

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL040-027	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/06/2020
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NAME OF PROVIDER OR SUPPLIER EDWARDS GROUP HOME #4	STREET ADDRESS, CITY, STATE, ZIP CODE 1269 APPLETREE ROAD STANTONSBURG, NC 27883
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on November 6, 2020. One complaint was unsubstantiated (intake # NC0017048); three complaints were substantiated (intakes # NC00167245, NC00161984 and NC00161900). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A, Supervised Living for Adults with Mental Illness.</p>	V 000		
V 541	<p>27F .0104 Client Rights - Stor. & Protect of Cloth/Poss</p> <p>10A NCAC 27F .0104 STORAGE AND PROTECTION OF CLOTHING AND POSSESSIONS</p> <p>Facility employees shall make every effort to protect each client's personal clothing and possessions from theft, damage, destruction, loss, and misplacement. This includes, but is not limited to, assisting the client in developing and maintaining an inventory of clothing and personal possessions if the client or legally responsible person desires.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility failed to protect 1 of 3 clients (client #1) personal clothing from damage, destruction, loss and misplacement. The findings are:</p> <p>Observation on 10/20/20 at approximately 2:15 pm of client #1's appearance revealed him to be wearing a hooded sweat shirt and blue jeans that appeared too large. Client #1's jeans were pulled up to his waist and cinched at his waist with a</p>	V 541		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 541	<p>Continued From page 1</p> <p>belt.</p> <p>Observation on 10/22/20 at approximately 11:15 am of client #1's bedroom revealed various clothing items strewn about the floor.</p> <p>During interview on 10/20/20 client #1 stated: -He had lost some weight, but he was not sure how much. -Since he had lost weight, his pants were too big. -The pants he was wearing were all he had. -It had been a while since he had any money for clothing. -He spent his money on "snacks and stuff to eat."</p> <p>During interview on 10/20/20 the Licensee/Qualified Professional stated: -Client #1's clothing was too large because he had lost weight. -Client #1 chose to lose weight. -The clients had not completed their scheduled shopping due to the surveyors' need to interview them.</p>	V 541		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 10/22/20 between approximately 11:00am and 11:30am revealed:</p> <ul style="list-style-type: none"> -Numerous cigarette butts were observed along the perimeter of the front porch. -A green mildew-like stain was identified extending along the top rails of the front porch. -Mini blind slats were broken in the front corner window of the living room. -An offensive sour odor permeated the facility. -Cobwebs were observed behind the dining room door extending approximately 18" into the corner of the walls. There was a ping-pong ball sized hole in the wall entering the kitchen. -The hallway air return vent was bent and rusty. -A large unfinished repair to client #1's bedroom wall. -Various clothing items and bags of trash on the floor in client #1's bedroom -Staining consistent with mildew on client #1's bathroom ceiling around the exhaust fan; the exhaust fan had a visible grayish buildup of dust and lint. -The toilet tank in client #1's bathroom did not have a cover. - Black mold-like staining approximately 28 inches up from the floor on the wall in client #1's bathroom. -A balled up wash-cloth with heavy dark gray staining, 2 toothbrushes and a tube of toothpaste on the edge of client #1's bathtub. -Client #3's closet door was off the hinges and propped against the bedroom wall. Two dressers had missing handles on the dresser drawers. -Client #4's bedroom had broken mini blinds in the window. Tiles were missing on the bedroom floor around the floor vent extending approximately 48" in length and 12" in width 	V 736		

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V 736	<p>Continued From page 3</p> <p>behind the bed. The dresser was missing handles on the bottom two drawers.</p> <ul style="list-style-type: none"> -All bathtubs observed had extensive black, green and gray mildew like staining. -Baseboard molding throughout the facility had black staining. -Particulate matter on floors throughout the facility. -Unfinished repairs to client #4 & 7's bathroom wall. -The kitchen counter beside the stove was worn and scuffed. -Dark blue gray stain in both kitchen sinks; the finish on the edge of the sinks was worn. -The painted finish on the kitchen cabinets was worn; there was black matter smeared on one drawer front near the sink. <p>During interview on 10/22/20 client #1 stated:</p> <ul style="list-style-type: none"> -He used the balled up stained washcloth to clean the tub. -The repair to his wall had been there for "about 8 months." <p>During interview on 10/22/20 and 11/06/20 the Licensee/Qualified Professional stated:</p> <ul style="list-style-type: none"> -Repairs had begun on damage to the walls and maintenance staff were scheduled to return within the next week to complete the work. -Clients were destructive to rooms and repairs were ongoing to address concerns. -There was no cover on client #1's toilet tank because he used it as a weapon; the toilet tank cover had been removed years ago; the Local Management Entity was aware and accepted the absence of the cover. -Clients and staff had made a lot of progress in addressing the facility and ground issues identified. 	V 736		

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V 736	Continued From page 4 This deficiency has been cited 7 times since the original cite on 3/11/15 and must be corrected within 30 days.	V 736		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents. This Rule is not met as evidenced by: Based on observation and interview, the facility was not free from insects/rodents. The findings are: Observations on 10/22/20 between approximately 11:00am and 11:30am revealed: -Black pellets similar in size and shape to a grain of rice were observed extending along the window ledge in client #1's room and in the kitchen drawers. -Two mouse glue traps were observed in the kitchen flanking both sides of the stove top. -A glue trap with one live roach and 2 dead roaches was observed in the drawer next to the kitchen sink. -A live roach was observed in lower kitchen cabinet. -Multiple flies were observed in dining room. -2 fire ant nests along the edge of the sidewalk to the front porch. During interview on 10/22/20 client #1 stated: -He had last seen a mouse in his room	V 738		

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V 738	<p>Continued From page 5</p> <p>approximately 2 months earlier.</p> <p>-Mouse traps were used to capture mice.</p> <p>During interview on 10/22/20 client #3 stated: -He had seen many mice in the home. -He was visited by a mouse every evening.</p> <p>During interview on 10/22/20 staff #1 stated: -The facility did not have a pest problem. -An exterminator placed the glue traps in the facility. -He had not seen any mice in the facility. -The flies began coming into the facility when the weather started cooling; "they want to be warm too."</p> <p>During interviews on 10/22/20 and 11/06/20 the Licensee/Qualified Professional stated: -The mouse droppings on the window ledge in client #1's bedroom was "just a housekeeping issue" and she would "take care of it." -The facility was next to a large field and they could not control the flies in the facility. -She was unaware of the fire ant nests along the front sidewalk. -An exterminator was on contract for pest control at the facility.</p>	V 738		
V 782	<p>27G .0304(d)(11) Reception and Private Spaces</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p>	V 782		

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V 782	<p>Continued From page 6</p> <p>(11) Each facility, except for a private home provider, shall have a reception area for clients and visitors and private space for interviews and conferences with clients.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain a private space for interviews and conferences with clients. The findings are:</p> <p>Observation on 10/20/20 at approximately 2:00pm revealed the Licensee/Qualified Professional within very close proximity of client #1 during an attempted private interview. The Licensee/Qualified Professional periodically interjected responses to questions asked of client #1.</p> <p>During interview on 10/20/20 client #1 stated: -He had family visits and phone contact with his mother. "Sometimes" he was provided privacy during family contact and "sometimes" he was not. -He was comfortable being interviewed by surveyors alone.</p> <p>During interviews on 10/20/20 and 11/6/20 the Licensee/Qualified Professional stated: -Client #1 said he did not mind if she was present during his interview. -She did not wish for client #1 to speak to surveyors in private due to client's comments being "misconstrued in the past." -She always preferred to be present during client interviews to ensure they were represented properly. -The deficiency was "just a standard deficiency" and she had "more important things to worry</p>	V 782		

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