

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL084-097	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/22/2021
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NAME OF PROVIDER OR SUPPLIER MOUNTAIN PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 619 MOUNTAIN PLACE ALBEMARLE, NC 28001
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 4/22/21. The complaint was unsubstantiated (intake #NC176074). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure the Health Care Personnel Registry(HCPR) was accessed before hire for 3 of 3 staff (#1, #2, #3). The findings are:</p> <p>Review on 4/13/21 of the facility license for 2021 revealed: -change of ownership effective 3/1/21; -new licensee listed as RHA Health Services NC, LLC.</p> <p>Interview on with staff #1 revealed: -worked at this facility on and off for the past</p>	V 131		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 131	<p>Continued From page 1</p> <p>several years under the prior licensee/owner; -started working regularly on first shift at this facility on 4/5/21.</p> <p>Interview on 4/14/21 with staff #2 revealed: -worked at the facility since 10/2019 under the prior licensee/owner; -when the new licensee took over, continued to work at the facility.</p> <p>Interview on 4/16/21 with staff #3 revealed: -worked at this facility for the past 10 years under the prior licensee/owner; -continued to work at this facility when the new licensee took over; -worked third shift.</p> <p>Review on 4/14/21 of personnel records revealed; -staff #1 was hired on 3/1/21 with no documentation of the HCPR check present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 was present in the record; -staff 2 was hired on 3/1/21 with no documentation of the HCPR check was present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 present in the record; -staff #3 was hired on 3/1/21 with no documentation of the HCPR check present in the record. Documentation of a completed "Health Care Sanctions" search dated 2/22/21 was present in the record.</p> <p>Interview on 4/14/21 with the Human Resources(HR) staff revealed: -requested all potential employees criminal records and other verifications at the same time from a contracted company; -contracted company completed a search titled</p>	V 131		

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V 131	<p>Continued From page 2</p> <p>"Health Care Sanctions;" -this has been accepted by other agencies; -thought the "Health Care Sanctions" search included the HCPR checks; -will check to see if the completed "Health Care Sanctions" search included HCPR checks on staff #1, #2 and #3; -will complete the HCPR checks on staff #1, #2 and #3 immediately.</p> <p>Review on 4/14/21 of documentation presented by the HR staff revealed completed HCPR checks dated 4/14/21 on staff #1, staff #2 and staff #3.</p> <p>Interview on 4/15/21 with the Director of Operations revealed: -determined the "Health Care Sanctions" search did not include HCPR checks; -thought the "Health Care Sanctions" search included HCPR checks; -have completed the required HCPR checks on all staff.</p>	V 131		