STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL001-224	A. BUILDING: _____ B. WING _____	C 02/23/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW BEGINNINGS GROUP HOME	326 BALDWIN ROAD BURLINGTON, NC 27217

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V 000	INITIAL COMMENTS A complaint survey was completed on February 23, 2021. The complaint was substantiated (intake #NC00173691). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation	V 118		

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V 118	Continued From page 1 with a physician. This Rule is not met as evidenced by: Based on record reviews, observation and interview the facility failed to ensure the medication administration record (MAR) was current for three of three audited Clients (#1, #2 and #3). The findings are: Review on 2/23/21 of Client #1's record revealed: - Admission date of 12/7/20. - Diagnoses of Schizoaffective Disorder, Unspecified; History of Traumatic Brain Injury; History of Stimulant Use Disorder; Hyperlipidemia; Left forearm Laceration; Tobacco Dependence. Review on 2/23/21 of Client #1's physician's order dated the following: -Order dated 12/17/20 revealed: -Ingrezza 80 milligram (mg). Take one capsule once daily. -Order dated 12/28/21 revealed: -Meloxican 7.5 mg. Take one tablet in the morning. -Sertraline 100 mg. Take one tablet every day. -Divalproex 500 mg. Take two tablets in the evening. -Clozapine 100 mg. Take one tablet every morning. -Clozapine 100 mg. Take 3 tablets at bedtime.	V 118		

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V 118	Continued From page 2 Observation on 2/23/20 at 11:20 AM of Client #1's medication revealed the following was available in the form of bubble packs: -Meloxican 7.5 mg. -Sertraline 100 mg. -Divalproex 500 mg. -Clozapine 100 mg. -Clozapine 100 mg. -Ingrezza 80 mg. Review on 2/23/21 of Client #1's MAR's for January and February 2021 revealed blanks on the following dates: January 2021: -Meloxican 7.5 mg- 1/7-1/31 -Sertraline 100 mg- 1/11-1/31 -Clozapine 100 mg.- Not reflected on MAR. -Clozapine 100 mg- Not reflected on MAR. -Ingrezza 80 mg- Not reflected on MAR. February 2021: -Meloxican 7.5 mg- 2/19-2/23. -Sertraline 100 mg- 2/19-2/23. -Divalproex 500 mg- 2/19-2/23. -Clozapine 100 mg- 2/19-2/23. -Clozapine 100 mg- 2/19-2/23. -Ingrezza 80 mg- 2/19-2/23. Review on 2/23/21 of Client #2's record revealed: - Admission date of 12/20/20. - Diagnoses of Schizoaffective Disorder, Bipolar Type; Psychosis; Autism Spectrum. Review on 2/23/21 of Client #2's physician's order dated the following: -Order dated 6/25/20 revealed: -Duloxetine 60 mg. Take one capsule once daily. -Hyoscyamine 0.125 mg. Take one tablet	V 118		

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V 118	Continued From page 3 sublingually before each meal and at bedtime. -Order dated 12/28/20 revealed: -Vitamin D2 50,000 unit. Take one capsule once a week. -Omeprazole 40 mg. Take one capsule twice a day. -Perphenazine 4 mg. Take one tablet three times a day. -Propranolol 20 mg. Take one tablet three times a day. -Orders missing date: -Farxiga 5 mg. Take one tablet every morning. -Victoza 18 mg/3l injection- Inject 1.2 mg Subcutaneously once daily. -Vitamin D3 5,000 unit. Take one capsule once daily. Observation on 2/23/21 at 10:30 am of Client #2's medication revealed the following was available in the form of bubble packs: -Duloxetine 60 mg. -Hyoscyamine 0.125 mg. -Vitamin D2 50,000 unit. -Omeprazole 40 mg. -Perphenazine 4 mg. -Propranolol 20 mg. -Farxiga 5 mg. -Vitamin D3 5,000 unit. Review on 2/23/21 of Client #2's MAR's for December 2020 through February 2021 revealed blanks on the following dates: December 2020: -Victoza 18 mg/31 injection- 12/1-12/31. January 2021: -Victoza 18 mg/31 injection- 1/1-1/31.	V 118		

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V 118	Continued From page 4 -Perphenazine 4 mg- 1/6 @ 2pm, 1/22 @ 2pm, 1/25 @ 2pm. February 2021: -Victoza 18 mg/31 injection- 2/1-2/23. -Duloxetine 60 mg- 2/19-2/23. -Hyoscyamine 0.125 mg- 2/1 @ 12pm, 2/2 @12pm, 2/4 @12pm, 2/5 @12pm, 2/19-2/23. -Vitamin D2 50,000 unit- Last given was 2/6. -Omeprazole 40 mg- 2/19-2/23. -Perphenazine 4 mg- 2/1 @2pm, 2/4 @2pm, 2/5 @2pm, 2/19-2/23. -Propranolol 20 mg- 2/1 @2pm, 2/4 @2pm, 2/5 @2pm, 2/19-2/23. -Farxiga 5 mg- 2/19-2/23. -Vitamin D3 5,000 unit- 2/19-2/23. Review on 2/23/21 of Client #3's record revealed: - Admission date of 11/12/20. - Diagnoses of Moderate Intellectual Dysfunction; Bipolar Disorder; Seizure Disorder; Asthma; Nicotine Dependent. Review on 2/23/21 of Client #3's physician's order dated 12/1/20 revealed: -Aripiprazole 15 mg- Take one tablet twice a day. -Divalproex 500 mg- Take one tablet twice a day. -Escitalopram 20 mg- Take one tablet at night. Observation on 2/23/20 at 12:00 PM of Client #3's medication revealed the following was available in the form of bubble packs: -Aripiprazole 15 mg. -Divalproex 500 mg. -Escitalopram 20 mg. Review on 2/23/21 of Client #1's MAR's for January and February 2021 revealed blanks on the following dates:	V 118		

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V 118	Continued From page 5 February 2021: -Aripiprazole 15 mg.- 2/19-2/23. -Divalproex 500 mg.-2/19-2/23. -Escitalopram 20 mg.-2/19-2/23. Interviews on 2/23/21 with Clients #1, #2 and #3 revealed: -They have been at the home for a few months. -They received their medications daily. -Staff would give them their medications and never had any trouble receiving them. Interview on 2/23/21 with Staff #2 revealed: -She had been working at facility for over a year. -She was the Owner's daughter -She did not know staff's name that worked other shifts after her. -She reported that she "only came I and did her job." -She gave clients their medications. -She would follow instructions from the medications bubble packs. Interview on 2/23/21 with the Nurse revealed: -She reported that Client #2 did not wish to have his sugars checked daily. -She was not aware that documentation needed to be in place regarding his denying on having sugars checked. -She was to talk to his physician to had it discontinued since she wanted him to have labs drawn every few weeks. -She reported that Client #2's Victoza had been discontinued. She was not sure on why it still showed on the MAR. -She reported having had a tough few months dealing with COVID in general at the hospital she normally worked at. She worked for the group home doing contract work. -She reported that she took clients to have their	V 118		

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V 118	Continued From page 6 labs drawn every few weeks. -She was aware that Client #1 was on Clozaril and needed labs often. She disliked that he was on Clozaril. -She reported that it was a bad medications that did more harm than good on the person. -Staff at the home were responsible for coompleting the MAR. -She did not reviewed the MAR for clients as she did not administer any medications to them. -She assumed responsibility for oversight on not having blood sugars check up discontinued for Client #2 and not having the orders at the house for discontinuation of the Victoza for Client #2. Interview on 2/23/21 with the Owner revealed: -She reported that all staff had been trained in administering medications and completing the MAR -She was planning to do a refresher training on MAR completion. -She recently hired a nurse to help her do medical needs of clients. -Qualified Professional and the Nurse were responsible for reviewing the MAR monthly. -She assured that clients did receive their medications and that staff did not marked the MAR's properly. -She confirmed the facility failed to ensure the medication administration record (MAR) was current for Clients #1. #2 and #3.	V 118		