STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL054-180	A. BUILDING: _____ B. WING _____	R 03/11/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HAMILTON	3101 HENRY BOULEVARD KINSTON, NC 28504

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint and follow up survey was completed on March 11, 2021. The complaint was substantiated (Intake #NC00174972). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 111	27G .0205 (A-B) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (a) An assessment shall be completed for a client, according to governing body policy, prior to the delivery of services, and shall include, but not be limited to: (1) the client's presenting problem; (2) the client's needs and strengths; (3) a provisional or admitting diagnosis with an established diagnosis determined within 30 days of admission, except that a client admitted to a detoxification or other 24-hour medical program shall have an established diagnosis upon admission; (4) a pertinent social, family, and medical history; and (5) evaluations or assessments, such as psychiatric, substance abuse, medical, and vocational, as appropriate to the client's needs. (b) When services are provided prior to the establishment and implementation of the treatment/habilitation or service plan, hereafter referred to as the "plan," strategies to address the client's presenting problem shall be documented.	V 111		

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V 111	Continued From page 1	V 111		

This Rule is not met as evidenced by:
Based on record review and interviews, the facility failed to complete an assessment prior to admission affecting one of two audited clients (#2). The findings are:

Review on 3/10/21 of client #2's record revealed:
-20 year old male.
-Diagnoses of Bi-Polar Disorder, Intermittent Explosive Disorder, Autism, Attention Deficit Hyperactivity Disorder, Anxiety, Periodontal Disease, and Constipation.
-No initial assessment completed prior to client #2's admission to the facility from a sister facility.

Interview on 3/10/21 client #2 stated:
-He had resided at facility since 1/26/21.
-He had no concerns with new facility placement.

Interview on 09/14/20 the Licensee stated:
-Client #2 had previously resided at a sister facility.
-Client #2 was admitted to the facility in January 2021 due to the new facility presenting as a better placement option.
-Qualified Professional (QP) was unaware of the need for an admission assessment when transferring to a sister facility.
-He would make sure these procedures were followed for any future clients moved from one sister facility to another.

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V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observations on 3/10/21 at approximately 10:00am revealed: -The vacant bedroom had a broken bed frame and was laying on the floor of the room. -The two window blinds in the vacant bedroom had several broken slates in the blinds. -A large patched area in the wall behind the broken bed and a hole next to the window in the wall. -Client #1's bedroom had broken slats in the blinds and the closet doors were not attached to hinges and were laying against the wall. -The bottom two drawers of client #2's night stand were missing handles. -The drawer to the right of the kitchen sink was broken and not attached to a track. During interview on 3/11/21 the Director of Operations revealed: -The individual responsible for maintenance had already started repairs on facility concerns. -He would ensure maintenance concerns were	V 736		

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V 736	Continued From page 3 completed.	V 736		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to keep the facility free of insects. The findings are: Observation on 3/10/21 at approximately 10:00am revealed: -A dead insect was observed in an insect trap in the dining room. -There was one empty insect trap located in the floor at the end of the hallway and one empty insect trap located in the floor at the end of the kitchen. Interview on 3/11/21 staff #2 stated: -He had only been employed with facility for a couple of days. -Although he was uncertain as to what they were, he had observed insects in the house. Interview on 3/11/21 Group Home Leader stated: -He had been with company for approximately 2 years. -He had observed insects in the facility periodically. -He had observed a mouse within the last 7 days.	V 738		

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V 738	Continued From page 4 Prior to the last seven days, he had not observed any mice for approximately 1 month. Interview on 3/10/21 client #1 stated: -He had observed insects in the facility. -He had observed mice in the facility. Interview on 3/10/21 client #2 stated: -He had observed cockroaches and would "smash them" when finding them in the bathroom. -He had seen "4 of them the other day." Interview on 3/11/21 the Director of Operations stated: -The facility had an exterminator that came out on a quarterly basis. -He was unaware of any sightings of mice but continued to have an exterminator come out to keep the facility free of water bugs. -He would continue to monitor to keep the facility free of insects and mice.	V 738		