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	MHL081-112	A. BUILDING: _____ B. WING _____	R 06/07/2021

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PEACE IN THE CITY HOUSE OF HOPE	265 OLD CASTLE LANE FOREST CITY, NC 28043

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V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on 6/7/2021. The complaint was unsubstantiated (intake #NC177671). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or	V 118		

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V 118	Continued From page 1 checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews, observation, and interviews, the facility failed to administer medications as ordered by an authorized person and keep the MAR up to date affecting 1 of 3 clients (#2). The findings are: Review on 6/3/2021 of client #2's record revealed: - Admission date:8/14/2020 - Diagnoses: Post Traumatic Stress Disorder; and Attention Deficit-Hyperactivity Disorder (ADHD). - Age: 17 - Physicians orders for the following medications: 1. Cetirizine 10 mg (milligrams), 1 tablet QAM (every morning), dated 8/20/2020; 2. Trazodone 50mg, 1 tablet QHS (at bedtime), dated 4/14/2021; 3. Fluticasone Prop 50 mcg (micrograms) nasal spray, use 1 spray in each nostril QD (every day), dated 8/20/2020; 4. ProAir HFA (Albuterol) 90mcg inhaler, inhale 2 puffs Q4 (every four) hours, dated 8/20/2020, with a change order to 2 puffs Q4 hours QD PRN (as needed) on 4/14/2021. Reviews on 6/2/2021 & 6/3/2021 of client #2's MARs dated 3/1/2021 to 6/2/2021 revealed: - The administration instructions on the MARs for cetirizine, Trazodone, and fluticasone prop listed	V 118		

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V 118	Continued From page 2	V 118		

each medication as a PRN rather than routine medication as ordered.
- Cetirizine, Trazodone, fluticasone prop were documented as having been administered once every day.
- Administration instructions for the ProAir inhaler were: inhale 2 puffs QD PRN bronchospasm, from 3/1/2021 to 4/2/2021.
- The ProAir inhaler was documented as having been administered once daily rather than every 4 hours from 3/1/2021 to 4/14/2021.

Observation at approximately 9:40pm on 6/2/2021 of client #2's medications revealed:
- Cetirizine 10mg, take one tablet QD, filled on 4/24/2021 and 5/25/2021.
- Trazodone 50mg, take 1 tablet QHS PRN insomnia, filled on 4/23/2021.
- Fluticasone prop nasal spray, use 1 spray in each nostril QD, filled on 1/4/2021.
- ProAir HFA inhaler, inhale 2 puffs Q4 hours, filled on 12/4/2020.

Interview on 6/3/2021 with client #2 revealed:
- He took medications for ADHD and allergies but could not recall their names.
- He thought that he had been taking his medications correctly.

Interview on 6/3/2021 with the Assistant House Manager (AHM) revealed:
- Client #2's cetirizine had never been a PRN medication.
- Client #2 had always used the ProAir inhaler once daily, and never every 4 hours.
- He thought that Client #2 had been administered his medications correctly.
- He was responsible for entering medication administration instructions on the MARs.
- When he typed the new MARs each month, he

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V 118	Continued From page 3 copied the medication administration instructions from the previous month's MAR unless there had been an order change. - Facility clients did not have medication changes often. - Since there had not been any order changes to client #2's medications, he had not caught the error indicating the medications were PRN on the MAR. - He would ensure the errors on the MARs were corrected immediately. Interview on 6/3/2021 with the Associate Professional (AP) revealed: - The AHM was the primary staff responsible for oversight of MARs. - She assisted the AHM when there were issues related to authorizations for medications. - She thought that Client #2 had been administered his medications correctly every day. Interview on 6/7/2021 with the Qualified Professional/Executive Director revealed: The AHM and a Nurse that provides the medication administration training to staff reviewed MARs for accuracy. - She was not aware of medication errors happening at the facility except very infrequently. - The AHM was already correcting Client #2's MARs.	V 118		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care	V 131		

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V 131	Continued From page 4 Personnel Registry and shall note each incident of access in the appropriate business files. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to hire affecting 1 of 3 audited staff (#2). The findings are: Review on 6/3/2021 of staff #2's employee record revealed: - Hire date: 1/20/2019 - Documentation that the HCPR was not accessed until 1/30/2019. Interview on 6/7/2021 with the Qualified Professional/Executive Director revealed: - The Licensee had been cited for a deficiency related to accessing the HCPR in the past. - The Chief Executive Officer (CEO) had been working on getting all of the employee background checks completed in the required time frames since the last time the Licensee was cited.	V 131		
V 133	G.S. 122C-80 Criminal History Record Check G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health,	V 133		

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V 133	Continued From page 5 developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter. (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check	V 133		

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V 133	Continued From page 6 Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be	V 133		

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V 133	Continued From page 7 filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant. (d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for: (1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section. (e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A,	V 133		

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V 133	Continued From page 8 Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5. (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to	V 133		

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V 133	Continued From page 9 obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met: (1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10. (2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.) This Rule is not met as evidenced by: Based on record review and interview, the facility failed to request a criminal history background check within 5 days of making the conditional offer of employment affecting 1 of 3 audited staff (#2). The findings are: Review on 6/3/2021 of staff #2's employee record revealed: - Hire date: 1/20/2019 - Documentation that the criminal history record check was not requested until 2/6/2019. Interview on 6/7/2021 with the Qualified Professional/Executive Director revealed: - The Licensee had been cited for a deficiency related to requesting the criminal history record check in the past. - The Chief Executive Officer (CEO) had been working on getting all of the employee	V 133		

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V 133	Continued From page 10 background checks completed in the required time frames since the last time the Licensee was cited.	V 133		