

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL020-083	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/01/2021
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NAME OF PROVIDER OR SUPPLIER THE OVERLOOK	STREET ADDRESS, CITY, STATE, ZIP CODE 205 HAMPTON CHURCH ROAD MURPHY, NC 28906
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed 4/1/21. (Intake number NC00169618) Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>with a physician.</p> <p>This Rule is not met as evidenced by: Review on 1/14/21, 1/15/21, 3/25/21 and 4/1/21 of August 2020 - November 2020 MARs and physician orders for Client #1 revealed: -Paliperidone ER 6 mg 2 tablets at bedtime ordered on 8/31/20 was not administered on 9/15/20. -Flagyl 500 mg 4 tablets a day for 1 day was ordered on 10/28/20 and was not documented on the MAR as administered on 10/29/20.</p> <p>Review on 4/1/21 of facility incident report regarding 10/29/20 medication error and dated 10/29/20 revealed: -"Medications were administered as ordered but not correctly documented on emar [Electronic Medication Administration Record]. Staff [Paraprofessional] counseled on always using emar to administer medications and to review for accuracy after saving before closing"</p> <p>Due to the failure to accurately document medication administration it could not be determined if Client #1 received Flagyl 500 mg 4 tablets a day for 1 day as ordered by the physician.</p> <p>Record review on 11/9/20, 11/13/20, and 3/25/21 for Client #2 revealed: -Admission date: 12/27/19 -Diagnoses: Intellectual Disability - Mild; Major</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Depressive Disorder, Recurrent, Moderate; Unspecified Trauma and Stressor Related Disorder; DiGeorge Syndrome; Gastrointestinal Problems-Scoliosis-Frequent Migraines.</p> <p>Observation on 11/9/20 at 3:25 PM of Client #2's medications revealed: -Paroxetine HCL 40 mg 1 tablet daily -Mirtazapine 15 mg 1 tablet at bedtime</p> <p>Review on 1/14/21 and 3/25/21 of August 2020 - November 2020 MARs and physician orders for Client #2 revealed: -Paroxetine HCL 40 mg 1 tablet daily ordered on 4/28/20 was not administered on 9/1/20, 9/2/20, and 9/29/20. -Mirtazapine 15 mg 1 tablet at bedtime was ordered on 4/28/20 was not administered on 9/1/20 and 9/2/20</p>	V 118		