

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL029-125</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>07/14/2021</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIDGEWOOD</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>107 RIDGEWOOD DRIVE<br/>LEXINGTON, NC 27292</b> |
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| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>A limited follow-up survey for the Type A1 rule violation was completed on 7/14/21. This was a limited follow-up, only 10A NCAC 27G .0202 (V108) Personnel Requirements, 10A NCAC 27G .0205 (V112) Assessments and Treatment/Habilitation or Service Plans and 10A NCAC 27G .0208 (V115) were reviewed for compliance.</p> <p>The following were brought back into compliance: 10A NCAC 27G .0202 (V108) Personnel Requirements, 10A NCAC 27G .0205 (V112) Assessments and Treatment/Habilitation or Service Plans.<br/>A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>   | V 000         |   |                    |
| V 115              | <p>27G .0208 Client Services</p> <p><b>10A NCAC 27G .0208 CLIENT SERVICES</b></p> <p>(a) Facilities that provide activities for clients shall assure that:</p> <p>(1) space and supervision is provided to ensure the safety and welfare of the clients;</p> <p>(2) activities are suitable for the ages, interests, and treatment/habilitation needs of the clients served; and</p> <p>(3) clients participate in planning or determining activities.</p> <p>(h) Facilities or programs designated or described in these Rules as "24-hour" shall make services available 24 hours a day, every day in the year, unless otherwise specified in the rule.</p> <p>(c) Facilities that serve or prepare meals for clients shall ensure that the meals are nutritious.</p> <p>(d) When clients who have a physical handicap</p> | V 115         |   |                    |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| V 115              | <p>Continued From page 1</p> <p>are transported, the vehicle shall be equipped with secure adaptive equipment.</p> <p>(e) When two or more preschool children who require special assistance with boarding or riding in a vehicle are transported in the same vehicle, there shall be one adult, other than the driver, to assist in supervision of the children.</p> <p>This Rule is not met as evidenced by:<br/>Based on record reviews, interviews and observations the facility failed to ensure the welfare of a client (Client #1) during transportation. The findings are:</p> <p>Review on 7/12/21 of Client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Date of Admission: 6/14/2014</li> <li>- Diagnoses: Hypertension, Schizoaffective Disorder, Mild Intellectual Disability, deaf mutism, Cerebral Palsy and morbid obesity</li> <li>- Weight: 336</li> <li>- Individual Support Plan dated 2/1/21</li> </ul> <p>Observations on 7/13/21 at approximately 8:28 am through 8:34 am of Client #1 loading his self into the blue van (the blue van is the non-handicapped equipped van) revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 wheels his self to the van and faces the door behind the driver seat.</li> <li>-Two staff prepare to assist Client #1. Staff put on gloves to assist Client #1 if needed with his sweatpants by keeping the sweatpants pulled up on Client #1.</li> <li>- Client#1 grabs the driver back seat and the side</li> </ul> | V 115         |   |                    |

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| V 115              | <p>Continued From page 2</p> <p>of van door and pulls him self into a standing position</p> <ul style="list-style-type: none"> <li>- Client #1 then lifts his right knee up and into the van floor</li> <li>-Then grabbing the back seat with his right hand and the middle seat with his left hand he pulls his left knee up into the van floor</li> <li>- Staff assist for a moment in holding up Client #1's sweatpants as he pulls his self into the van</li> <li>- Client #1 then crawls approximately three to four crawls to the back seat</li> <li>- Client #1 then pulls his self to a kneeling position and lifts his self into the back seat</li> <li>- Client #1 then is able to buckle his self into the back seat</li> <li>- Client #1 then gives the surveyor a thumbs up - that he buckled himself into the seat</li> </ul> <p>Interview on 7/13/21 with Client #1 revealed:</p> <ul style="list-style-type: none"> <li>- When asked how he prefers to be transported, via sign language interpreter, Client #1 reported he prefers to be transported by the blue van ( the non-handicapped equipped van)'</li> </ul> <p>Review on 7/13/21 of Client #1's Behavior Support Plan dated 4/11/20 and revised on 6/3/21 revealed:</p> <ul style="list-style-type: none"> <li>- Treatment Procedures: "Staff should ensure that they do not bump/shake his wheelchair or touch him from behind."</li> </ul> <p>Interview on 7/7/13/21 with The House Supervisor revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 has continued to load on his hands and knees into the van.</li> <li>- Client #1 seems comfortable getting into the van and out of the van on his own</li> <li>- Client #1 can buckle his self into the back seat</li> <li>- "No, we haven't tried a wheelchair van with him (Client #1). He gets angry and upset when his</li> </ul> | V 115         |   |                    |

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| V 115              | <p>Continued From page 3</p> <p>chair is bumped and jarred."</p> <p>Interview on 7/13/21 with Staff #1 revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 continues to get in the van on his knees</li> <li>- "We wear gloves to help [Client#1] if we have to help with his sweatpants."</li> </ul> <p>Interview on 7/12/21 with Staff #2 revealed:</p> <ul style="list-style-type: none"> <li>- "We help if he (Client #1) needs us to. We will help keep his pants up. He doesn't seem to mind but we try to do as little touching him as possible."</li> </ul> <p>Interview on 7/14/21 with the Program Director revealed:</p> <ul style="list-style-type: none"> <li>- An attempt to load and transport Client #1 on a handicapped van has not been attempted since admission.</li> <li>- No professional consult for Client #1 to assess his welfare, needs and abilities to load his self and possibly need for handicap transportation had been conducted.</li> <li>- Other possible transportation for Client #1 has not been attempted.</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> | V 115         |   |                    |