

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-150</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>08/02/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>YOUTH BUILDERS, LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2423 MORNINGSIDE DRIVE</b> <b>BURLINGTON, NC 27217</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow-up survey was completed on August 2, 2021. The complaint was unsubstantiated (intake #NC00179107). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are:</p> <p>Review on 8/2/21 of the facility's fire drill log revealed:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-8/15/20- 3rd shift.</li> <li>-9/15/20- 3rd shift.</li> <li>-10/17/20- 2nd shift.</li> <li>-11/14/20- 1st shift.</li> <li>-12/7/20- 2nd shift.</li> <li>-2/17/21- 2nd shift.</li> <li>-3/22/21- 1st shift.</li> <li>-4/17/21- 2nd shift.</li> <li>-4/19/21- 2nd shift.</li> <li>-6/10/21- 3rd shift.</li> <li>-There were no fire drills performed on third shift for the fourth quarter of 2020.</li> <li>-There were no fire drills performed on third shift for the first quarter of 2021.</li> <li>-There were no fire drills performed on first shift for the second quarter of 2021.</li> </ul> <p>Review on 8/2/21 of the facility's disaster drill log revealed:</p> <ul style="list-style-type: none"> <li>-8/10/20- 1st shift.</li> <li>-9/15/20- 1st shift.</li> <li>-10/17/20- 2nd shift.</li> <li>-11/14/20- 1st shift.</li> <li>-12/7/20- 1st shift.</li> <li>-2/17/21- 1st shift.</li> <li>-3/22/21- 1st shift.</li> <li>-4/19/21- 1st shift.</li> <li>-5/17/21- 1st shift.</li> <li>-6/11/21- 1st shift.</li> <li>-7/1/21- 1st shift.</li> <li>-There were no disaster drills performed on third shift for the third quarter of 2020.</li> <li>-There were no disaster drills performed on second and third shift for the first quarter of 2021.</li> <li>-There were no disaster drills performed on second and third shift for the second quarter of 2021.</li> </ul> <p>Interview on 8/2/21 with the Administrator revealed:</p>	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-Home operated under three shifts.</li> <li>-First shift was from 8:00 AM to 4:00 PM.</li> <li>-Second shift was from 4:00 PM to 12:00 AM.</li> <li>-Third shift was from 12:00 AM to 8:00 PM.</li> <li>-Facility staff were confused about how many drills had to be done and for which shifts and quarters.</li> <li>-She reported hearing two different things from two different state surveyors in the past.</li> <li>-She confirmed the facility failed to conduct disaster drills under conditions that simulate emergencies quarterly and for each shift</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 8/2/21 at 12:00 PM of the kitchen area revealed:</p> <ul style="list-style-type: none"> <li>-Half of the cabinets had been removed.</li> <li>-Flooring had been removed and showing original</li> </ul>	V 736		

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V 736	<p>Continued From page 3</p> <p>linoleum floorings. -Kitchen range had been removed. -Refrigerator had been moved out</p> <p>Observation on 8/2/21 at 12:03 PM of the dining area revealed: -Refrigerator was located in the dining area. -Freezer section of the refrigerator was dirty and stained with spilled and frozen liquids. -Chairs used for the dining table were office roll chairs and the cloth on the back rest were torn and coming apart.</p> <p>Observation on 8/2/21 at 12:04 PM of the living area revealed: -Four very large holes on the right side wall. -Closet in living room was missing it's door and hanging bracket was sitting on the floor inside it. -There was a fist size hole on the wall next to the entrance from the living area into the dining area.</p> <p>Observation on 8/2/21 at 12:07 PM of the first room and the right of the hallway revealed: -Door was broken in different places and had holes in it as well. -Unfinished repairs were observed on the walls. -Inside of closet had four large holes and living room could be seen through it. See living room findings.</p> <p>Observation on 8/2/21 at 12:10 PM of the hall bathroom revealed: -Previous renovation in bathroom was unfinished. -Where mirror once stood, there was a piece of unpainted plywood and a frame in front of it. -Air conditioning vent by the toilet was rusted. -Medicine cabinet was missing it's front door. -Inside of tub was dirty.</p> <p>Observation on 8/2/21 at 12:13 PM of room at</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>end of hall and straight revealed: -Closet door was not attached and leaning against a wall. -There was unfinished patched-up work on the walls. -Walls had holes punched in. -Walls were dirty/stained. -The inside of the bedroom door was broken on the bottom.</p> <p>Observation on 8/2/21 at 12:15 PM of room at end of hall and to the right revealed: -Walls were dirty/stained. -There were numerous holes on the walls. -Ceiling had water stains. -There was a hole on the closet door where it's handle once used to be.</p> <p>Interview on 8/2/21 with the Administrator revealed: -The kitchen was currently being remodeled, amongst with the rest of the house. -Materials had just being purchased and things where being fixed little by little. -House was pretty much getting a whole overhaul. -They had also just put in new windows. -New floorings were also being put it. -Due to the nature of it's population, they were constantly having to do repairs to the home such as fixing holes on the walls. -The big holes by the entrance door were recently made by one of the clients as he kicked the wall. -They were planning to do many of the repairs at the house whenever they resume their schooling so as to not bother them. -They did not foresee need to relocate temporarily as they did not expect dangerous situations and/or fumes while remodeling continued.</p>	V 736		

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V 736	Continued From page 5  -Any painting of walls would be done while the kids were out of the home and paint would dry up before they arrive home. -Agency was responsible for doing maintenance for the home -She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.	V 736		