

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL024064</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/06/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HONEY HILL RESIDENTIAL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>24 LAKELAND CIRCLE HALLSBORO, NC 28442</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on November 6, 2020. The complaint was unsubstantiated (intake #NC00170942). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p><b>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</b></p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> <li>(1) technical knowledge;</li> <li>(2) cultural awareness;</li> <li>(3) analytical skills;</li> <li>(4) decision-making;</li> <li>(5) interpersonal skills;</li> <li>(6) communication skills; and</li> <li>(7) clinical skills.</li> </ol> <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p>	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 110	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews one of four current staff (#3) failed to demonstrate the knowledge, skills and abilities required by the population served. The findings are:</p> <p>Review on 11/02/20 of client #2's record revealed: - 45 year old male. - Admission date of 07/11/06. - Diagnoses of Moderate Intellectual Developmental Disability (IDD), Seizure Disorder, Chronic Schizophrenia and Hypertension. - Client #2's sister was his established legal guardian since 03/11/03.</p> <p>Review on 11/2/20 of client #2's Individual Support Plan dated 07/01/20 revealed: - "What Others Need To Know To Best Support Me...It's important to know that [Client #2] is a middle aged man that receives Innovations Waiver through Community innovations Agency. He lives in a residential group home and has 2 house mates. He also attends day program during the week. It's important to know that he had a psychological evaluation completed in 2018. It confirmed that [Client #2] has a clinical diagnosis of intellectual developmental disability moderate, insomnia, and seizures. It is important to know that [Client #2's] sister is his legal guardian and makes all decision on his behalf. [Client #2] can make simple input on likes, dislikes and preferences..." - "What's Important To Me...Team reviewed and</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>confirmed that information continues to be accurate. [Client #2] enjoys his group home and staff there are very good to [Client #2]...The home manager, [Program Manager] is important to him. He calls her grandma...It is important to [Client #2] to have access to the community..."</p> <p>- "School/Vocational (per team report)...He has limited cognitive skills. He is able to identify basic letter and number identification. He has been learning to write his name. There are times that he is successful with this but not consistently...It is also important that [Client #2] receives individual supports to redirect him as needed and for overall safety and monitoring."</p> <p>- "Social Network (per team report) It is important to know [Client #2] is communicated through verbal communication..."</p> <p>- "Medical/Behavioral (per team report) It confirmed that [Client #2] has a clinical diagnosis of intellectual developmental disability moderate, insomnia, and seizures. It's important to know that [Client #2] has seizures at least 1 time per week. his head may shake and he may drool. They are on-going and will last all day long. The seizures are mild and he is disoriented. He continues on with his day as normal when they are done. If it gets bad, staff takes him home and allows him to rest. He has a Vagus Nerve Stimulator (VNS) surgically implanted in his chest. Staff waves a magnet in front of his chest when he has a seizure in the morning and at night during taking his medication..."</p> <p>Review on 11/02/20 of staff #3's personnel record revealed:</p> <ul style="list-style-type: none"> <li>- Date of hire: 06/21/20.</li> <li>- Job Description: Life Skills Coach.</li> <li>- Training in Client's Rights 07/08/20.</li> </ul> <p>Review on 11/02/20 of a local newspaper article</p>	V 110		

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V 110	<p>Continued From page 3</p> <p>dated 10/23/20 revealed:</p> <ul style="list-style-type: none"> <li>- The local Board of Elections was investigating whether a group home staff had kept a client from voting in the election.</li> <li>- The individuals identified in the newspaper article were client #2 and staff #3.</li> </ul> <p>Review on 11/02/20 of the North Carolina Incident Response Improvement System (IRIS) website revealed:</p> <ul style="list-style-type: none"> <li>- Date of incident: Client #2 - 10/26/20.</li> <li>- Facility investigated an allegation of abuse against staff #3.</li> <li>- Internal investigation revealed staff #3 had attempted to engage client #2 in his right to vote. The right to vote had been a focus at self advocacy and self governance meetings. When staff #3 was asked to leave client #2 unattended to vote, she contacted her supervisors. Staff #3 was instructed to allow client #2 an opportunity to vote at another location. Once she determined client #2 would need additional assistance with voting she determined the guardian should be involved.</li> <li>- Conclusion - "The allegation of a client's rights violation was unsubstantiated."</li> </ul> <p>Review on 10/29/20 of an undated document from the North Carolina Board of Elections revealed:</p> <ul style="list-style-type: none"> <li>- "Facility workers prohibited from assisting Owners, managers, directors, and employees of hospitals, clinics, nursing homes, or rest homes ("facilities") are legally prohibited from assisting their patients or residents with absentee voting. Assistance includes making a request for an absentee ballot, serving as a witness for the voter, marking the voter's absentee ballot or assisting the voter in marking an absentee ballot, or assisting the voter with filling out the envelope.</li> </ul>	V 110		

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V 110	<p>Continued From page 4</p> <p>Violation of this law is a Class I felony [N.C.G.S. § 163-226.3]."</p> <p>Interview on 10/29/20 client #2 stated:</p> <ul style="list-style-type: none"> <li>- He was not sure how long he had resided at the facility.</li> <li>- He was unable to recall if he had voted in the most recent election or who may have taken him to vote.</li> <li>- Client #2 is unable to engage in an in-depth interview due to his limited cognitive level of functioning.</li> </ul> <p>Interview on 10/29/20 staff #3 stated:</p> <ul style="list-style-type: none"> <li>- She had worked at the facility for a total of two years.</li> <li>- She had training in client's rights.</li> <li>- She was the one to one worker for client #2.</li> <li>- She had been notified by the Program Manager to take client #2 to vote.</li> <li>- She took client #2 to a local curbside voting place.</li> <li>- The polling worker came out and registered client #2 to vote. When client #2 is given a choice between 2 items he repeats the last one. The poll worker asked client #2 do you want to register as a Republican or a Democrat? Client #2 indicated he wanted to register as a Democrat.</li> <li>- "When a poll worker brought out the ballot for [client #2] to vote they requested for me to leave the car."</li> <li>- "[Client #2] has health problems and I was not comfortable with leaving him in the car alone."</li> <li>- She contacted the Program Manager in which she suggested to attempt to vote in another local town.</li> <li>- She drove client #2 to a second polling place in another town.</li> <li>- The poll worker came over and she explained client #2 had registered at a previous polling site.</li> </ul>	V 110		

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V 110	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>- The poll worker went inside to check and said client #2 would have to register again.</li> <li>- The poll worker provided the registration paperwork and staff #3 filled it out with the same information client #2 indicated at the previous site.</li> <li>- The poll worker at the second site allowed staff #3 to remain in the car.</li> <li>- The poll worker went down the ballot and said "Trump" twice. Client #2 repeated the last name the poll worker said.</li> <li>- "I told the poll worker I was not comfortable with the process and requested to leave and have [client #2's] guardian to assist."</li> <li>- She would never do anything to hurt client #2.</li> <li>- She did fill out the voter registration to ensure it matched the previous document after the poll worker gave it to her.</li> <li>- She was not made to leave the car at the second polling area.</li> </ul> <p>Attempted interview on 10/29/20 and 11/4/20 with the local Board of Elections Supervisor identified in the newspaper article revealed she did not return detailed messages requesting a call back.</p> <p>Attempted interview on 10/29/20, 10/30/20 and 11/4/20 with client #2's legal guardian revealed she did not return detailed messages requesting a call back.</p> <p>Interview on 11/06/20 the Regional Manager stated she understood group home staff could not assist clients with the completion of voter registration.</p>	V 110		