

Plan of Correction
Serenity House MHL 036-337

Tag V108:

- Pathways Group Homes Director and House Manager has come up with a system for client specific training. In addition to the general client specific training that our employees receive that discuss different diagnosis that our clients have, we discuss our clients treatment goals and behaviors with staff. To document this, we have a sign off sheet placed at the back of the clients' treatment plan to verify that they have received training on this client and that they have read and understood their treatment plans.

Tag V112:

- Pathways Group Homes Director met with QP Miya Buford on 5/20 to discuss what needed to be included in the treatment plan. She is going to update each treatment plan to include the point system and what level the client is currently on after the child's treatment team meeting. In the event that a client has exhibited a behavior, the treatment plan will reflect strategies to address the behavior.

Tag V114:

- Pathways will implement disaster drills effective immediately. Pathways will complete fire and disaster drills at least quarterly as required by state guidelines. House Manager has implemented a system where each month of the quarter a drill will be completed on each shift to ensure guidelines are met.

Tag V118:

- Pathways Group Homes will ensure to maintain all physician orders for the client's medications. Support provides electronically signed documentation that can be obtained monthly at each appointment. They do not do discontinued orders but will provide monthly notes to document the medications and changes. Pathways will be sure to obtain a copy each month at the medication management appointments.
- AP and House Manager will check MARS weekly to ensure there are no missing signatures. If staff do fail to sign off after administering medications, they will receive disciplinary action.
- AP and House Manager will check MARS to make sure all medications are included on the MAR and that the instructions match the label and the orders at all times. They will also ensure all medications are in the client's box at all times and if there is a time where there is an issue with refills, it will be documented the steps and avenues went through to make sure that it is rectified as quickly as possible.

Tag V296:

- Pathways Group Homes staff will ensure that there are two staff on at all times. In the event that a staff needs to leave early due to an emergency, they will need to contact management to ensure another staff will be able to go in their place. Pathways Group Homes will hire more staffing to ensure requirements are always met.

Tag V364:

- Pathways staff will only monitor phone calls if it is documented in their crisis plan and treatment plan. Clients do not have to talk on speaker phone when speaking to their legal guardians. Pathways will also make sure that all clients are in their rooms while each client completes their daily phone calls to ensure confidentiality and privacy.

Tag V367:

- Pathways Group Homes QP Miya Buford will ensure that all incident reports are completed for any incident that occurs in the home. Incidents will be reported in IRIS and in a timely fashion.

Tag V500:

- Pathways Group Homes has removed locks from the refrigerator and freezer upon receiving notification that it was a violation. This issue has already been rectified.

Tag V736:

- Pathways Group Homes has made the repairs needed for the bathroom floor. This was completed within a week. Pathways Group Homes will ensure that staff help keep the yard clear of debris and hazardous items.

Tag V750:

- Pathways Group Homes has made the needed repairs to the light fixture in the hall bathroom. Going forward Pathways will complete a checklist to make sure that there are no deficiencies in the home.