

JUL 9 2021

Appendix 1-B: Plan of Correction Form

Lic. & Cert. Section

Plan of Correction

Please complete all requested information and mail completed Plan of Correction form to:

In lieu of mailing the form, you may e-mail the completed electronic form to:

Provider Name:	Bradley Homes	Phone:	919-649-5435
Provider Contact Person for follow-up:	Cordelia Akagha, MPH, Director	Fax:	919-772-9382
		Email:	Caring4wakecarolina@gmail.com
Address:	1505 Kelly Rd	Provider # 1982815221	

Finding	Corrective Action Steps	Responsible Party	Time Line
V108 27G. 0202 and V289. Personnel Requirements	Pursuant to the standards practice policy. Bradley Home shall implement the following plan of correction: Bradley Home will ensure QP and all staff member of the facility are properly trained how to treat clients on diabetes insipidous & diabetes mellitus. All staff training will be recorded in each staff members file log book and to be retained at the facility. QP Consultant will monitor the training.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021
V109 27G. 0203 Competencies of Qualified Professionals	Bradley Home shall develop strategies to address to the needs of the population served. All staff, including QP, will receive training to acquire skills and competencies in the following areas: <ol style="list-style-type: none"> 1. Behavior Modifications 2. Clinical Skills 3. Medication Administration 4. Documentation 5. Client Safety 6. Interpersonal Communication Skills 7. Developing strategies to address behavioral needs of the population served. The facility will ensure that client's records are up to date with physician order. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021
V112 27G. 0205 Assessment & Treatment Plan	Pursuant to the standards of practice policy the facility shall implement the following plan of corrections: Bradley Home will ensure that client treatment plans are reviewed and revise periodically. Ensure that appropriate dates of achievement are documented. All staff in charge shall document all actions undertaken.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021

Kelly Road

	<ul style="list-style-type: none"> Resident outcome anticipated to be achieved by provision of the service and a projected date of achievement Strategies Staff responsible A schedule for review of the plan at least annually with monthly review of progress in consultation with the resident or legally responsible person or both. <p>Invitation shall be sent to client guardian and service providers of the date and time for the development of treatment plan. QP Consultant will monitor.</p>		
V121 27GG. 0209 Medication Review	Bradley Home has adopted the following plan of corrections: The pharmacy or the physician shall review client's medication psychotropic regime every six months or as needed. The medication shall be placed in client chart. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V113, V289 27G. 0206 Client Records	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: The facility shall ensure that client records are maintained for each client admitted to the facility. Client records shall include the following</p> <ol style="list-style-type: none"> 1. Name & Date of Birth 2. Documentation of medication and administration 3. Signed statement from client or legally responsible person 4. Physician name and telephone number 5. Discharge date <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V291 27G.5603 Client Activities	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: All Client activities at the resident shall ensure that all staff of the facility have received the following training.</p> <ol style="list-style-type: none"> a) Clients Rights b) Clinical Skills c) Medication Administrations d) Documentation e) Client Safety <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V736 and V289 27G.0303 Facilities & Grounds Maintenance	Bradley Home shall implement the following plan of correction: The overall cleanness of the facility shall be maintained. Such cleanliness shall be reviewed and document daily by appropriate personnel. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>

V14 27G. 0209 Emergency Plan & Supplies	<p>Pursuant to the standards of practice policy the facility has adopted to implement the following plan of corrections: Fire & Weather Emergencies</p> <ol style="list-style-type: none"> 1. All staff members and clients shall gather together 2. Move all clients to safe area close all windows and doors 3. Take first aid box 4. Follow fire drills instructions 5. Call 911 & Notify the director <p>Fire evacuation and disaster evacuation plan has been developed. Drills will be conducted quarterly or as needed. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V118 27G.0209 Medication Requirement Administration	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: All staff responsible shall ensure that all medications are stored securely in locked cabinet, or in a refrigerator if required. MAR shall include documentation. All prescription drugs are to be kept in a separate locked container. As set forth in the MAR policy, the delegated staff will coordinate with physicians and other providers regarding to any changes in the plan of care of the resident. Prescription drug not used shall be returned to pharmacy. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V291 27G 5603 Client Activities	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: QP Consultant shall ensure that each client will have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. QP consultant will hold meetings with client on naming various activities that interested them. Monthly meetings will be held with consumer. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V367 10ANCAC 27G. 0604 Incident Reporting Requirements	<p>Pursuant to the standards of practice policy Bradley Home has adopted to implement the following plan of corrections: All Violations of the facility's policies shall be recorded and reported within 24 hours.</p> <ol style="list-style-type: none"> 1. All illegal activities involving or performed by residents 2. All incidents involving law enforcement involving residents 3. All calls to law enforcement by a resident of which facility personnel became aware 4. Any staff or visitor injury 5. Any client's injury or seizure 6. Property destruction 7. Inappropriate behaviors by a resident on community outings 	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021

Kelly Road

	<p>outings</p> <p>8. Use of intrusive intervention</p> <p>QP Consultant will monitor the training.</p>		
V367 10ANCAC 27G. 0604 Incident Response Requirements	<p>Bradley Home shall implement the following plan of corrections: All incidents will be reported to the LME within 72 hours of the incident. The following events at the facility shall be documented by QP consultant and reported at the end of each month.</p> <ol style="list-style-type: none"> 1. Fire 2. Crime 3. Assault 4. Disappearance of a resident 5. Illness or injury <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V289 27G. 5601 Scope	<p>Pursuant to the standards of practice policy Bradley Home shall implement the following plan of correction: Bradley Home is a 24 hour supervised living facility that provides residential services to adults whose primary diagnosis is mental illness but, may also have other diagnoses. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V132 G.S. 131 E-256(g) Healthcare Personnel Registry	<p>QP Consultant shall ensure that the Department be notified of all allegations against health care personnel, including injuries of unknown source, which appear to be related to any act listed in the Department Section. QP Consultant shall have evidence that all alleged acts are investigated and will make every effort to protect clients from harm while investigation is in progress. The results shall be reported to the Department within five working days of the initial notification.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021

QP Consultant Signature Kimberly Akagha RN, BSN,

Director Signature Cordelia Akagha

JUL 9 2021

Appendix 1-B: Plan of Correction Form

Lic. & Cert. Section

Plan of Correction			
Please complete <u>all</u> requested information and mail completed Plan of Correction form to:		In lieu of mailing the form, you may e-mail the completed electronic form to:	
Provider Name:	Bradley Homes	Phone:	919-649-5435
Provider Contact Person for follow-up:	Cordelia Akagha, MPH, Director	Fax:	919-772-9382
		Email:	Caring4wakecarolina@gmail.com
Address:		Provider #	
1505 Kelly Rd		1982815221	
Finding	Corrective Action Steps	Responsible Party	Time Line
V108 27G. 0202 and V289. Personnel Requirements	Pursuant to the standards practice policy. Bradley Home shall implement the following plan of correction: Bradley Home will ensure QP and all staff member of the facility are properly trained how to treat clients on diabetes insipidous & diabetes mellitus. All staff training will be recorded in each staff members file log book and to be retained at the facility. QP Consultant will monitor the training.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021
V109 27G. 0203 Competencies of Qualified Professionals	Bradley Home shall develop strategies to address to the needs of the population served. All staff, including QP, will receive training to acquire skills and competencies in the following areas: <ol style="list-style-type: none"> 1. Behavior Modifications 2. Clinical Skills 3. Medication Administration 4. Documentation 5. Client Safety 6. Interpersonal Communication Skills 7. Developing strategies to address behavioral needs of the population served. The facility will ensure that client's records are up to date with physician order. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021
V112 27G. 0205 Assessment & Treatment Plan	Pursuant to the standards of practice policy the facility shall implement the following plan of corrections: Bradley Home will ensure that client treatment plans are reviewed and revise periodically. Ensure that appropriate dates of achievement are documented. All staff in charge shall document all actions undertaken.	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021 Projected Completion Date: 07/17/2021

	<ul style="list-style-type: none"> Resident outcome anticipated to be achieved by provision of the service and a projected date of achievement Strategies Staff responsible A schedule for review of the plan at least annually with monthly review of progress in consultation with the resident or legally responsible person or both. <p>Invitation shall be sent to client guardian and service providers of the date and time for the development of treatment plan. QP Consultant will monitor.</p>		
V121 27GG. 0209 Medication Review	Bradley Home has adopted the following plan of corrections: The pharmacy or the physician shall review client's medication psychotropic regime every six months or as needed. The medication shall be placed in client chart. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V113, V289 27G. 0206 Client Records	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: The facility shall ensure that client records are maintained for each client admitted to the facility. Client records shall include the following</p> <ol style="list-style-type: none"> Name & Date of Birth Documentation of medication and administration Signed statement from client or legally responsible person Physician name and telephone number Discharge date <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V291 27G.5603 Client Activities	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: All Client activities at the resident shall ensure that all staff of the facility have received the following training.</p> <ol style="list-style-type: none"> Clients Rights Clinical Skills Medication Administrations Documentation Client Safety <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>
V736 and V289 27G.0303 Facilities & Grounds Maintenance	Bradley Home shall implement the following plan of correction: The overall cleanness of the facility shall be maintained. Such cleanliness shall be reviewed and document daily by appropriate personnel. QP Consultant will monitor.	Kim Akagha RN,BSN Consultant Qualified Professional	<div>Implementation Date: 06/05/2021</div> <div>Projected Completion Date: 07/17/2021</div>

Kelly Road

V14 27G. 0209 Emergency Plan & Supplies	<p>Pursuant to the standards of practice policy the facility has adopted to implement the following plan of corrections: Fire & Weather Emergencies</p> <ol style="list-style-type: none"> 1. All staff members and clients shall gather together 2. Move all clients to safe area close all windows and doors 3. Take first aid box 4. Follow fire drills instructions 5. Call 911 & Notify the director <p>Fire evacuation and disaster evacuation plan has been developed. Drills will be conducted quarterly or as needed. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V118 27G.0209 Medication Requirement Administration	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: All staff responsible shall ensure that all medications are stored securely in locked cabinet, or in a refrigerator if required. MAR shall include documentation. All prescription drugs are to be kept in a separate locked container. As set forth in the MAR policy, the delegated staff will coordinate with physicians and other providers regarding to any changes in the plan of care of the resident. Prescription drug not used shall be returned to pharmacy. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V291 27G 5603 Client Activities	<p>Pursuant to the standards of practice policy facility shall implement the following plan of corrections: QP Consultant shall ensure that each client will have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. QP consultant will hold meetings with client on naming various activities that interested them. Monthly meetings will be held with consumer. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V367 10ANCAC 27G. 0604 Incident Reporting Requirements	<p>Pursuant to the standards of practice policy Bradley Home has adopted to implement the following plan of corrections: All Violations of the facility's policies shall be recorded and reported within 24 hours.</p> <ol style="list-style-type: none"> 1. All illegal activities involving or performed by residents 2. All incidents involving law enforcement involving residents 3. All calls to law enforcement by a resident of which facility personnel became aware 4. Any staff or visitor injury 5. Any client's injury or seizure 6. Property destruction 7. Inappropriate behaviors by a resident on community outings 	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021

	<p>outings</p> <p>8. Use of intrusive intervention</p> <p>QP Consultant will monitor the training.</p>		
V367 10ANCAC 27G. 0604 Incident Response Requirements	<p>Bradley Home shall implement the following plan of corrections: All incidents will be reported to the LME within 72 hours of the incident. The following events at the facility shall be documented by QP consultant and reported at the end of each month.</p> <ol style="list-style-type: none"> 1. Fire 2. Crime 3. Assault 4. Disappearance of a resident 5. Illness or injury <p>QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V289 27G. 5601 Scope	<p>Pursuant to the standards of practice policy Bradley Home shall implement the following plan of correction: Bradley Home is a 24 hour supervised living facility that provides residential services to adults whose primary diagnosis is mental illness but, may also have other diagnoses. QP Consultant will monitor.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021
V132 G.S. 131 E-256(g) Healthcare Personnel Registry	<p>QP Consultant shall ensure that the Department be notified of all allegations against health care personnel, including injuries of unknown source, which appear to be related to any act listed in the Department Section. QP Consultant shall have evidence that all alleged acts are investigated and will make every effort to protect clients from harm while investigation is in progress. The results shall be reported to the Department within five working days of the initial notification.</p>	Kim Akagha RN,BSN Consultant Qualified Professional	Implementation Date: 06/05/2021
			Projected Completion Date: 07/17/2021

QP Consultant Signature Kimberly Akagha RN, BSN,

Director Signature Cardelia Akagha