

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____

TITLE

(X6) DATE

Director of Operations

4/29/2021

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL084-097	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/22/2021
NAME OF PROVIDER OR SUPPLIER MOUNTAIN PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 619 MOUNTAIN PLACE ALBEMARLE, NC 28001		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 131	<p>Continued From page 1</p> <p>several years under the prior licensee/owner; -started working regularly on first shift at this facility on 4/5/21.</p> <p>Interview on 4/14/21 with staff #2 revealed: -worked at the facility since 10/2019 under the prior licensee/owner; -when the new licensee took over, continued to work at the facility.</p> <p>Interview on 4/16/21 with staff #3 revealed: -worked at this facility for the past 10 years under the prior licensee/owner; -continued to work at this facility when the new licensee took over; -worked third shift.</p> <p>Review on 4/14/21 of personnel records revealed; -staff #1 was hired on 3/1/21 with no documentation of the HCPR check present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 was present in the record; -staff 2 was hired on 3/1/21 with no documentation of the HCPR check was present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 present in the record; -staff #3 was hired on 3/1/21 with no documentation of the HCPR check present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 was present in the record.</p> <p>Interview on 4/14/21 with the Human Resources(HR) staff revealed: -requested all potential employees criminal records and other verifications at the same time from a contracted company; -contracted company completed a search titled</p>	V 131		

Division of Health Service Regulation

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V 131	<p>Continued From page 2</p> <p>"Health Care Sanctions;"</p> <ul style="list-style-type: none"> -this has been accepted by other agencies; -thought the "Health Care Sanctions" search included the HCPR checks; -will check to see if the completed "Health Care Sanctions" search included HCPR checks on staff #1, #2 and #3; -will complete the HCPR checks on staff #1, #2 and #3 immediately. <p>Review on 4/14/21 of documentation presented by the HR staff revealed completed HCPR checks dated 4/14/21 on staff #1, staff #2 and staff #3.</p> <p>Interview on 4/15/21 with the Director of Operations revealed:</p> <ul style="list-style-type: none"> -determined the "Health Care Sanctions" search did not include HCPR checks; -thought the "Health Care Sanctions" search included HCPR checks; -have completed the required HCPR checks on all staff. 	V 131		



RHA
HEALTH SERVICES, LLC

In-service Training

Date: **4/29/2021**

Place Held: **Albemarle Unit**

Title of Training: **HCPR Checks**

Instructor's Name: **Katherine Benton**

Title: **Director of Operations**

Instructor's Name:

Title:

Purpose/Outline of Training

- 1) HR Training Coordinator, Business Office & Administrative staff are responsible for ensuring HCPR checks and criminal background checks are completed on an applicant prior to hiring that applicant or contractor.
- 2) The Director of Operations/Administrator must review each HCPR check and criminal record check and approve them prior to hiring the applicant.
- 3) The HR Coordinator/Business office is to ensure the Director of Operations/Administrator has reviewed and signed off on ALL HCPR and CRIMINAL BACKGROUND CHECKS prior to offering applicants any employment/position at RHA.
- 4) The HR Coordinator/Business office is to ensure that all HCPR and criminal background checks that are completed and approved by the Director of Operations/Administrator are placed in the employees' personnel files.
- 5) HR Coordinator/Business office are to follow the New Hire Flow Chart and Checklist during the New Hire process to ensure all steps are completed appropriately.

Instructor's Signature

Katherine Benton

Instructor's Signature

Attendance Roll

Full Name	Shift	Signature	Home
Katherine Benton	1st	<i>Katherine Benton</i>	All
Nendra Williams		<i>Nendra Williams</i>	All

April 29, 2021

Ms. Gina McLain
Facility Compliance Consultant I
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: MHL-084-097 Mountain Place

Dear Ms. McLain:

Please see the enclosed Plan of Correction (POC) for the deficiency cited at the Mountain Place Group Home during your annual survey visit on 4/22/21. We have implemented the POC and invite you to return to the facility on or around 6/21/2021 to review our POC item.

Please contact me with any further issues or concerns regarding the Mountain Place Group Home (MHL-084-097).

Sincerely,



Katherine Benton
Director of Operations
RHA Health Services, LLC
Kbenton2@rhanet.org

DHSR - Mental Health
MAY 3 2021
Lic. & Cert. Section