

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL062-035 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 07/19/2021 |
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| NAME OF PROVIDER OR SUPPLIER D & S COUNTRY MANOR | STREET ADDRESS, CITY, STATE, ZIP CODE 3963 NC ALT 220 HWY N SEAGROVE, NC 27341 |
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| V 000 | INITIAL COMMENTS An annual and complaint survey was completed on July 19, 2021. The complaint was unsubstantiated (Intake #NC00177597). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. | V 000 | | |
| V 114 | 27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are: Review on 7/19/21 of the facility's fire drill log revealed: -2/18/21- 1st shift. | V 114 | As per article (c.) We have worked to update for the fire and disaster drill process to ensure that the schedule is updated to hold quarterly drills for each shift and properly placed in fire and disaster drill log. It is also appropriately stated that the QP shall supervise these drills. DHSR - Mental Health AUG 04 2021 Lic. & Cert. Section | 9/18/21 |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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| V 114 | <p>Continued From page 1</p> <p>-2/18/21- 2nd shift. -12/2/20- 1st shift. -10/1/20- 2nd shift. -8/20/20- 1st shift. -There were no fire drills performed on first and second shift for the second quarter of 2021.</p> <p>Review on 7/19/21 of the facility's disaster drill log revealed: -2/18/21- 1st and 2nd shift (performed at 7:00 PM which entailed both shifts.) -12/12/20- 2nd shift. -12/12/20- 1st shift. -10/3/20- 1st shift. -8/10/20- 1st shift. -There were no disaster drills performed on first and second shift for the second quarter of 2021. - Disaster drill performed on 2/18/21 was done to cover both first and second shift for the first quarter of 2021.</p> <p>Interview on 6/27/19 with the Administrator/Qualified Professional revealed: - She was under the impression that fire and disaster drills had been performed for the second quarter of 2021, but were never filed. - She was unaware that one drill would be sufficient to cover two shifts. -She confirmed the facility failed to conduct disaster drills under conditions that simulate emergencies quarterly and for each shift</p> | V 114 | | |
| V 736 | <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive</p> | V 736 | | |

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| V 736 | <p>Continued From page 2</p> <p>odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 7/19/21 at 8:45 AM of the Middle Hall Bathroom revealed: -There was mold/mildew all around the edge between the tub and the wall. -The floor of the tub was dirty/stained.</p> <p>Observation on 7/19/21 at 8:53 AM of the Bathroom at the of the Hallway revealed: -The toilet seat was broken and missing a piece of the front.</p> <p>Observation on 7/19/21 at 9:00 AM of the sunroom area revealed: -There were miscellaneous items stored in the room, including a Christmas tree and decorations. -There was a bed frame in the middle of the room. -Boxes scattered throughout the room.</p> <p>Interview on 7/19/21 with Staff #1 and the Administrator/Qualified Professional revealed: - Client #1 was very strong and did not know his own strength. He had broken several toilet seats at the house already. -They had tried to buy other kind of toilet seats that would go down by themselves, but he was used to lowering the seat himself and would end</p> | V 736 | <p>The bathroom and bathtub will be cleaned and regouted. All the mold and mildew will be properly removed and treated.</p> <p>Bathroom #2 will have a new toilet installed in the next week.</p> <p>This will be supervised by the QP.</p> <p>The sunroom will be cleaned, and all miscellaneous items will be properly stored.</p> <p>This will be supervised by the QP.</p> | <p>9/18/21</p> <p>7/28/21</p> <p>9/18/21</p> |

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| V 736 | Continued From page 3 up breaking them. -They had already contacted a person to repair the seat and was planning to come in this week. - Former Client would use the bathroom located in the middle hallway. Client #1 never used the tub/shower in that bathroom. -They were in the process of fixing the room where Former Client #1 stayed as well as the bathroom he used. -Sun room had been used mostly as a storage room. -Facility also had an empty room that was being used as a storage room. -She acknowledged that the facility grounds were not maintained in a clean, safe and attractive manner. | V 736 | The empty bedroom is used currently as storage. It will be ensured that this room will be always locked. This will be supervised by the QP. The facility manager will work to ensure that the facility grounds will be maintained in a clean, safe, and attractive manner. This will be supervised by the QP. | 7/22/21 9/18/21 |

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STATE FORM

6899

8BCW11

If continuation sheet 1 of 4

6899

8BCW11

If continuation sheet 2 of 5

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