

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080035	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/13/2021
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NAME OF PROVIDER OR SUPPLIER TIMBER RIDGE TREATMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 14225 STOKES FERRY ROAD GOLD HILL, NC 28071
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow-up survey was completed on 7/13/21. The complaint was unsubstantiated (Intake #178608). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5200 Residential Therapeutic (Habilitative) Camps for Children and Adolescents of All Disability Groups.</p>	V 000		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure the Health Care Personnel Registry(HCPR) was accessed prior to hire for 2 of 7 staff (#2, #7) and 1 of 2 Group Work Supervisors(GWS#1). The findings are:</p> <p>Review on 6/30/21 of personnel records revealed: -staff #2 was hired on 3/4/21 with the job title of Group Leader(GL), documentation staff #2 reported to work on 3/11/21 and the HCPR check was completed on 3/9/21;</p>	V 131		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 131	<p>Continued From page 1</p> <p>-staff #7 was hired on 2/3/21 with the job title of GL, documentation staff #7 reported to work on 2/4/21 and the HCPR check was completed on 2/4/21;</p> <p>-GWS#1 was hired on 8/15/19 with the job title of GL, was promoted to GWS on 3/15/21 and the HCPR check was completed on 8/16/19.</p> <p>Interview on 7/1/21 with GWS#1 revealed he had been on his job for two years.</p> <p>Interview on 7/2/21 with staff #7 revealed he had been on his job a few months as a GL.</p> <p>Interview on 7/12/21 with staff #2 revealed he had been on his job for 4 months as a GL.</p> <p>Interview on 7/13/21 with Administrative staff revealed: -will ensure HCPR checks are completed prior to hire date; -will change how completing the hiring process.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 131		
V 277	<p>27G .5202 Res. Tx. Camp - Staff</p> <p>10A NCAC 27G .5202 STAFF</p> <p>(a) Each facility shall have a program director who has:</p> <p>(1) a minimum of two years' experience in child or adolescent services specific to the campers' needs; and</p> <p>(2) who has camping experience, and who has educational preparation in administrative, education, social work, nursing, psychology or a related field.</p> <p>(b) A minimum of two staff members shall be on</p>	V 277		

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V 277	<p>Continued From page 2</p> <p>duty for every eight or fewer campers.</p> <p>(c) Emergency medical treatment shall be available within one hour of the facility.</p> <p>(d) Psychiatric consultation shall be available to the facility.</p> <p>(e) An emergency on-call staff shall be readily available by page and able to reach campers within one hour.</p> <p>(f) Staff assigned to the facility shall be trained to manage the children or adolescents individually and as a group.</p> <p>This Rule is not met as evidenced by: Based on interviews, the facility failed to ensure a minimum of two staff members were on duty for every eight or fewer campers. The findings are:</p> <p>Interview on 7/1/21 with client #1 revealed: -Been here three weeks; -have three GLs(Group Leaders) right now; -sometimes have one GL; -have night shift staff; -a week ago only one GL worked; -staff work here three days then off three days.</p> <p>Interview on 7/1/21 with client #2 revealed: been here six and a half weeks; -seven kids in his group; -one to two GLs at camp; -GLs work three days on, three days off; -GWS(Group Work Supervisor) fills in.</p> <p>Interview on 7/1/21 with client #3 revealed: -been here three months; -four kids in his group; -feel safe here; -staff tx him good; -usually two GLs, but one GL for right now because his group is small.</p>	V 277		

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V 277	<p>Continued From page 3</p> <p>Interview on 7/1/21 with client #4 revealed: -been here a month; -the most number of GLs at his camp was three, -the least number of GLs at his camp was one.</p> <p>Interview on 7/1/21 with client #5 revealed: -been here a year and two months; -six kids in his group; -have one to two GLs work at a time; -feel safe here.</p> <p>Interview on 7/1/.21 with staff #1 revealed: -been on this job since 1/2021; -worked a shift alone; -special arrangements were made; -keep congregated instead of going to the recreation field; -other GLs are also around with their kids; -have supervisory back-up; -worked alone with seven kids at a time.</p> <p>Interview on 7/12/21 with staff #2 revealed: -been on his job for about four months; -have heard groups can have up to ten clients; -only ever seen the most of eight clients; -heard if ten clients have to have three GLs (Group Leaders); -have worked some shifts alone with four clients; -on those shifts not at camp site alone; -have his clients in community close to supervisors who can assist with supervision.</p> <p>Interview on 7/13/21 with administrative staff revealed: -had large staff turnover past few months; -in process of hiring new staff; -will ensure staffing meets requirements.</p>	V 277		