Division of Health Service Regulation

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED		
				С			
MHL041-857		B. WING			1/2020		
NAME OF I	NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE						
FRESH S	START HOME FOR CH	III DREN	RRYHILL RO. BORO, NC 2				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE	
V 000	INITIAL COMMEN	rs	V 000				
	21, 2020. The com	was completed on October plaint was substantiated 23). A deficiency was cited.					
	This facility is licensed for the following service category:						
	- 10A NCAC 27 Treatment Staff Se Adolescents	G .1700: Residential cure for Children or					
V 296	27G .1704 Resider Staffing	tial Tx. Child/Adol - Min.	V 296				
	10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:						
	and one shall be avechildren or adolesce (2) two direct	care staff shall be present vake for one through four ents; care staff shall be present wake for five through eight					

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

Division of Health Service Regulation

STATEMENT OF DEPICIONIES AND PLAN OF CORRECTION MHL041-857 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSDORO, NC 27403 SUMMAY STATEMENT OF DEPICENCES FRESH START HOME FOR CHILDREN 1929 MURRYHILL ROAD GREENSDORO, NC 27403 SUMMAY STATEMENT OF DEPICENCES FRESH START HOME FOR CHILDREN 1929 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1929 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1929 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 MURRYHILL ROAD GREENSDORO, NC 27405 FRESH START HOME FOR CHILDREN 1920 FROM TAKE THE MURRY STANDARD FOR CHILDREN GROUNT STATEMENT OF DEPICESCES FROM THE GROUNT STANDARD FOR CHILDREN 1920 FROM TAKE THE MURRY STANDARD FOR CHILDREN 1920 FROM THE GROUNT STANDARD FOR CHILDREN 1920	Division of Health Service Regulation		1				
NAME OF PROVIDER OR SUPPLIER TRESH START HOME FOR CHILDREN SIMMARY STATEMENT OF DEPICIENCIES (PACH) PRESH START HOME FOR CHILDREN SIMMARY STATEMENT OF DEPICIENCIES (PACH) PRESH CHILDREN CARENBORO, NC 27403 PROVIDER'S PLAN OF CORRECTION SIMMARY STATEMENT OF DEPICIENCIES PRESH TACK REGULATORY OR LSC IDENTIFYING INFORMATION) V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Trammatic Stress Disorder			(X2) MULTIPL	E CONSTRUCTION			
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSBORO, NC 27403 GREENSBORO, NC 27403 GREGULATORY OR LISC IDENTIFYING INFORMATION) V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be askeep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescent's when they are away from the facility in accordance with the child or adolescent's individual needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff shall be required in the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder	AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING:		COMP	LETED	
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSBORO, NC 27403 GREENSBORO, NC 27403 GREGULATORY OR LISC IDENTIFYING INFORMATION) V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be askeep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescent's when they are away from the facility in accordance with the child or adolescent's individual needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff shall be required in the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder						,	
MANE OF PROVIDER OR SUPPLIER FRESH START HOME FOR CHILDREN (EACH DEPICIENCY MUST BE PRECEDED BY FULL TAGS) FREGULATION TO LES DEMTIFYING INFORMATION) V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility is as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. This Rule is not met as evidenced by: Based on interview and record review, the facility is accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility is accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder	MIII 044 057		B WING				
SUMMARY STATEMENT OF DEFICIENCIES SUMMARY STATEMENT OF DEFICIENCIES FACH DEFICIENCY MUST BE PRECEDED BY FULL FACH CORRECTION ACTION SHOULD BE CROSS-REPERRECT OF THE APPROPRIATE COMPLETE DATE CARD CORRECTION SHOULD BE CROSS-REPERRECT OF THE APPROPRIATE COMPLETE DATE CARD CORRECTION SHOULD BE CROSS-REPERRECT OF THE APPROPRIATE DATE CARD COMPLETE DA			IVITILU41-65/	1 2		10/2	1/2020
CALL	NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
CALL			1929 MUR	RYHILL RO	AD		
Description Summary Statement of Deficiencies Precision Pr	FRESH S	START HOME FOR CH	III DREN	_			
PRÉFIX TAG REGULATORY OR LSC IDENTIFIYING INFORMATION) V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescents individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1 client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder				1			
V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff staff shall be required in the facility based on the child or adolescents individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		_					
V 296 Continued From page 1 children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility is staff falled to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years oid - diagnosed with: - Post Traumatic Stress Disorder							
children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder	17.0		,				
children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder	V 296	Continued From pa	ge 1	V 296			
(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		children or adolesco	ente: and				
of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - dagnosed with: - Post Traumatic Stress Disorder			· ·				
asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder			, eleven or twelve children or				
care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed:		the facility based on the child or adolescent's					
plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder			specified in the treatment				
supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		(e) Each facility sh	all be responsible for ensuring				
child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		supervision of child	ren or adolescents when they				
This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		child or adolescent'	s individual strengths and				
This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
Based on interview and record review, the facility staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		This Pulo is not my	at as avidanced by:				
staff failed to ensure two direct care staff were present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
present, the minimum number required, when clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
clients were present and awake in the facility, for three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
three (client #1, client #2 and client #3) of three clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed:							
clients. The findings are: Review on 10-9-20 and 10-13-20 of client #1 ' s facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
The findings are: Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder			ent #2 and client #3) of three				
Review on 10-9-20 and 10-13-20 of client #1 's facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder		The findings are:]
facility record revealed: - admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
- admitted 6-2-20 - 15 years old - diagnosed with: - Post Traumatic Stress Disorder							
- 15 years old - diagnosed with: - Post Traumatic Stress Disorder		facility record revea	ıled:				
- diagnosed with: - Post Traumatic Stress Disorder		- admitted 6-2-20]
- diagnosed with: - Post Traumatic Stress Disorder							
- Post Traumatic Stress Disorder			h:				
	•						
- Oppositional Detiant Disorder			nal Defiant Disorder]
- Assessed on 5-14-20:							

Division of Health Service Regulation

STATE FORM 6899 6P8411 If continuation sheet 2 of 5

Division of Health Service Regulation

NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSBORO, NC 27403 (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE COMPL	I IDENTIFICATION NUMBER:	I COMPLETED
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE FRESH START HOME FOR CHILDREN SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSBORO, NC 27403 (EACH CORRECTION SHOULD BE COMPL	A. BUILDING:	
FRESH START HOME FOR CHILDREN 1929 MURRYHILL ROAD GREENSBORO, NC 27403 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (X5) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPL	MHL041-857 B. WING	
GREENSBORO, NC 27403 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPL	STREET ADDRESS, CITY, STATE, ZIP	
GREENSBORO, NC 27403 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (X5 PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPL	1929 MURRYHILL ROAD	
PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPL	GREENSBORO, NC 27403	
DEFICIENCY)	Y MUST BE PRECEDED BY FULL PREFIX (E/	DRRECTIVE ACTION SHOULD BE FERENCED TO THE APPROPRIATE DATE
V 296 Continued From page 2 V 296	age 2 V 296	
- multiple incidences of assaulting staff	ncidences of assaulting staff	
and peers		
- easily distracted	stracted	
- intrudes		
- makes threats of harm		
- destroys property		
- History of AWOL (absent without leave), stealing, lying and oppositional		
steaming, lying and oppositional	oppositional	
Review on 10-9-20 and 10-13-20 of client #2 's facility record revealed:		
- admitted		
- 15 years old		
- diagnosed with	ıth	
- Bipolar Disorder		
- Attention-Deficit Hyperactivity Disorder	-Deficit Hyperactivity Disorder	
Combined Type		
- Generalized Anxiety Disorder		
- assessed 4-27-20:		
- history of multiple psychiatric	multiple psychiatric	
placements		
- endorses feelings of anxiousness and	s feelings of anxiousness and	
depressed mood	. .	
- impulsivity		
- physically aggressive and destructive	y aggressive and destructive	
Review on 10-9-20 and 10-13-20 of client #3 ' s) and 10-13-20 of client #3 ' s	
facility record revealed:	aled:	
- admitted 8-12-20	2-20	
- 16 years old		
- diagnosed with:		
- Oppositional Defiant Disorder		
- Mood Disorder		
- Attention-Deficit Hyperactivity Disorder		
- Parent-Child Relational Disorder		
- assessed 7-15-20:	5-20:	
- lying		
- oppositional		
- unruly and hyperactive - sexually inappropriate behaviors		

Division of Health Service Regulation

STATE FORM 6899 6P8411 If continuation sheet 3 of 5

Division of Health Service Regulation

DIVISION	OF FIGARITY SETVICE IN	zyulation			_	
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		1 ` '			(3) DATE SURVEY COMPLETED	
AND I LAN OF CONNECTION IDENTIFICATION NOWIDEN.		A. BUILDING:				
MHL041-857		B. WING		C 10/21/2020		
	<u> </u>				10/2	1/2020
NAME OF	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
FRESH S	START HOME FOR CH	HII DRFN	RRYHILL RO BORO, NC 2			
0(4) ID	CLIMMA DV CTA	ATEMENT OF DEFICIENCIES			ON	()/5)
(X4) ID PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 296	Continued From pa	nge 3	V 296			
	- AWOL (al leave)	bsent without (permission to)				
	- assaultive	9				
	- impulsive					
	- stealing					
	- truancy					
		-20 with client #2 revealed: nes when only one staff				
	worked					
	- most recently between Friday night 10-9-20					
	and Monday morning 10-12-20, a single staff worked alone for a 12 hour shift.					
		t remembered by client #2				
	Interview on 10-19-20 with staff #3 revealed: - there were, "supposed to be two," staff on					
	_	nes when one staff worked				
	alone - "There might	be a time when someone is				
		ouldn ' t be more than a 5- or				
	15-minute span (of	time working alone)."				
	Interview on 10-20- guardian revealed:	-20 with client #1 ' s legal				
		y one staff at the facility when #1 to the facility on June 2,				
		was there with client #1 for				
	- the other staff	f had taken all the clients out of ith no other staff, as far as she				
	Interview on 10-19- Professional (AP) r	-20 with the Associate evealed:				
	- there were, "s staff on duty	supposed to always be two,"				
	 there had bee 	en at least once when there				

Division of Health Service Regulation

STATE FORM 6899 6P8411 If continuation sheet 4 of 5

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
		MHL041-857	B. WING			C 21/2020
NAME OF PROVIDER OR SUPPLIER FRESH START HOME FOR CHILDREN STREET ADDRESS, CITY, STATE, ZIP CODE 1929 MURRYHILL ROAD GREENSBORO, NC 27403						
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
V 296	was a staff person of a "There was a emergency and the about 10 or 15 minular linerview on 10-21-Director/Qualified P and clients can be a staff have to be sissues a "Often it 's clients and intervence	working alone time when we had an re was only one staff here for utes." 20 with the Executive Professional revealed: come angry or upset very fast be present and aware of client to	V 296			

6899

Division of Health Service Regulation STATE FORM

6P8411 If continuation sheet 5 of 5