

Plan of Correction
Harmony House MHL 036-347

Tag V108:

- Pathways Group Homes Director and House Manager has come up with a system for client specific training. In addition to the general client specific training that our employees receive that discuss different diagnosis that our clients have, we discuss our clients treatment goals and behaviors with staff. To document this, we have a sign off sheet placed at the back of the clients' treatment plan to verify that they have received training on this client and that they have read and understood their treatment plans.

Tag V112:

- Pathways Group Homes Director met with QP Miya Buford on 5/20 to discuss what needed to be included in the treatment plan. She is going to update each treatment plan to include the point system and what level the client is currently on. In the event that a client has exhibited a behavior, the treatment plan will reflect strategies to address the behavior.

Tag V114:

- Pathways will implement disaster drills effective immediately. Pathways will complete fire and disaster drills at least quarterly as required by state guidelines.

Tag V117:

- Pathways staff will ensure all medications have a packaging label from the dispensing pharmacy. This issue has been rectified with the clients toothpaste.

Tag V118:

- Pathways Group Homes will ensure to maintain all physician orders for the client's medications. Support provides electronically signed documentation that can be obtained monthly at each appointment. They do not do discontinued orders but will provide monthly notes to document the medications and changes. Pathways will be sure to obtain a copy each month at the medication management appointments.
- AP and House Manager will check MARS weekly to ensure there are no missing signatures. If staff do fail to sign off after administering medications, they will receive disciplinary action.
- AP and House Manager will check MARS to make sure all medications are included on the MAR and that the instructions match the label and the orders at all times. They will also ensure all medications are in the client's box at all times and if there is a time where there is an issue with refills, it will be documented the steps and avenues went through to make sure that it is rectified as quickly as possible.

Tag V293:

- Pathways Group Homes staff will ensure that all clients are closely monitored in the event that they have to use technology. Staff will sit with the client to make sure this does not happen.

Tag V296:

- Pathways will make sure that there are always two staff present at the home.

Tag V364:

- Pathways staff will only monitor phone calls if it is documented in their crisis plan and treatment plan. Clients do not have to talk on speaker phone when speaking to their legal guardians. Pathways will also make sure that all clients are in their rooms while each client completes their daily phone calls to ensure confidentiality and privacy.

Tag V515:

- Pathways Group Homes has removed locks from the refrigerator and freezer.

Tag V736:

- Pathways Group Homes will make the needed repairs to the home. Pathways has cleaned the ceiling fans and will ensure they remain clean.