

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-776	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/24/2021
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NAME OF PROVIDER OR SUPPLIER NEW PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 5601 FAULCONBRIDGE ROAD CHARLOTTE, NC 28227
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V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow-up survey was completed on 5/24/21. The complaint was unsubstantiated (intake#NC176958). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Adolescents or Children.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on records review and interview, the facility failed to ensure fire and disaster drills were conducted per shift per quarter. The findings are:</p> <p>Review on 5/20/21 of the facility's staff roster revealed the facility had three shifts(1st, 2nd and 3rd)</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	Continued From page 1 Review on 5/24/21 of the facility's fire and disaster documentation from 5/1/20-5/24/21 revealed: -no disaster drills from 7/1/20-12/31/20; -no fire drills on 1st shift from 1/1/21-3/31/21; -no fire drills on 2nd shift from 1/1/21-3/31/21. Interview on 5/24/21 with the Director of Operations revealed: -not aware of missing drills; -will address issue.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and	V 118		

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V 118	<p>Continued From page 2</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure a MAR of all medications administered to each client was kept current, medications administered were recorded immediately after administration, medications self-administered by clients only when authorized client's physician and medications were administered to as ordered affecting 2 of 3 clients (#2 and #3). The findings are:</p> <p>Finding #1: Review on 5/20/21 and 5/24/21 of client #2's record revealed: -admission date of 3/25/20; -diagnoses of Disruptive Mood Dysregulation Disorder(DMDD) and Post Traumatic Stress Disorder; -physician's order dated 4/7/20 for Prazosin 2mg one tablet twice daily; -physician's order dated 11/30/20 for Seroquel 200mg one tablet at 7:00pm; -physician's order dated 2/16/20 for Melatonin 3mg one tablet at bed; -physician's order dated 3/30/20 for Prilosec 20mg one tablet in the am;</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>-physician's order dated 3/30/20 for Prilosec 10mg one tablet in the am along with 20mg to total 30mg.</p> <p>Observation on 5/24/21 at 2:00pm of client #2's medications revealed: -Prazosin 2mg one tablet twice daily; -Seroquel 200mg one tablet at 7:00pm; -Melatonin 3mg one tablet at bed; -Prilosec 20mg one tablet in the am; -Prilosec 10mg one tablet in the am.</p> <p>Review on 5/20/21 and 5/24/21 of client #2's MARs from 3/1/21-5/24/21 revealed: -dosing date left blank for Prilosec 10mg on 3/31; -dosing dates left blank for Prilosec 20mg on 4/1-4/30; -dosing dates left blank for Prazosin 2mg on 3/30(pm) and 3/31(am/pm); -dosing dates left blank for Seroquel 200mg on 3/30 and 3/31; -Melatonin 3mg not listed on the March 2021 MAR.</p> <p>Interview on 5/24/21 with client #2 revealed; -get her medications daily; -do not really know her medications unless they are right in front of her.</p> <p>Finding #2: Review on 5/20/21 and 5/24/21 of client #3's record revealed: -admission date of 5/21/20; -diagnoses of DMDD, Attention Deficit Hyperactivity Disorder and Unspecified Trauma and Stress Related Disorder, History of Neglect of a Child-Victim; -physician's order dated 5/15/20 for Vitamin D3 5000 units one tablet daily; -physician's order dated 2/22/21 for Vitamin D2</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>1.25mg one tablet per week; -physician's order dated 1/28/21 for ProAir HFA 90mcg one puff every 4-6 hours as needed; -no physician's order for self administer for ProAir HFA 90mcg one puff every 4-6 hours as needed; -no discontinue order for Vitamin D3 5000 unit one tablet daily.</p> <p>Observation on 5/24/21 at 1:43pm of client #3's medications revealed: -Vitamin D3 5000 units one tablet daily not on site; -Vitamin D2 1.25mg one tablet per week; -ProAir HFA 90mcg one puff every 4-6 hours as needed not on site.</p> <p>Review on 5/20/21 and 5/24/21 of client #3's MARs from 3/1/21-5/24/21 revealed: -Vitamin D3 5000 units one tablet daily documented as administered the following dates: 3/5, 3/12, 3/19, 3/26, 4/2, 4/9, 5/16, 4/23 and 4/30; -Vitamin D3 5000 units not listed on the May 2021 MAR; -Vitamin D2 1.25mg one tablet per week not listed on the March 2021 MAR.</p> <p>Interview on 5/24/21 with staff #3 revealed client #3 carried her inhaler with her at all times in case she needed it.</p> <p>Interview on 5/20/21 with client #3 revealed: -take her medications at 6:30am and at 7:00 or 8:00pm; -get her medications daily.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		

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V 736	Continued From page 5	V 736		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to be maintained a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 5/24/21 at 2:15pm revealed the following: -vent covers throughout the facility were rusted and dented; -the hall bathroom had 4 exposed screws on the wall above the sink; -missing light fixture over the sink in the hall bathroom; -large hole in the bottom of the sink cabinet of the hall bathroom with a piece of unattached sheet rock laying over it; -rusted light cover in ceiling of hall bathroom; -numerous stains on the hall bathroom ceiling; -unattached light wall cover taped to wall in the last bedroom on right of hallway; -upper glass pane missing in the window covered with cardboard in last bedroom on left of hallway; -broken sink with a long crack in the bathroom connected to the last bedroom on left of hallway; -missing light fixture over sink in this bathroom; -two old mattresses, office chairs and broken furniture piled by trashcans at end of driveway of</p>	V 736		

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V 736	<p>Continued From page 6</p> <p>the facility.</p> <p>Interview on 5/24/21 with the Director of Operations revealed:</p> <ul style="list-style-type: none"> -plan to sent repair man to the facility to address the issues; -thought the repair man had fixed the broken sink; -unaware the hole in the sink cabinet was not fixed. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		