

St. Johns Group Home
Plan of Correction
2220 ST. JOHN'S CHURCH ROAD
CHARLOTTE, NC 28215
Date of Recertification Survey: November 6th, 2020
Provider # - 34G220
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W 249: PROGRAM IMPLEMENTATION: As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.

Community Alternatives of NC, specifically the St. Johns group home, will ensure as soon as the interdisciplinary team has formulated a client's individual program plan, each client will receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.

The Clinical Supervisor and Behaviorist will in-service all staff on Behavior Support Plans to ensure that behavior management is carried out, as well as how to properly redirect non-compliance. The Residential Manager and Clinical Supervisor will complete weekly observations using a tool to ensure that the active treatment is occurring. The reviewer will provide feedback to the staff.

To be completed by: 1.6.2021
Person(s) Responsible: QIDP, Residential Manager, Program Manager

W 227 INDIVIDUAL PROGRAM PLAN:

The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment

Community Alternatives of NC, specifically the St. Johns group home, will ensure as soon as the interdisciplinary team has formulated a client's individual program plan, each client will receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.

The Clinical Supervisor will train staff and ensure that they are aware of the active treatment guidelines. Furthermore, the Clinical Supervisor and Residential Manager will ensure that active treatment is continuously happening, specifically in regard to seatbelt safety. The Clinical Supervisor will implement a program for seatbelt safety for client #1. The Site Supervisor will

check for seatbelt safety as opportunities arise, and complete in-service training to all staff for seatbelt safety. Additionally, the Behaviorist will in-service all staff on Behavior Support Plans to ensure that behavior management is carried out. The Residential Manager and Clinical Supervisor will complete weekly observations to ensure that the active treatment is occurring.

To be completed by: 1.6.2021

Person(s) Responsible: QIDP, Residential Manager, Program Manager, Behaviorist



Community Alternatives

North Carolina

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DHSR - Mental Health

DEC 16 2020

Lic. & Cert. Section

December 14, 2020

Clarissa Henry
Facility Consultant I
Division of Health Service Regulation
Mental Health Licensure & Certification
2718 Mail Service Center
Raleigh, North Carolina 27699-2718

Re: Survey Completed November 6th, 2020
St John's Group Home, 2220 St John's Church Road, Charlotte, NC 28215
Provider Number #3406186
MHL #060-130

Dear Ms. Henry:

Attached please find the plan of correction for the survey conducted at our St. John's Group Home on November 6th, 2020.

We have already begun implementing our plan of correction.

Thank you for all the assistance you provide our team in helping to meet the needs of the individuals we serve.

Sincerely,

Denise Derkowski
Executive Director

Respect and Care

Assisting People to Reach Highest Level of Independence