

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/14/2020  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>34G307</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____  |                      | (X3) DATE SURVEY COMPLETED<br><br><b>11/06/2020</b> |
|---|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TIMBERLEA GROUP HOME</b> |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5691 MACK LINEBERRY ROAD<br/>CLIMAX, NC 27233</b>                   |                      |   |
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| W 130   | <p><b>PROTECTION OF CLIENTS RIGHTS</b><br/>CFR(s): 483.420(a)(7)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must ensure privacy during treatment and care of personal needs.</p> <p>This STANDARD is not met as evidenced by:<br/>Based on observation and interview, the facility failed to assure that privacy was provided for 2 of 3 (#1 and #6) sampled clients during medication administration. The findings are:</p> <p>A. The facility failed to assure that privacy was maintained for client #6 while receiving morning medications. For example:</p> <p>Morning observations in the group home on 11/6/20 at 7:40 AM revealed client #6 to be verbally prompted by staff G to the med closet to get his meds. Further observation revealed staff G to leave the med closet door open then pour medications for client #6 into a med cup. Continued observations revealed another client to stand in the middle of the open med door and to watch staff G prompt client #6 to take his medications followed by a cup of water. At no time was client #6 provided privacy during medication administration.</p> <p>Interview with facility nurse on 11/6/20 confirmed staff had been trained on ensuring the med room door is closed when all clients are receiving medications. The facility nurse further confirmed client #6 should have received privacy during medication administration.</p> <p>B. The facility failed to assure that privacy was maintained for client #1 while receiving morning</p> | W 130   |   |                      |   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| W 130   | Continued From page 1 medications. For example:<br><br>Morning observations in the group home on 11/6/20 at 7:55 AM revealed client #1 was verbally prompted by staff G to the med closet to get his meds. Further observation revealed staff G to leave the med closet door open then pour medications for client #1 into a med cup. Continued observation revealed other clients and staff to walk by the open door of the medication closet. At no time was client #1 provided privacy during medication administration.<br><br>Interview with facility nurse on 11/6/20 confirmed staff had been trained on ensuring the med room door was closed when all clients are receiving medications. The Facility nurse further confirmed all clients should have received privacy during medication administration. | W 130   |   |                      |   |
| W 226   | INDIVIDUAL PROGRAM PLAN<br>CFR(s): 483.440(c)(4)<br><br>Within 30 days after admission, the interdisciplinary team must prepare, for each client, an individual program plan.<br><br>This STANDARD is not met as evidenced by:<br>Based on record review and interview, the facility failed to implement a habilitation treatment plan within 30 days of admission for 1 of 3 sampled clients (#1). The finding is:<br><br>Review of record for client #1 on 11/6/20 revealed an admission date of 3/6/20 and an ABI (adaptive behavioral inventory) completed on 5/27/20. Continued review revealed training   | W 226   |   |                      |   |

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| W 226   | Continued From page 2<br>objectives implemented on 6/1/20 relative to grooming, chores, medication administration and meal preparation. Further review revealed a habilitation treatment plan meeting held on 6/23/20 awaiting to be typed and sent out for signatures.<br><br>Interview with the qualified intellectual disabilities professional (QIDP) on 11/6/20 confirmed the habilitation treatment plan meeting for client #1 was held on 6/23/20. Further interview with QIDP confirmed the habilitation plan for client #1 needed to be typed and sent out for signatures. The QIDP additionally confirmed client #1's habilitation treatment plan should have been completed within thirty days of the client's admission. | W 226   |   |                      |   |
| W 227   | INDIVIDUAL PROGRAM PLAN<br>CFR(s): 483.440(c)(4)<br><br>The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section.<br><br>This STANDARD is not met as evidenced by:<br>Based on record review and interview, the facility failed to implement objective training to address identified needs relative to maladaptive behavior for 1 of 3 sampled clients (#1). The finding is:<br><br>Review of records for client #1 on 11/6/20 revealed an admission date 3/6/20. A treatment habilitation plan meeting held on 6/23/20 indicated: currently collecting data to develop                          | W 227   |   |                      |   |

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| W 227   | <p>Continued From page 3</p> <p>behavior support plan. Continued review of records for client #1 revealed a psychological evaluation dated 1/23/20. Review of the psychological evaluation revealed diagnosis to include: A diagnosis of bipolar disorder, unspecified attention deficit/hyperactivity, mild IDD, schizophrenia and other problems related to psychosocial circumstance.</p> <p>Further review of records for client #1 revealed a psychological evaluation dated 6/5/20 that revealed: "the psychological consultant agreed with general findings and recommendations from psychological evaluation completed on 1/23/20. A behavior support plan will be developed for client #1 and baseline behavior data collection will be used to identify behaviors of concern in this setting. Behavior Support Plan will be developed and monitored by this psychologist".</p> <p>Further review of records for client #1 revealed a quarterly medication review dated 7/31/20 that reflected a need to develop a behavior plan, continue present regime and drug change considered by prescribing physician. A review of incident reports since client #1's admission on 3/6/20 revealed three hospitalizations for suicidal ideation on 4/14/20, 10/3/20, and 10/30/20. Behavior data reviewed for 9/2020 and 10/2020 revealed several behavioral incidents of client #1 relative to maladaptive behaviors relative to biting holes in his shirt, chewing on his shirt, mocking others and suicidal threats.</p> <p>Interview with the qualified intellectual disabilities professional (QIDP) on 11/6/20 revealed client #1 had no current training objectives relative to maladaptive behaviors. Further interview with the QIDP revealed behaviors were not accurately</p> | W 227   |   |                      |   |

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| W 227   | Continued From page 4<br>documented in 6/20, 7/20, and 8/20 nor forwarded to the psychologist for review to initiate the development of a behavior plan. The QIDP further verified behavior data for 9/2020 and 10/2020 had not been forwarded to the psychologist and a behavioral support plan was currently being developed.   | W 227   |   |                      |   |
| W 371   | <b>DRUG ADMINISTRATION</b><br>CFR(s): 483.460(k)(4)<br><br>The system for drug administration must assure that clients are taught to administer their own medications if the interdisciplinary team determines that self-administration of medications is an appropriate objective, and if the physician does not specify otherwise.<br><br>This STANDARD is not met as evidenced by:<br>Based on observation, record review and interview, the system for drug administration failed to assure 2 of 3 clients (#1 and #6) observed during medication administration were provided the opportunity to participate in medication self-administration. The findings are:<br><br>A. The system for drug administration failed to assure client #6 was provided the opportunity to participate in medication self-administration. For example:<br><br>Observations conducted on 11/6/20 at 7:40 AM revealed client #6 to enter the medication administration area and receive medications as ordered per the current administration record. | W 371   |   |                      |   |

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| W 371   | <p>Continued From page 5</p> <p>Continued observation conducted during the medication administration for client #6 revealed staff G to retrieve client #6's medications from a closet, tear open pre-packed medications and transfer the medications to a medication cup. Staff G was then observed to hand medications to client #6 in the medication cup. Client #6 was observed to take all medications followed by water in a cup that was poured by staff. Review of records for client #6 on 11/6/20 revealed training objectives implemented 6/1/20 to include client #6 is to identify medications.</p> <p>Interview with the facility nurse on 11/6/20 verified client #6 should have been offered and encouraged to participate during medication administration with staff assistance.</p> <p>B. The system for drug administration failed to assure client #1 was provided the opportunity to participate in medication self-administration. For example:</p> <p>Observation conducted on 10/7/20 at 7:55 AM revealed client #1 to enter the medication administration area and receive medications relative to the client's morning medication orders. Continued observation conducted during the medication administration for client #1 revealed staff G to retrieve client #1's medications from a closet, tear open pre-packed medications and transfer medications to a medication cup. Staff G was then observed to hand medications to client #1 in the medication cup. Client #1 was observed to take all medications followed by water in a cup that was poured by staff. Review of records for client #1 on 11/6/20 revealed training objectives implemented 6/1/20 relative to medication administration to include client #1 is to identify</p> | W 371   |   |                      |   |

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| W 371   | Continued From page 6 medications.<br><br>Interview with the facility nurse on 11/6/20 verified client #1 should have been offered and encouraged to participate during medication administration with staff assistance. | W 371   |   |   |