

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL084-042</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/23/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>VALLEYVIEW GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>506 VALLEYVIEW DRIVE ALBEMARLE, NC 28001</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on 12/23/20. The complaint was substantiated (Intake #NC172577). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations, records review and interviews, the facility failed to ensure the facility and grounds were maintained in an attractive and orderly manner. The findings are:</p> <p>Observations on 12/21/20 at 11:08am revealed: -outside back door leading from lower level: two mattresses propped up against the wall, not blocking any egress; -on back deck, two mattresses laying against outdoor furniture, back deck covered with leaves very deep, not blocking egress.</p> <p>Interview on 12/21/20 with staff #1 revealed: -mattresses came out of the downstairs room prior to a client #2 moving in; -put in a work order and waiting on maintenance</p>	V 736		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	<p>Continued From page 1</p> <p>to come pick up the mattresses.</p> <p>Interview on 12/21/20 with staff #2 revealed the old mattresses at the facility need to be thrown away.</p> <p>Interview on 12/21/20 with the Group Home Manager revealed: -the mattresses have been here a month; -put in a work order to maintenance; -waiting on maintenance to come pick the mattresses up; -on their(maintenance) "to do list;" -mattresses were old ones that needed to be removed from a room downstairs prior to client #2's admission.</p> <p>Review of a work order request form regarding the mattresses revealed: -Qualified Professional (QP) sent in a work order request on 11/8/20 to maintenance to throw away all bedroom furniture in the downstairs bedroom as a new client was being admitted on 11/16/20; -work order request was assigned to maintenance staff on 11/9/20 at 8:10am; -maintenance staff "edited" the work order request on 12/16/20 but no comments were provided; -"pending resolution" documented on the form.</p> <p>Review on 12/22/20 of client #2's record revealed an admission date of 11/16/20.</p> <p>Interview on 12/22/20 with the QP revealed: -put in a work order regarding the mattresses; -waiting on maintenance to come get the mattresses; -the staff from maintenance called her and told her he was behind because a co-worker was on medical leave;</p>	V 736		

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V 736	Continued From page 2  -the maintenance staff told her it was on his "to-do list."	V 736		
V 750	<p>27G .0304(b)(3) Maintenance of Elec., Mech., &amp; Water Systems</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(3) Electrical, mechanical and water systems shall be maintained in operating condition.</p> <p>This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure all electrical and mechanical systems were maintained in operating condition. The findings are:</p> <p>Interview on 12/21/20 with staff #1 revealed: -dryer broke last week; -put in a work order; -waiting on it to be fixed.</p> <p>Interview on 12/21/20 with the Group Home Manager (GH Mgr.) revealed: -dryer broke last week; -put in an order for dryer to be fixed; -waiting on maintenance to fix it.</p> <p>Interview on 12/22/20 with the Qualified Professional revealed: -was sure the GH Mgr. put in a work order request regarding the broken dryer;</p>	V 750		

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V 750	<p>Continued From page 3</p> <p>-staff can take clients' clothes and dry the clothes at the laundromat down the road; -staff do not take clients to the laundromat.</p> <p>Review on 12/22/20 of a work order regarding the dryer revealed: -staff #1 sent in a work order request on 12/14/20 at 8:26pm; -staff #1 documented on the work order request the dryer will not heat and dry the clothes; -staff #1 also documented on the work order request the dryer needed to be fixed "asap;" -maintenance staff was assigned the work order request regarding the dryer on 12/21/20 at 7:28am.</p>	V 750		