

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-309</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R-C 07/13/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>INDEPENDENT LIVING AT RANSOM RD</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>355 RANSOM ROAD WINSTON SALEM, NC 27106</b>
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{V 000}	<p><b>INITIAL COMMENTS</b></p> <p>A follow-up survey was completed on 7/13/21. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600B Supervised Living for Minors with Developmental Disability.</p>	{V 000}		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which</p>	V 289	<p><b>DHSR - Mental Health</b></p> <p><b>AUG 6 2021</b></p> <p><b>Lic. &amp; Cert. Section</b></p>	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Shanita Ingle*

TITLE

*Director*

(X6) DATE

*7/21/21*

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V 289	<p>Continued From page 1</p> <p>serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&amp;(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assure that adult and minors, not reside in the same facility. The findings are:</p> <p>Review on 7/12/21 of client #1's record revealed: Admission Date: 9/22/17</p>	V 289	<p>The agency will ensure that when a child turns 18 they are moved immediately</p>	

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V 289	Continued From page 2  Age: 18  Interview on 7/13/21 with the Licensee #1 revealed: - Client #1 turned 18 in May 2021. - Client #1 was his own legal guardian. - She thought she had 6 months to do a waiver to request client #1 stay in his current group home. - Her plan was to move client #1 into an adult group home that she owned. She would not be able to move client #1 until she discharged another client from her adult group home.	V 289	<i>Or will obtain a waiver. The director will be responsible for ensuring this is done and will be ongoing.</i>	<i>8/20/21</i>
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a clean and orderly manner. The findings are:  Observation at approximately 1:46 pm on 7/13/21 of the facility stove revealed: - A cooking pot that contained used cooking oil/grease was sitting on the stove.  Interview on 7/13/21 with staff #5 revealed: - The contents in the cooking pot on top of the stove was possibly cooking grease.	V 736	<i>The agency will ensure that staff does not leave cooking grease on the stove. The team lead will be</i>	<i>7/13/21</i>

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V 736	Continued From page 3 - She did not know which staff had left the cooking grease on the stove top.  Interview on 7/13/21 with the Licensee #1 revealed: - She did not know that a pot of cooking oil/grease on the stove top was an issue.	V 736	responsible for ensuring this is done and will be ongoing	
V 742	27G .0304(a) Privacy  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities.  This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure facilities were designed in a manner that provided privacy while dressing for 1 of 2 clients (#2). The findings are:  Observation at approximately 1:42 pm on 7/13/21 of client #2's bedroom: - The window in client #2's bedroom had no cover over it for privacy. - Anyone on the outside of the window would be able to see into client #2's bedroom.  Interview on 7/13/21 with staff #5 revealed: - About a month ago client #2's bedroom window was broken by a former client. The broken window was tinted. - When client #2's bedroom window was replaced, it was replaced with clear plexiglass.  Interview on 7/13/21 with the Licensee #1	V 742	The agency will ensure that all residents have privacy by ensuring they have drapes on windows or a privacy film on window. The director will ensure this is done and will be ongoing	7/13/21

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V 742	Continued From page 4  revealed: - She contacted Licensee #2 who indicated he had been working in the group home and he would be installing blinds in client #2's bedroom.	V 742		
V 774	<p>27G .0304(d)(7) Minimum Furnishings</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure minimum furnishings for client bedrooms for 1 of 2 clients (#1). The findings are:</p> <p>Observation at approximately 1:38 pm on 7/13/21 of client #1's bedroom: - Client #1 did not have a bed. - A mattress top was located on the floor with a bedspread on top.</p> <p>Interview on 7/13/21 with client #1 revealed: - He broke his bed by jumping up and down on</p>	V 774	<p>The agency will ensure that all residents have a bed. The Director will be responsible for ensuring that this is done and this will be ongoing.</p>	8/31/21

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V 774	<p>Continued From page 5</p> <p>the bed. - He wanted a new bed to sleep in.</p> <p>Interview on 7/13/21 with staff #5 revealed: - Client #1 broke his bed about 2-3 months ago. - Client #1's mattress had been on the floor since he broke his bed.</p> <p>Interview on 7/13/21 with the Licensee #1 revealed: - Client #1 had broken 3 beds in the group home. - Client #1's mattress was on the floor because client #1 keeps breaking his bed. - She contacted Licensee #2 who indicated he had been working in the group home and he would be putting a new bed in client #1's bedroom.</p>	V 774		
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