

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-791	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/12/2021
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES, INC III	STREET ADDRESS, CITY, STATE, ZIP CODE 3716 ARROWWOOD DRIVE RALEIGH, NC 27604
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 3/12/21. The complaint was substantiated (intake #NC00172700). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 2-17-21 at 10:00am revealed: -kitchen floor tiles loose, cracked and half of tile missing -refrigerator handle loose -kitchen sliding door wobbling and off track -kitchen ceiling fan was heavily coated with dust and dirt -upstairs bathroom paint peeling above the mirror -walls throughout the house on bottom and top floor were dirty and stained -the closet sliding doors in client #2's and client #5's bedroom were off track and unable to close -client #2's and client #5's bedroom had several</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>empty juice/soda/water bottles and empty chip bags laying on the floor</p> <p>-client #2 did not have sheets on his bed</p> <p>-ceiling in client #2's and client #5's bedroom had two brown spots one the size of a baseball and one the size of a softball</p> <p>-bathroom in client#2's and client 5's bedroom was missing a curtain or blinds at the window</p> <p>-bathroom in client #2's and client 5's bathroom had black mold in the crevices between the tiles and along the rim of the tub</p> <p>-hole in the medication closet door in the hallway the size of a tennis ball</p> <p>-downstairs closet door laying against the wall in the hallway</p> <p>-downstairs hallway ceiling peeling with a brown spot the size of a baseball.</p> <p>During an interview on 2-17-21 at 11:00am, Qualified Professional reported:</p> <p>-she has only been working at the house for 6 months</p> <p>-the house does need some cleaning</p> <p>-was not aware of the amount of "trash" in client #2's and client #5's bedroom</p> <p>-will inform her supervisor of the needed repairs in the home</p> <p>-she will start doing bedroom checks to make sure they are putting there trash in the trash cans</p> <p>During an interview on 2-17-21 at 11:15am, Staff #1 reported:</p> <p>-she just started 2 days ago</p> <p>-not sure of what needs to be done at the home.</p> <p>During an interview on 2-17-21 at 11:30am, Client #2 reported:</p> <p>-he will clean the room</p> <p>-just doesn't put the trash in the trash can</p> <p>-the closet door has been off the track, it can be</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>fixed "just haven't done it" -he doesn't want anything up to the window in the bathroom -staff hasn't been in his room</p> <p>This deficiency has been cited 4 times since the original cite on 10-4-18 and must be corrected within 30 days.</p>	V 736		