

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL053-068	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 11/20/2020
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NAME OF PROVIDER OR SUPPLIER I INNOVATIONS, INC-2105 LIVE OAK DRIVE	STREET ADDRESS, CITY, STATE, ZIP CODE 2105 LIVE OAK DRIVE SANFORD, NC 27330
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow survey was completed on November 20, 2020. The complaint was unsubstantiated (Intake #NC00171405). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.5600C Supervised Living for Adults with Developmental Disabilities</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to follow the physician's order for one of three clients (#1), failed to keep the MAR current for two of three clients (#2 and #3) and failed to ensure medications were available for administration affecting two of three clients (#2 and #3). The findings are:</p> <p>1. The following is evidence the facility failed to follow the physician's order.</p> <p>Review of record for client #1 on 11/19/20 revealed: -Admission date of 11/19/10 -Diagnoses of Autism, Severe Intellectual Developmental Disability, Gastroesophageal Reflux Disorder, Colitis, Pre-diabetes, Eczema and Hypertriglyceridemia. -Physician's order dated 10/2/20 for Naproxen 500 mg, one tablet twice a day. -The November 2020 MAR was documented 11/1 through 11/17 for the Naproxen 500 mg.</p> <p>Observation on 11/19/20 at approximately 9:45 AM of the medication area revealed: -The Naproxen 500 mg medication was not available for client #1.</p> <p>Interview with staff #1 on 11/19/20 revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> -She thought client #1's Naproxen medication possibly just ran out. -She thought the medication was supposed to be refilled soon. -They normally don't do the morning medications for client's in the morning. -The staff who worked overnight normally did the morning medication for each client. -She confirmed the facility staff failed to follow the physician's order for client #1. <p>Interview with Licensee #1 on 11/20/20 confirmed:</p> <ul style="list-style-type: none"> -The facility staff failed to follow the physician's order for client #1. <p>2. The following is evidence the facility failed to keep the MAR current.</p> <p>a. Review of record for client #2 on 11/19/20 revealed:</p> <ul style="list-style-type: none"> -Admission date of 9/16/19 -Diagnoses of Impulse Control, Conduct Disorder, Mild Intellectual Disability, Bipolar Disorder, Hypertension, Gastroesophageal Reflux Disorder and Hyperglycemia. -Physician's order dated 8/18/20 for Docusate Sodium 100 mg, one tablet daily as needed. -Physician's order dated 7/1/20 for Ibuprofen 800 mg, one tablet three times daily as needed. -Physician's order dated 3/17/20 for Loratadine 10 mg, one tablet daily as needed and Fluticasone 50 mcg, inhale one spray into each nostril as needed. -Physician's order dated 2/18/20 for Albuterol HFA 90 mcg, inhale two puffs as needed. -The November 2020 MAR had the above medications listed. <p>b. Review of record for client #3 on 11/19/20</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>revealed:</p> <ul style="list-style-type: none"> -Admission date of 4/1/17 -Diagnoses of Attention Deficit Hyperactivity Disorder, Mild Intellectual Disability, Mood Disorder, Congenital Heart Disease, Hypothyroidism and Severe Thrombocytopenia. -Physician's order dated 11/1/20 for Acne 5% lotion, apply topically to affected area at bedtime as needed. -Physician's order dated 2/26/20 for Aerochamber Z-Stat Plus, use every six hours as needed with Albuterol Inhaler and Albuterol Sulfate Inhaler 2.5 mg/3 ml, use contents of one vial in Nebulizer every six hours as needed. -Physician's order dated 11/25/19 for Lorazepam 1 mg. -The November 2020 MAR had the above medications listed <p>Interview with staff #1 on 11/19/20 revealed:</p> <ul style="list-style-type: none"> -She thought some of the as needed medications are no longer being used by clients #2 and #3. -Those medications that are not being used are still listed on the MAR's. -The pharmacy never sent some of the as needed medications to the group home. -Client #3 never received the Aerochamber and/or Albuterol inhaler because Medicaid refused to pay for it. -She confirmed staff failed to keep the MAR current for clients #2 and #3. <p>Interview with Licensee #1 on 11/20/20 confirmed:</p> <ul style="list-style-type: none"> -The facility staff failed to keep the MAR current for clients #2 and #3. <p>3. The following is evidence facility staff failed to ensure medications were available for administration.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>a. Review on 11/19/20 of client #2's record revealed: -Physician's order dated 8/18/20 for Docusate Sodium 100 mg, one tablet daily as needed. -Physician's order dated 7/1/20 for Ibuprofen 800 mg, one tablet three times daily as needed. -Physician's order dated 3/17/20 for Loratadine 10 mg, one tablet daily as needed and Fluticasone 50 mcg, inhale one spray into each nostril as needed. -Physician's order dated 2/18/20 for Albuterol HFA 90 mcg, inhale two puffs as needed. -The November 2020 MAR had the above medications listed.</p> <p>Observation on 11/19/20 at approximately 9:55 AM of the medication area revealed: -The Docusate Sodium 100 mg, Ibuprofen 800 mg, Loratadine 10 mg, Fluticasone 50 mcg and Albuterol HFA 90 mcg medications were not available.</p> <p>b. Review on 11/19/20 of client #3's record revealed: -Physician's order dated 11/1/20 for Acne 5% lotion, apply topically to affected area at bedtime as needed. -Physician's order dated 2/26/20 for Aerochamber Z-Stat Plus, use every six hours as needed with Albuterol Inhaler and Albuterol Sulfate Inhaler 2.5 mg/3 ml, use contents of one vial in Nebulizer every six hours as needed. -Physician's order dated 11/25/19 for Lorazepam 1 mg. -The November 2020 MAR had the above medications listed</p> <p>Observation on 11/19/20 at approximately 10:15 AM of the medication area revealed:</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>-The Acne 5% lotion, Aerochamber Z-Stat Plus, Albuterol Sulfate Inhaler and Lorazepam 1 mg medications were not available.</p> <p>Interview with staff #1 on 11/19/20 revealed:</p> <p>-The pharmacy never sent some of the as needed medications to the group home for clients #2 and #3.</p> <p>-She thought some of the as needed medications are no longer being used by clients #2 and #3.</p> <p>-Client #3 never received the Aerochamber and/or Albuterol inhaler because Medicaid refused to pay for it.</p> <p>-She was not sure why other as needed medications were not available.</p> <p>-She confirmed staff failed to ensure medications were available for administration for clients #2 and #3.</p> <p>Interview with Licensee #1 on 11/20/20 confirmed:</p> <p>-The facility staff failed to ensure medications were available for administration for clients #2 and #3.</p>	V 118		