

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G178	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 12/18/2020
NAME OF PROVIDER OR SUPPLIER HOLLY STREET HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1509 HOLLY STREET GOLDSBORO, NC 27530		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
	<p>INITIAL COMMENTS</p> <p>A revisit was conducted on 12/18/2020, for all previous deficiencies cited on 9/22/2020. All the deficiencies have been corrected, and new noncompliance was found. The facility is still out compliance.</p> <p>NURSING SERVICES CFR(s): 483.460(c)(5)(i)</p> <p>Nursing services must include implementing with other members of the interdisciplinary team, appropriate protective and preventive health measures that include, but are not limited to training clients and staff as needed in appropriate health and hygiene methods.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure staff were sufficiently trained in wearing face masks. This potentially effected all the clients residing in the home. The finding is:</p> <p>Throughout the observations in the home during the survey on 12/18/20 from approximately 12:00pm- 1:00PM, various staff at the home were helping the client and maintaining the furniture. All of the staff and the clients were not wearing mask and no temperature check to both the staff and the surveyor upon entering the house.</p> <p>Interviews on 12/18/20 with Staff A revealed since COVID-19 outbreak they have been told mask wearing is not mandatory when working with clients. She added they should make sure they wash their hands often and ensure client's hands</p>	<p>W 000</p> <p>W 340</p>	<p>DHSR - Mental Health</p> <p>JAN 11 2021</p> <p>Lic. & Cert. Section</p> <p>Facility will ensure that all staff are in-serviced on the appropriate and preventive health measures as evidenced by training clients and staff as needed in appropriate health and hygiene needs.. All staff will be directed that masks are required to be worn at all times while in the facility.</p> <p>A Corona Virus (Covid-19) Notice will be posted a the facility stating that all visitors are prohibited from entry or visitation to any NOVA-IC Group Home. All visitors are prohibited from entry or visitation to any NOVA-IC Group Home. All visitors must be scheduled in advance and will be required to mee the Nova-IC Protocol FIRST at the The McGlone Center Conference Room. All staff will be in-serviced on a Covid Screening Tool. All staff will complete a Covid screening tool daily. Staff will complete a Covid screening tool for each consumer daily.</p> <p>Holly Street Group Home will be monitored via camera and by direct observation to ensure that staff are following all Covid-19 Protocols.</p> <p>Responsible Persons: H.T, RSS, QP,</p>	<p>2-18-21</p>

			Program Director, Consumer Affairs Coordinator, Hab. Spec. Nursing staff	
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Jacqueline Johnson
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Program Director 1-6-2021
TITLE (X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete XXZE Event ID: 12 Facility ID: 000342 If continuation sheet Page 1 of 2

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391

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W 340	<p>Continued From page 1 are washed. Staff A noted checking temperature was not required when entering the facility.</p> <p>Review on 12/18/20 of various memo provided by the facility revealed the following: "Staff and visitors should check temperature complete COVID-91 SCREENING ASSESSMENT TOOL before reporting to work daily."</p> <p>Interview on 12/18/20 with the program director (PD) indicated the staff are given the option of wearing the mask but checking temperature, completing screening assessment tool and routine hand washing and sanitizing is required. She further added the home had a thermometer issued for temperature check upon staff and visitor entry. The PD acknowledged staff need more training to work effectively in reducing/preventing the spread of COVID-19.</p>	W 340	
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NOVA

BEHAVIORAL HEALTHCARE CORPORATION

... lighting the way to new beginnings

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DHSR - Mental Health

JAN 2021

Lic. & Cert. Section

January 6, 2021

Mental Health Licensure and Certification Section
NC Division of Health Services Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

Enclosed is the Plan of Correction for the deficiency cited at The Holly Street Group Home during the follow-up survey completed on 12/18/2020.

Thank you

Jacqueline Johnson
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