

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/17/2021
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NAME OF PROVIDER OR SUPPLIER NORTH MCDOWELL GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 24 NORTH MCDOWELL AVENUE MARION, NC 28752
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on June 17, 2021. The complaint was unsubstantiated (intake # NC00177089). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility was not maintained in a clean, orderly manner. The findings are:</p> <p>Observations of the facility on 6/16/21 between approximately 9:35 am and 10:00 am revealed:</p> <ul style="list-style-type: none"> - A stained twin mattress with no sheets on the living room floor. - Fabric that appeared to be sheets piled on a tan sofa. - Thick dark matter on the edges of the ceiling fan blades. - A plate with scrambled eggs on the dining table. - Food crumbs and smears on the dining table. - Dirty dishes containing food in the kitchen sink. - An open blender with a thick, milky liquid inside sat on the kitchen counter. 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> - A bowl containing cereal and milk on the kitchen counter. - White residue in the sink and on the sink fixtures in the hall bathroom. - A bed pillow, clothing and toys strewn about the room shared by clients #3 and #4. - No sheets on client #3's bed. - An approximately 2 foot by 2 foot unpainted repair to the ceiling above client #2's bed. - Clothing strewn about the floor in the bedroom shared by clients #1 and #2. - Particulate matter on the floors throughout the facility. <p>During interview on 6/16/21 client #2 stated:</p> <ul style="list-style-type: none"> - The facility being in disarray was "completely our fault." - "Our only defense was that we told [staff #2] we would clean it when we got home." - The mattress was on the living room floor because the clients watched a movie the night before and one of his peers brought the mattress out to sit on it. <p>During interview on 6/16/21 client #3 stated:</p> <ul style="list-style-type: none"> - A peer took his mattress into the living room to have a place to sit while watching a movie the night before. <p>During interview on 6/16/21 client #4 stated:</p> <ul style="list-style-type: none"> - This was the first time the facility was left messy, "It's usually a lot cleaner than that." - The clients did chores; if they used a dish, they washed a dish, or "put it in the sink." - Everyone did chores and worked together to keep the facility neat and clean. - The mattress was taken into the living room the night before the survey because the clients were watching a movie and they used the mattress as a foot rest. 	V 736		

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V 736	<p>Continued From page 2</p> <p>During interview on 6/16/21 Staff #2 stated: - One of the clients was doing situps on the mattress on the living room floor. - The facility was usually a lot neater and cleaner than observed on 6/16/21.</p> <p>During interview on 6/16/21, the Operations Manager stated the facility was usually cleaner and neater than it appeared on 6/16/21.</p> <p>During interview on 6/18/21 the Administrator stated it was the staff's responsibility to make sure the clients helped to keep the facility neat and clean.</p>	V 736		