

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mh1041-731	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/21/2021
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NAME OF PROVIDER OR SUPPLIER ADOLESCENT ALTERNATIVES	STREET ADDRESS, CITY, STATE, ZIP CODE 2207 LONG BROOK DRIVE GREENSBORO, NC 27406
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V 000	<p>INITIAL COMMENTS</p> <p>An Annual and Follow-Up Survey was completed on July 21, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category:</p> <ul style="list-style-type: none"> - 10A NCAC 27G .1700: Residential Treatment Staff Secure for Children or Adolescents 	V 000	<p>DHSR - Mental Health</p> <p>JUL 30 2021</p> <p>Lic. & Cert. Section</p>	
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility staff failed to ensure disaster drills in a 24 hour facility were held at least quarterly, on each shift. The findings are:</p>	V 114	<p><i>Lorenzo Hanstey + Terry Williams will ensure that staff and clients participate in disaster drills, communicate with procedures during staff meetings/ supervision. Lorenzo + Terry will also schedule themselves to be present for drills to ensure compliance.</i></p>	<p><i>8/20/21</i></p>

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>Review on 7-20-21 of the facility ' s Fire and Disaster Drill Logs revealed:</p> <ul style="list-style-type: none"> - forms designated for Fire Drills were completed monthly - forms designated for Disaster Drills were completed monthly - fire drill forms described the actual drill, elaborated on the exercise of practicing or rehearsing the drill - disaster drill forms listed several possible disasters, but did not indicate how the drill was carried out or rehearsed <p>Interview on 7-20-21 with the Associate Professional (AP) revealed:</p> <ul style="list-style-type: none"> - disaster drills were discussed every month - tornado drills were held during "Tornado Season" which typically occurred in the month of May - the disaster drill forms were used to indicate that the various disasters listed on the form, ("Hurricane/Tornado, Toxic Spill, Violent Person, Medical Emergency, Gas Leak, Explosion, Bomb Threat, Hostage Situation and Civil Unrest") were discussed, not practiced or rehearsed - he was never told he had to actually practice the disaster drills, this was the first he had heard of that - when an actually disaster drill is practiced and rehearsed, the drill was written on the Fire Drill form, not the disaster drill form, and circled - AP reviewed the forms and reported the last time a disaster drill was actually practiced and rehearsed was a tornado drill on April 15, 2020 at 5:03 pm. <p>Interview on 7-20-21 with the Qualified Professional revealed:</p>	V 114		
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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> - fire drills were held once per month - disaster drills were held once per month - the disaster drills consisted of practicing and rehearsing how to handle the emergency situation indicated - he was unaware the drills were only being discussed and not actually practiced - to remedy that, he would: <ul style="list-style-type: none"> - schedule himself to be present when a disaster drill was held - communicate better with staff regarding drill procedures - make it a directive for staff to practice the drills, not simply discuss them <p>Interview on 7-21-21 with the Clinical Director revealed:</p> <ul style="list-style-type: none"> - disaster drills are supposed to be held quarterly and each shift - "we know the rules and guidelines, and we 'll be physically doing them" - "we ' ll mix them up and do different disaster drills," instead of the same ones repeated - staff not actually practicing and rehearsing the disaster drills was likely due to, "a breakdown in communication" <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility staff failed to ensure the facility was maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observation on 7-20-21 at approximately 2:05 pm revealed:</p> <ul style="list-style-type: none"> - Outside the facility: <ul style="list-style-type: none"> - siding on front left of facility was deteriorating - front door frame was cracked - storm door at front door did not close completely - In the kitchen: <ul style="list-style-type: none"> - dust/lint accumulation on popcorn ceiling near ceiling fan - small hole about size of golf ball, in wall above light switch - door from kitchen to living room had 2 holes in it - frame around back door was detached - Formica on counter near sink is broken/missing - one cooking element on stovetop was detached - oven handle was loose - blinds were broken on backdoor window <p>Observation on 7-21-21 at approximately 10:25 am revealed:</p>	V 736	<p>Lorenzo Hansley & Terry Williams will work to maintain a safe, clean, and orderly facility. They will frequently assess the needs of the facility (i.e. maintenance, dusting, blinds, paint, etc). They will work with Maintenance Director to ensure that all repairs are scheduled and completed in a timely manner.</p>	<p>9/21/21 am 09</p> <p>9/19/21</p>
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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> - carpet in living room had several large stains <p>Observation on 7-21-21 at approximately 12:45 pm revealed:</p> <ul style="list-style-type: none"> -First bedroom down hall: <ul style="list-style-type: none"> - closet door was broken - Second bedroom down the hall (Client #2 's): <ul style="list-style-type: none"> - entry door was loose on hinge, dragged on floor - closet door was off track - light switch plate was cracked - Third bedroom (Client #1 and Client #3 's): <ul style="list-style-type: none"> - air return for HVAC (heating, ventilation, air conditioning) had build-up of dust and lint - paint was peeling off bedroom door - closet doors had 2 holes - Bathroom in third bedroom: <ul style="list-style-type: none"> - toilet paper holder was broken - window blinds were broken - HVAC floor vent cover was rusted - Hall bathroom: <ul style="list-style-type: none"> - silvering had chipped off bottom of large mirror over sink - paint was peeling next to wall cabinet - paint was peeling on bathroom door - HVAC floor vent was completely rusted - shower curtain had long, approximately 18 inch hole <p>Interview on 7-21-21 with the Clinical Director revealed:</p> <ul style="list-style-type: none"> - she was also an administrator 	V 736		

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V 736	<p>Continued From page 5</p> <ul style="list-style-type: none"> - the facility had a designated maintenance person who worked every Sunday - the maintenance staff reviewed the facility weekly to determine what needed to be fixed or repaired - there had already been discussions about repairing some doors, as it was noticed the front storm door was not closing completely - "the kids are rough on the house, they ' re harsh" - "I promise you we ' ll fix them (the needed repairs)." 	V 736		