

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-286 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R-C 09/30/2020 |
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| NAME OF PROVIDER OR SUPPLIER HOME CARE SOLUTIONS AT FIELDMOUNT ROAD | STREET ADDRESS, CITY, STATE, ZIP CODE 1487 FIELDMOUNT ROAD KERNERSVILLE, NC 27284 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|--|--------------------|
| V 000 | INITIAL COMMENTS A complaint and follow up survey was completed on 9/30/2020. Two of the complaints were substantiated (intake #NC169390 & NC169388), and one of the complaints was unsubstantiated (intake # NC169596). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. | V 000 | | |
| V 131 | G.S. 131E-256 (D2) HCPR - Prior Employment Verification G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to access the Health Care Personnel Registry (HCPR) prior to hire affecting 1 of 2 former staff (FS #1). The findings are: Review on 9/18/2020 of FS #1's employee record revealed: - Hire date: 8/5/2020 - Termination date: 9/10/2020 - Documentation that the HCPR was not accessed until 8/8/2020. | V 131 | DHSR-Mental Health NOV 07 2020 Lic. & Cert. Section The person responsible for intake of applications will be re-trained on obtaining the HCPR when the application is submitted. The director will retrain the administrative assistant as well as the trainer on obtaining the HCPR. The associate Professional will audit the books on a monthly basis or as often as needed in order to ensure this issue no longer exists. We will be in compliance of this issue as of 10/26/2020 and going forward. | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Ra Tony Jones

TITLE

Director

(X6) DATE

10-20-20

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| V 131 | Continued From page 1 Interviews on 9/23/2020 and 9/30/2020 with the Director revealed: - Since access to the HCPR was free, the facility usually had no problems with completing that check before hiring new staff; - It had been a long time since the Licensee agency had any problems accessing the HCPR. | V 131 | | |