

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mhl041-731</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>07/21/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ADOLESCENT ALTERNATIVES</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2207 LONG BROOK DRIVE GREENSBORO, NC 27406</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An Annual and Follow-Up Survey was completed on July 21, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category:</p> <p>- 10A NCAC 27G .1700: Residential Treatment Staff Secure for Children or Adolescents</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility staff failed to ensure disaster drills in a 24 hour facility were held at least quarterly, on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>Review on 7-20-21 of the facility ' s Fire and Disaster Drill Logs revealed:</p> <ul style="list-style-type: none"> <li>- forms designated for Fire Drills were completed monthly</li> <li>- forms designated for Disaster Drills were completed monthly</li> <li>- fire drill forms described the actual drill, elaborated on the exercise of practicing or rehearsing the drill</li> <li>- disaster drill forms listed several possible disasters, but did not indicate how the drill was carried out or rehearsed</li> </ul> <p>Interview on 7-20-21 with the Associate Professional (AP) revealed:</p> <ul style="list-style-type: none"> <li>- disaster drills were discussed every month</li> <li>- tornado drills were held during "Tornado Season" which typically occurred in the month of May</li> <li>- the disaster drill forms were used to indicate that the various disasters listed on the form, ("Hurricane/Tornado, Toxic Spill, Violent Person, Medical Emergency, Gas Leak, Explosion, Bomb Threat, Hostage Situation and Civil Unrest") were discussed, not practiced or rehearsed</li> <li>- he was never told he had to actually practice the disaster drills, this was the first he had heard of that</li> <li>- when an actually disaster drill is practiced and rehearsed, the drill was written on the Fire Drill form, not the disaster drill form, and circled</li> <li>- AP reviewed the forms and reported the last time a disaster drill was actually practiced and rehearsed was a tornado drill on April 15, 2020 at 5:03 pm.</li> </ul> <p>Interview on 7-20-21 with the Qualified Professional revealed:</p>	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- fire drills were held once per month</li> <li>- disaster drills were held once per month</li> <li>- the disaster drills consisted of practicing and rehearsing how to handle the emergency situation indicated</li> <li>- he was unaware the drills were only being discussed and not actually practiced</li> <li>- to remedy that, he would:               <ul style="list-style-type: none"> <li>- schedule himself to be present when a disaster drill was held</li> <li>- communicate better with staff regarding drill procedures</li> <li>- make it a directive for staff to practice the drills, not simply discuss them</li> </ul> </li> </ul> <p>Interview on 7-21-21 with the Clinical Director revealed:</p> <ul style="list-style-type: none"> <li>- disaster drills are supposed to be held quarterly and each shift</li> <li>- "we know the rules and guidelines, and we 'll be physically doing them"</li> <li>- "we ' ll mix them up and do different disaster drills," instead of the same ones repeated</li> <li>- staff not actually practicing and rehearsing the disaster drills was likely due to, "a breakdown in communication"</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility staff failed to ensure the facility was maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observation on 7-20-21 at approximately 2:05 pm revealed:</p> <ul style="list-style-type: none"> <li>- Outside the facility: <ul style="list-style-type: none"> <li>- siding on front left of facility was deteriorating</li> <li>- front door frame was cracked</li> <li>- storm door at front door did not close completely</li> </ul> </li> <li>- In the kitchen: <ul style="list-style-type: none"> <li>- dust/lint accumulation on popcorn ceiling near ceiling fan</li> <li>- small hole about size of golf ball, in wall above light switch</li> <li>- door from kitchen to living room had 2 holes in it</li> <li>- frame around back door was detached</li> <li>- Formica on counter near sink is broken/missing</li> <li>- one cooking element on stovetop was detached</li> <li>- oven handle was loose</li> <li>- blinds were broken on backdoor window</li> </ul> </li> </ul> <p>Observation on 7-21-21 at approximately 10:25 am revealed:</p>	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>- carpet in living room had several large stains</li> </ul> <p>Observation on 7-21-21 at approximately 12:45 pm revealed:</p> <ul style="list-style-type: none"> <li>-First bedroom down hall:               <ul style="list-style-type: none"> <li>- closet door was broken</li> </ul> </li> <li>- Second bedroom down the hall (Client #2 's):               <ul style="list-style-type: none"> <li>- entry door was loose on hinge, dragged on floor</li> <li>- closet door was off track</li> <li>- light switch plate was cracked</li> </ul> </li> <li>- Third bedroom (Client #1 and Client #3 ' s):               <ul style="list-style-type: none"> <li>- air return for HVAC (heating, ventilation, air conditioning) had build-up of dust and lint</li> <li>- paint was peeling off bedroom door</li> <li>- closet doors had 2 holes</li> </ul> </li> <li>- Bathroom in third bedroom:               <ul style="list-style-type: none"> <li>- toilet paper holder was broken</li> <li>- window blinds were broken</li> <li>- HVAC floor vent cover was rusted</li> </ul> </li> <li>- Hall bathroom:               <ul style="list-style-type: none"> <li>- silvering had chipped off bottom of large mirror over sink</li> <li>- paint was peeling next to wall cabinet</li> <li>- paint was peeling on bathroom door</li> <li>- HVAC floor vent was completely rusted</li> <li>- shower curtain had long, approximately 18 inch hole</li> </ul> </li> </ul> <p>Interview on 7-21-21 with the Clinical Director revealed:</p> <ul style="list-style-type: none"> <li>- she was also an administrator</li> </ul>	V 736		

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V 736	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>- the facility had a designated maintenance person who worked every Sunday</li> <li>- the maintenance staff reviewed the facility weekly to determine what needed to be fixed or repaired</li> <li>- there had already been discussions about repairing some doors, as it was noticed the front storm door was not closing completely</li> <li>- "the kids are rough on the house, they ' re harsh"</li> <li>- "I promise you we ' ll fix them (the needed repairs)."</li> </ul>	V 736		