

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl041-818	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/08/2021
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NAME OF PROVIDER OR SUPPLIER SUCCESSFUL TRANSITIONS, LLC RESIDENTI.	STREET ADDRESS, CITY, STATE, ZIP CODE 1458 LONDON DRIVE HIGH POINT, NC 27262
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 2/8/21. The complaint (intake #NC00173913) was substantiated. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the staff failed to maintain the facility in a safe, attractive and orderly manner. The findings are:</p> <p>Observation on 2/2/21 of the facility between 12:17 pm and 1:37 pm revealed:</p> <p>(a) Client #3's bedroom</p> <ul style="list-style-type: none"> - The door to client #3's bedroom had scuff marks and notable cracks and splitting in the bottom half of the door - Smears red markings on one of the two closet doors (right door) - A missing door knob/handle on one of the two closet doors (left door) - Small holes in the covering on the walls in 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>client #2's bedroom</p> <p>(b) Bathroom</p> <ul style="list-style-type: none"> - A hole in the bottom of the wall near the bathtub <p>(c) Kitchen</p> <ul style="list-style-type: none"> - A missing kitchen cabinet door - A missing cabinet drawer - A small hole in the wall near a counter <p>(d) Living room area</p> <ul style="list-style-type: none"> - A mini blind with missing and broken slats <p>(e) Activity room</p> <ul style="list-style-type: none"> - A dented metal stack duct with a heating/cooling vent located at the top of the duct - The sides of the metal stack duct had separated and was open along the seams on the right side of the duct <p>Interview on 2/2/21 and on 2/8/21 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> - The damaged areas of the facility were due to client (#1 and #2's) behavior in December 2020 and January 2021 - Licensee #2 was the person responsible for ensuring repairs were made in the facility and was in the process of addressing the areas in need of repair. 	V 736		