession of a client; (5) the total number of level II and level III incidents that occurred; and (6) a statement indicating that there have been no reportable incidents whenever no incidents have occurred during the quarter that meet any of the criteria as set forth in Paragraphs 	V 367		

Division of Health Service Regulation

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V 367	<p>Continued From page 7</p> <p>(a) and (d) of this Rule and Subparagraphs (1) through (4) of this Paragraph.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to report a critical incident to the home and host Local Management Entity (LME) as required. The findings are:</p> <p>Review on 08/04/21 of the North Carolina Incident Response Improvement System (IRIS) website revealed no level II incident report for the allegation of abuse for client #1.</p> <p>Review on 08/04/21 of the facility's internal investigation dated 07/24/21 revealed: "-On 7/23/21, house manager [House Manager] was contacted by an officer with [Town] Police Department stating that they had been contacted regarding a complaint of bruises on [Client #1] At that time, they needed to speak with a representative from Paradigm, Inc. for questioning. [House Manager] was also informed that [County] CPS (Child Protective Services) had contacted them to perform the welfare check because they were unable to complete their initial response since they had no one available to go out at that time. [House Manager] contacted the QP (Qualified Professional), [QP]. [QP] contacted the officer on duty and was advised to come to the police department to meet with the responding officer. [QP] was interviewed by the officer asking if I was</p>	V 367		

Division of Health Service Regulation

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V 367	<p>Continued From page 8</p> <p>aware of any injuries or bruising that could have occurred regarding [Client #1]. [QP] responded 'No I was not aware of any injuries or bruising that could have occurred recently.' He also asked was I aware of any mistreatment or anyone doing anything to [Client #1] that could cause him physical harm. [QP] responded by stating 'No, I am not aware and no one has shared any information about this.' The officer also asked if there are things that could explain why [Client #1] would have bruising on him, [QP] responded by stating that there are times in the past when he may have had to be placed in therapeutic holds or where staff may have had to physically keep him from leaving the grounds because [Client #1] will fight staff, hit at them, and so forth or when he is engaging in extreme self-injurious behaviors and staff are trying to keep him from hitting himself. He also asked if there is any knowledge on how [Client #1] could have bruises that we don't know about, [QP] responded by stating that he could have hurt himself since he hits himself falls out on the ground, jumps up and down on the floor when he is mad, etc. At that point, [Licensee] contacted [QP] via the cell phone. [QP] explained where she was and what was going on. The officer then asked the same questions to [Licensee] in which she responded by saying that Austin may have to be physically assisted back in the home or in the vehicle if he tries to run away or leave out of the home, staff have to step in and physically stop him from punching himself and engaging in self-injurious behaviors. She also further explained that he is a young boy who jumps around, he plays on the trampoline, he runs and falls so he could have bruising from that, but I can assure you that none of my staff have hurt [Client #1]. She also explained that we have cameras within the home for that very purpose to protect our individuals as well as</p>	V 367		

Division of Health Service Regulation

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V 367	<p>Continued From page 9</p> <p>ensure that staff are performing their job duties appropriately. [Licensee] went on to explain that [Client #1] has a guardian with [County] Department of Social Services who sees [Client #1] at least once a month and can attest to how he is cared for with our agency.</p> <p>The officer then ended the phone call and asked [QP] to meet him over to the home to interview [Client #1]. [QP] and the officer arrived at the home. [Client #1] was in the living room with [Staff] at the time of arrival. He came up to [QP] and grabbed her hand and guided her towards the kitchen. [QP] explained to [Client #1] that the officer was here to see him. The officer asked if [Client #1] could show him his room. [Client #1] continued to hold [QP] hand and walked back to his room with the officer following. The officer then asked [Client #1] a series of question in which he could not answer (due to [Client #1] being nonverbal). The officer asked [Client #1] if he could look at his body parts to see if there was any injury. [Client #1] did not respond but stood there while the officer looked over [Client #1's] body. The officer then showed [QP] a small bruise on the back of [Client #1's] left leg about the size of a nickel, and small bruise on the back of his left arm about the size of a nickel. The bruises appeared to be old in nature.</p> <p>The officer proceeded to leave the home and asked [QP] if she was aware how the old bruises had gotten in those areas. [QP] responded 'No, I am not sure. I was not notified of any injuries.' He then asked if we document injuries when they occur, [QP] then responded by saying 'yes, staff complete incident reports.' He then asked if we had any that he could see at the moment, [QP] explained that any incident reports would be in our system. The officer said, 'Ok, I will let DSS (Department of Social Services) know and they may or may not follow up because I didn't see</p>	V 367		

Division of Health Service Regulation

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V 367	<p>Continued From page 10</p> <p>anything that stood out, no major bruises as they were described to him on the call and he did not see a black eye. Thank you for your time, [QP]. At that point the officer left...Based on the information received and gathered, and based on behavioral history of [Client #1], we have concluded that there is no evidence to suggest that there was any abuse of [Client #1] or mistreatment of [Client #1]."</p> <p>Level 1 and Level II incident reports were requested on two different occasions during the survey. Only Level I reports were provided.</p> <p>During interview on 08/04/21 the QP revealed: -The internal investigation had been completed. -No Level II was completed because it was not uncommon for the family to file false allegations.</p>	V 367		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 08/04/21 at approximately 10:45 am revealed:</p>	V 736		

Division of Health Service Regulation

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V 736	<p>Continued From page 11</p> <ul style="list-style-type: none"> -The kitchen cabinets exterior were dirty and stained with grease and debris. -A broken chair was laying in the back yard. -Client #2's bedroom had a hole in the bottom of the entrance door. -Client #1's bedroom door did not have a knob to open and close the door. -Client #1's bedroom light fixture had two light bulbs not working and a broken shade over the light. -The hall bathroom shower head area had exposed hole. <p>Interview on 08/04/21 the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -She was aware the house needed repairs and updates. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		