

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/03/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G062	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/21/2021
NAME OF PROVIDER OR SUPPLIER BOXWOOD ACRES			STREET ADDRESS, CITY, STATE, ZIP CODE 3464 US HWY 601 SOUTH MOCKSVILLE, NC 27028		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 249	<p>PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>This STANDARD is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure 1 of 3 sampled clients (#5) received a continuous active treatment program consisting of needed interventions as identified in their person centered plans (PCPs) relative to toileting and privacy. The finding is:</p> <p>Observations in the group home on 4/21/21 from 8:40 AM to 8:50 AM revealed client #5 to sit in the bathroom while toileting with the door open and unattended by staff. Further observations at 8:50 AM revealed staff A to walk past the bathroom door and close it as client #5 was pulling up her pants. At no point during the observation period was client #5 accompanied by staff while toileting.</p> <p>Review of the record for client #5 on 4/21/21 revealed a person-centered plan (PCP) dated 2/11/21 which indicates that client #5 should be accompanied by staff during visits to the bathroom to ensure her privacy. Further review of the record revealed bathroom guidelines relative to toileting and privacy. Client #5 will be given a verbal prompt, paired with a gestural</p>	W 249			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 249	<p>Continued From page 1</p> <p>prompt to close the bathroom door. Staff will provide client #5 with the identified prompt stated in each step according to bathroom guidelines. Staff will provide hand over hand assistance to close the door while stating "close the bathroom door". If client #5 doesn't respond, staff will state "close the door" a second time while staff physically move the client's hand into motion towards the door. Once staff feel client #5 is taking control of her own movement, staff will release physical guidance. If client #5 does not respond, staff will state to the client a third time "close the bathroom door" while pointing to the door.</p> <p>Interview with the qualified intellectual disabilities professional (QIDP) verified that client #5 has a history of disrobing and toileting with the door open. The QIDP verified that staff may not have been aware that client #5 was toileting unattended with the door open. The QIDP verified that all of client #5's goals are current. The QIDP confirmed during the interview that staff should follow all interventions for client #5 relative to toileting and privacy.</p>	W 249			