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	34G138	A. BUILDING _____ B. WING _____	02/09/2021

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COLLEGE PARK	1900 LAKE DRIVE LAURINBURG, NC 28352

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W 242	INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(6)(iii) The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them. This STANDARD is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure the individual program plan (IPP) included objective training to address bathing, dining, dressing and grooming needs for 2 of 4 sampled clients (#2 and #5). The findings include: A. During observations on 2/8/21 of supper at 6:05pm client #5 was seated at the dining room table in her wheelchair and had a built up sectioned plate and her food was cut into less than 1/4 inch pieces. The menu indicated the clients were having stuffed bell peppers, cabbage, bread and strawberry cheesecake cups for dessert. Tea, water and milk were served for beverages. Staff B sat beside client #5 and verbally cued her to pick up her spoon and eat. Staff B helped client #5 pick up her spoon but she dropped it back on the dining room table. Client #5 ate less than 1/4 of her meal. During observations on 2/9/21 of breakfast at 7:32am Staff D sat next to client #5 who was sitting in her wheelchair. The clients were served sausage, oatmeal and toast. Client #5's toast and	W 242		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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sausage was precut into less than 1/4 inch pieces before her plate was served. Client #5 had great difficulty picking up her spoon and staff D cued her several times to feed herself. Client #5 ate less than 1/4 of her meal.

Interview on 2/9/21 with the residential manager (RM) confirmed client #5 did not have a current training program to feed herself. Further interview revealed there may have been a previous objective but it may have been discontinued.

Review on 2/8/21 of client #5's individual program plan (IPP) dated 6/16/20 revealed client #5 can feed herself with a fork and spoon and that she can hold a cup to consume her beverages. Further review revealed she requires total assistance with all activities of daily living. Further review of the IPP did not reveal any current training in the area of dining. She has current training objectives to brush her hair and dust end tables in the living area.

Review on 2/9/21 of client #5's adaptive behavior inventory (ABI) dated 9/24/20 revealed she can finger feed, eat with a spoon and fork as well as drink from a cup using partial assistance from staff.

Review of client #5's nutritional evaluation dated 3/9/20 revealed she requires a 1/4 inch consistency cut diet with thin liquids and that staff are to provide her Ensure plus 4 times daily at 10am, 12 noon, 4pm and 8pm as well as supplement her meals if she eats 1/4 of her meal or less. Her target weight range is listed as 75-95 pounds.

Interview on 2/9/21 with the qualified intellectual

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disabilities professional (QIDP) revealed the team had not considered client #5 for training in the area of dining although the ABI indicates she is not independent in this area.

B. Review on 2/9/21 of the client #5's IPP dated 6/16/20 revealed that she requires total assistance in dressing and bathing. Further review of the IPP revealed client #5 can use her left had to wash and dry her right hand. There is no training for client #5 identified in the areas of bathing and dressing. She currently has objectives to brush her hair and dust end tables in the living area.

Review on 2/9/21 of the ABI dated 9/24/20 revealed client #5 has no independence in the areas of bathing and dressing.

Interview on 2/9/21 with the QIDP revealed the interdisciplinary team had not considered training for client #5 in the areas of bathing and dressing.

C. During morning observations on 2/9/21 at 6:15am staff E was observed to brush client #2's hair and to style it while she sat in her wheelchair. Staff E stated client #2 enjoys having her hair brushed and that she likes to look well groomed.

Review on 2/8/21 of client #2's IPP dated 7/15/21 revealed she requires assistance in all areas of bathing and grooming. Further review of the IPP revealed she has training programs to wipe her mouth with 80% physical prompts for 3 consecutive months and dust her room with 85% accuracy for 3 consecutive months. There was no training identified in the areas of bathing and grooming.

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W 242	Continued From page 3 Review on 2/9/21 of the ABI dated 2/5/21 revealed she has no independence in the areas of bathing and grooming. Interview on 2/9/21 with the QIDP revealed the interdisciplinary team had not considered training for client #2 in the areas of bathing and grooming.	W 242		
W 249	PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observation, record review and interview the facility failed to consistently implement a system of interventions and services that supported the goals and objectives in the individual program plans (IPP) for 1 of 4 audit clients (#2). The finding is: During observations on 2/8/21 of supper at 6:05pm client #2 had a built up sectioned plate, a left angled spoon and mugs with handles. Her food was ground consistency. The menu indicated the clients were having stuffed bell peppers, cabbage, bread and strawberry cheesecake cups for dessert. Staff B sat on left side and prompted her to scoop. After the meal, direct care staff B wiped her mouth with a napkin.	W 249		

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W 249	Continued From page 4 During observations on 2/9/21 of breakfast at 7:32am client #2 had a built up sectioned plate, left angled spoon and mugs with handles. Her food was ground. The menu indicated the clients were having oatmeal, toast and sausage for breakfast with juice, milk and water. Staff C was sitting next to client #2. After the meal, staff C took a napkin and wiped client #2's mouth. Review on 2/9/21 of the adaptive behavior inventory (ABI) dated 2/5/21 revealed client #2 has no independence in the area of dining. Review of client #2's individual program plan (IPP) dated 7/15/20 revealed client #2 can feed herself with hand over hand assistance and that she uses adaptive utensils (left angled spoon) and built up plate. Further review of the IPP revealed a a training objective to wipe her mouth with 80% physical prompts for 3 consecutive months. This objective was revised on 1/25/21 but is listed as current. Interview on 2/9/21 with the residential manager (RM) and the qualified intellectual disabilities professional (QIDP) confirmed client #2's training objective to wipe her mouth is current.	W 249		
W 252	PROGRAM DOCUMENTATION CFR(s): 483.440(e)(1) Data relative to accomplishment of the criteria specified in client individual program plan objectives must be documented in measurable terms.	W 252		

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This STANDARD is not met as evidenced by:
Based on observation, record reviews and interviews, the facility failed to ensure all data relative to the accomplishment of objective criteria was documented in measurable terms. This affected 1 of 4 audit clients (#5). The findings are:

A. Review on 2/8/21 of client #5's individual program plan (IPP) dated 6/16/20 revealed she receives a diet that is cut into less than 1/4 inch pieces and that if she consumes less than 1/4 of her meal she is to be offered an Ensure Plus. Further review revealed staff are also to offer her an Ensure Plus at 10am, 12 noon, 4pm and 8pm.

Review on 2/9/21 of her nutritional evaluation dated 3/9/20 revealed she requires a 1/4 inch consistency cut diet with thin liquids and that staff are to provide her Ensure plus 4 times daily at 10am, 12 noon, 4pm and 8pm as well as supplement her meals if she eats 1/4 of her meal or less. Her target weight range is listed as 75-95 pounds.

Review on 2/9/21 of the flow log where client #5's supplements were recorded from February 1st-February 8th revealed:
2/1/21:
Breakfast: ate 1/3
Lunch: refused
snack:___
Supper:____
Snack:____
Supplement:_____

2/2/21:
breakfast:___
lunch: refused

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W 252	Continued From page 6 snack: ALL Supper: refused snack: refused Supplement: ___ 2/3/21: breakfast: ate 1/3 lunch: refused snack: all dinner: 1/3 snack" all supplement:___ 2/4/21: breakfast: ate 1/3 lunch: ate 1/3 snack: refused dinner: 1/2 snack: all supplement: ____ 2/5/21 breakfast: ate 1/3 lunch: refused snack: refused supper: ate 1/2 supplement: _____ 2/6/21: breakfast: ate 1/3 lunch: refused snack: refused supper: ate 1/2 snack: refused supplement:___ 2/7/21: breakfast: ate 1/3 lunch: refused	W 252		

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W 252	Continued From page 7 snack: ____ dinner:___ snack:____ supplement:____ 2/8/21: breakfast: ate 1/3 lunch: ate 1/3 snack: refused dinner: ate 1/2 snack: ate all supplement: given Interview on 2/9/21 with the residential manager and the qualified intellectual disabilities professional (QIDP) revealed direct care staff should be consistently documenting meal refusals and whether supplements are given to client #5 as she is under her target weight range. Further interview confirmed client #5 is prescribed nutritional supplements to ensure she receives adequate calories as needed. B. Review on 2/8/21 of client #5's IPP dated 6/16/20 revealed a formal program to dust end tables in the living area with full physical prompts for 2 consecutive review periods. Review on 2/9/21 of the data for this program in February 2021 revealed the following: February 2021: No data on the 1st, 3rd, 5th or the 8th Interview on 2/89/21 with the RM confirmed staff should be documenting data on client #5's dusting program daily Monday through Friday. C. During observations on 2/8/21 at 4:10pm client #5 was in her wheelchair in her bedroom wearing	W 252		

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W 252	Continued From page 8 her elbow extension splint on her right arm. Immediate interview with staff F revealed client #5 wears the elbow splints to prevent further contractures to her elbow as she holds her arm tightly to her chest a majority of the time. Review on 2/8/21 of client #5's IPP dated 6/16/21 revealed client #5 wears an elbow extension splint to prevent contractures of her forearm. Review of the data for client #5's elbow extension splint revealed the following for December 2020-February 2021: December 1-9: no data December 10: documented December 11-21: no data December 24-27: no data December 28- 31: documented January 2021 : January 6: documented January 20: documented January 25: documented January 26: documented January 29: documented February 2021: documented on February 3-6. Review on 2/8/21 of the IPP for client #5 dated 6/16/20 revealed she is to wear elbow extension splints several hours a day to prevent contractures of her elbow. Interview on 2/9/21 with the QIDP confirmed staff	W 252		

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W 252	Continued From page 9 should be documenting client #5's splint usage daily.	W 252		