

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL053-068	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/15/2021
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NAME OF PROVIDER OR SUPPLIER I INNOVATIONS, INC-2105 LIVE OAK DRIVE	STREET ADDRESS, CITY, STATE, ZIP CODE 2105 LIVE OAK DRIVE SANFORD, NC 27330
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on June 15, 2021. The complaints were unsubstantiated (Intake #NC00176896, #NC00177180, #NC00177640). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to obtain drug reviews every six months for three of three audited clients (#1, #2, #3) who received psychotropic drugs. The findings are:</p> <p>Review on 6/15/21 of Client #1's record revealed:</p>	V 121		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 121	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Admission date of 9/16/19. -Diagnoses of Other Disruptive, Impulsive Control and Conduct Disorder; Mild Intellectual Disability; Bipolar Disorder, Current Episode, Mixed, Severe with Psychotic Features. -Physician's order dated 4/9/21: <ul style="list-style-type: none"> -Mirtazapine 15 milligram (mg), 1/2 to 1 tablet at night as needed for sleep. -Physician's order dated 4/12/21: <ul style="list-style-type: none"> -Paliperidone 9 mg, 1 tablet in the morning. -Divalproex Sodium 500 mg, 1 tablet at night. -The April 2021 through May 2021 Medication Administration Record (MAR) revealed Client #1 was administered Paliperidone and Divalproex Sodium daily and Mirtazapine as needed. -There was no evidence of a six months psychotropic drug review for Client #1. <p>Review on 6/15/21 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 6/30/16. -Diagnoses of Mood Disorder Not Otherwise Specified; Attention Deficit Hyperactivity Disorder; Mild Intellectual and Developmental Disability; Congenital Heart Disease; Hypothyroidism. -Physician's order dated 4/1/21: <ul style="list-style-type: none"> -Levetiracetam 500 mg, 2 tablets twice a day. -Topiramate 100 mg, 1 tablet twice a day. -Escitalopram Oxalate 10 mg, 1 tablet at night. -The April 2021 through May 2021 Medication Administration Record (MAR) revealed Client #2 was administered the above medications daily. -There was no evidence of a six months psychotropic drug review for Client #2. <p>Review on 6/15/21 of Client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 4/1/17. -Diagnoses of Congenital Heart Disease; Severe Sleep Apnea; Cirrhosis; Autism Spectrum; Allergic Rhinitis; Bronchiectasis; 	V 121		

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V 121	<p>Continued From page 2</p> <p>Thrombocytopenia; Subclinical Hypothyroidism.</p> <p>-Physician's orders dated 2/10/21: -Fluoxetine 10 mg, 1/2 tablet during the day. -Risperidone 1 mg, 1 tablet twice a day. -Lithium Carbonate 300 mg, 1 tablet three times a day. -Trazodone 100 mg, 1 tablet a night.</p> <p>-Physician's orders dated 3/8/21: -Lorazepam 1 mg, 1 tablet twice a day as needed for agitation.</p> <p>-Physician's orders dated 5/11/21: -Clonazepam 1 mg, 1 tablet three times a day.</p> <p>-The April 2021 through May 2021 Medication Administration Record (MAR) revealed Client #3 was administered Fluoxetine, Risperidone, Lithium Carbonate, Trazodone and Clonazepam daily and Lorazepam as needed.</p> <p>-There was no evidence of a six months psychotropic drug review for Client #3.</p> <p>Interview on 6/15/21 with the Client's Medical Director revealed: -The psychotropic medications had been reviewed by the pharmacist and were taken to the client's physician to be signed. -He was under the impression that they always needed to be signed by the client's physicians. -They were reviewed by the pharmacist and taken to the client's doctor's office and were told that they had a 36 hours turn around time for the reviews to be signed. -The reviews were not ready yet to be picked up. -He confirmed the six months psychotropic drug review for Clients #1, #2 and #3 were not completed.</p>	V 121		
V 736	27G .0303(c) Facility and Grounds Maintenance	V 736		

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V 736	<p>Continued From page 3</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 6/15/21 at about 10:20 AM of the kitchen area revealed: -White cabinets were dirty/stained.</p> <p>Observation on 6/15/21 at about 10:23 AM of the laundry room revealed: -There was an old fan on the middle of the floor.</p> <p>Observation on 6/15/21 at about 10:28 AM of the first bedroom to the left revealed: -Walls were dirty/stained.</p> <p>Observation on 6/15/21 at about 10:30 AM of the bedroom to the right revealed: -Walls were dirty/stained. -One of the folding closet doors was missing.</p> <p>Observation on 6/15/21 at about 10:35 AM of the bathroom revealed: -Mirror was missing and there was a difference of paint colors on the wall. -Shower head would not shut off completely. -Inside of tub was stained.</p>	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> -The door was dirty/stained and paint was peeling off. -Flooring near the tub felt soft when stepped on. Ceramic tiles were bending downwards. <p>Observation on 6/15/21 at about 10:40 AM of the exterior of the home revealed:</p> <ul style="list-style-type: none"> -Front gutters were filled and plants were growing from them. -There was an old tire on top of the table located inside the car port. -There was a broken rocking chair leaning against the back wall of the house near the air conditioning unit. -There was also a vine growing on the back wall of the house. -Right side of the yard had very tall grass. Grass seemed over four feet tall at different places. <p>Interview on 6/15/21 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Facility was responsible for doing it's own maintenance, but landlord was responsible for bigger breakdowns. -She was unaware that some of the things at the house needed to be fixed or cleaned out. -She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. 	V 736		