STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL007-081	A. BUILDING: _____ B. WING _____	R 07/09/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PORT HEALTH SERVICES - RAY G SILVERTHO	1379 COWELL FARM ROAD WASHINGTON, NC 27889

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual,complaint and follow up survey was completed on July 9, 2021. The complaint was unsubstantiated (intake #NC00178483). Deficiencies were cited. This facility is licensed for the following service categories: 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program and 10A NCAC 27G .5000 Facility Based Crisis Service for Individuals of All Disability Groups.	V 000		
V 117	27G .0209 (B) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (b) Medication packaging and labeling: (1) Non-prescription drug containers not dispensed by a pharmacist shall retain the manufacturer's label with expiration dates clearly visible; (2) Prescription medications, whether purchased or obtained as samples, shall be dispensed in tamper-resistant packaging that will minimize the risk of accidental ingestion by children. Such packaging includes plastic or glass bottles/vials with tamper-resistant caps, or in the case of unit-of-use packaged drugs, a zip-lock plastic bag may be adequate; (3) The packaging label of each prescription drug dispensed must include the following: (A) the client's name; (B) the prescriber's name; (C) the current dispensing date; (D) clear directions for self-administration; (E) the name, strength, quantity, and expiration date of the prescribed drug; and (F) the name, address, and phone number of the pharmacy or dispensing location (e.g., mh/dd/sa center), and the name of the dispensing	V 117		

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V 117	Continued From page 1 practitioner. This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure that medications for administration at the facility were packaged and labeled as required. The findings are: Observation on 7/09/21 between 11:30 am and 12:15 pm of the facility's medication room revealed: - A white pill bottle with pre-printed pharmacy label for Clonidine 0.1 mg tablets with a line drawn through the medication information. - Handwritten on the pharmacy label "Lisinopril 10 mg tab (tablets) exp. (expires) 8/31/22." - A gallon size Ziploc plastic bag with no pharmacy label contained 1 capsule; "Stock Vistaril 50 mg" was handwritten on the bag. During interview on 7/09/21 the Clinical Manager stated she was not aware that a pharmacy label had been altered or that a medication was stored in a plastic bag with no pharmacy label. The Clinical Manager stated she was aware that pre-printed pharmacy labels should not be altered. The Licensee's pharmacy provided medications to the facility.	V 117		
V 119	27G .0209 (D) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS	V 119		

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V 119	Continued From page 2 (d) Medication disposal: (1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion. (2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction. (3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. (4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge. This Rule is not met as evidenced by: Based on observation and interview the facility failed to dispose of prescription medications in a manner that guards against diversion or accidental ingestion. The findings are: Observation on 7/09/21 between 11:30 am and 12:15 pm of the facility's medication room revealed:	V 119		

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V 119	Continued From page 3 - A box contained a 100 tablet bottle of metronidazole (antibiotic) 500 mg with no pharmacy label, expired 5/2021. - A small refrigerator contained a wet box of Humulin-N (intermediate acting insulin) with no pharmacy label, expired 5/2021. - 2 boxes of risperidone (antipsychotic) 90 mg injectable, with no pharmacy label, expired 1/2020. - 4 boxes of risperidone 120 mg injectable, with no pharmacy label, expired 12/2019. - A box of propranolol (a beta blocker used to treat high blood pressure) 10 mg, expired 7/2021, with "Expired send back" handwritten on the box. During interview on 7/09/21 the Clinical Manager stated expired medications should be sent back to the pharmacy for disposal. She would ensure the expired medications were disposed of properly.	V 119		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews the facility was not maintained in a safe, clean and attractive manner. The findings are:	V 736		

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V 736	Continued From page 4 Observations on 7/07/21 at approximately 11:55 am revealed: - Walls throughout the facility with scuffed and scratched paint. - The carpet in the facility hallways had black stains of varying sizes. - Bedroom #1 had an approximate 3 inch hole and a golf ball size dent in the wall and a kidney shaped brown stain, consistent with water damage, on the ceiling and the window sill was dusty with dead bugs. - Bathroom #1 had a broken wall-mounted soap dispenser held together with clear packing-type tape; the air vent was rusty; debris inside the light fixture, broken tile on a corner of the outside shower wall, dark stains in between tile of shower wall and shower floor; and the sink drained slowly. - Bedroom #3 had a rusty air vent, window sill had dust and bugs and faded areas on the bedspread. - Bedroom #7 had approximately 4 foot section of rubber base molding missing. - Emergency lights in hallway had heavy dust. - Bathroom #2 had a mold stain outlining the ceiling air vent. - An approximately 3 1/2 foot section of wall damage at the telephone table in the hallway near the kitchen. - The kitchen had an unusable stove with no burners; there were 2 pieces of paper towel wrapped cold pizza in the oven; the wall mounted soap dispenser and paper towel dispenser were broken; there were brown stains on the wall behind the sink and brown splatter stains on the ceiling; the entire inside of the microwave had brown stains and the metal plate on the right wall of the microwave had an approximately 2 inch cut in it; the kitchen cabinet to the right of the sink was missing a handle on the third drawer.	V 736		

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V 736	Continued From page 5 - The wooden gate to the outside smoking area was jammed and would not open. During interview on 7/07/21 the Program Supervisor stated the local hospital was responsible for the maintenance of the facility. Some of the issues cited had been reported for repair.	V 736		