

Savin Grace, LLC
562 Old Dam Rd
Selma, NC 27576
(919) 351-0465

September 15, 2020

Division of Health Service Regulation

Re: Complaint and Follow up Survey completed September 2, 2020

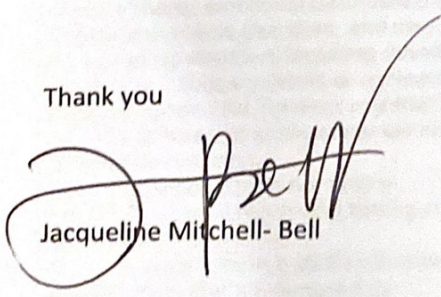
Savin Grace II, 562 Old Dam Road, Selma, NC 27576

MHL # 051-173

E-mail Address: jacqui1718@yahoo.com

Please find the Plan of Correction attached, as noted Savin Grace CEO have taken necessary action to bring each citation and deficiencies back into compliance. On September 5, 2020 Savin Grace CEO, hired two additional staff and will continue to hire as needed to ensure that the requirements are met for .1700 facilities and that there are 2 staff working on all shifts at all time and awake. Savin Grace CEO, has also taken action to ensure that at no time any staff will be allowed to reside within the .1700 facility. Savin Grace CEO will only hire staff that have the ability to work a regular shift with no extended stays within the facility at no given time.

Thank you


Jacqueline Mitchell- Bell

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL051-173	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 09/02/2020
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NAME OF PROVIDER OR SUPPLIER SAVIN GRACE II	STREET ADDRESS, CITY, STATE, ZIP CODE 562 OLD DAM ROAD SELMA, NC 27576
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 9/2/20. The complaint was substantiated (intakes #NC00162096). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 293	<p>27G .1701 Residential Tx. Child/Adol - Scope</p> <p>10A NCAC 27G .1701 SCOPE</p> <p>(a) A residential treatment staff secure facility for children or adolescents is one that is a free-standing residential facility that provides intensive, active therapeutic treatment and interventions within a system of care approach. It shall not be the primary residence of an individual who is not a client of the facility.</p> <p>(b) Staff secure means staff are required to be awake during client sleep hours and supervision shall be continuous as set forth in Rule .1704 of this Section.</p> <p>(c) The population served shall be children or adolescents who have a primary diagnosis of mental illness, emotional disturbance or substance-related disorders; and may also have co-occurring disorders including developmental disabilities. These children or adolescents shall not meet criteria for inpatient psychiatric services.</p> <p>(d) The children or adolescents served shall require the following:</p> <p>(1) removal from home to a community-based residential setting in order to facilitate treatment; and</p> <p>(2) treatment in a staff secure setting.</p> <p>(e) Services shall be designed to:</p> <p>(1) include individualized supervision and structure of daily living;</p>	V 293		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 293	<p>Continued From page 1</p> <p>(2) minimize the occurrence of behaviors related to functional deficits;</p> <p>(3) ensure safety and deescalate out of control behaviors including frequent crisis management with or without physical restraint;</p> <p>(4) assist the child or adolescent in the acquisition of adaptive functioning in self-control, communication, social and recreational skills; and</p> <p>(5) support the child or adolescent in gaining the skills needed to step-down to a less intensive treatment setting.</p> <p>(f) The residential treatment staff secure facility shall coordinate with other individuals and agencies within the child or adolescent's system of care.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure staff was awake during client sleep hours and provided continuous supervision affecting one of one current client (#1) and three of three former clients (#4, #5 and #6). The findings are:</p> <p>a. Review on 9/2/20 of client #1's record revealed: -Admission date of 1/24/20. -Diagnoses of Oppositional Defiant Disorder and Disruptive Mood Dysregulation Disorder. -She is 14 years old.</p>	V 293		
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V 293	Continued From page 3 -There was not always a second staff working at the home during 3rd shift. -She would normally work Monday through Friday at the home continuously. -She would normally leave the home on Saturday and return on Monday. -She would occasionally work at the home alone on the weekends continuously if other staff were not available. Interviews with the Licensee on 4/20/20 and 9/2/20 revealed: -FS #5 did stay at the group home the majority of the time. -FS #5 would normally work Monday through Friday at the home continuously. -FS #5 would normally leave the home Saturday morning and stay with family over the weekend. -FS #5 would return to the home on Monday. -FS #5 did keep the majority of her personal belongings at the group home. -FS #5 was sleeping at the group home Monday through Friday. -FS #5 did work alone sometimes during the sleeping hours. -She confirmed the facility failed to ensure staff was awake during client sleep hours and provided continuous supervision.	V 293	Savin Grace, have implemented within our hiring that at no time a staff member is to sleep and or live on its premises at any time. Savin Grace does not employ persons that sleep and or have the ability to live on its facility site. This will be an ongoing practice.	9/12/2020
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff	V 296		

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V 296	<p>Continued From page 4</p> <p>required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p>	V 296		

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V 296	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are present and awake affecting one of three current clients (#1, #2 and #3). The findings are:</p> <p>Observation of the facility on 9/2/20 at approximately 9:10 AM revealed: -Staff #1 was at the group home alone with clients #1, #2 and #3.</p> <p>Review of facility records on 9/2/20 revealed: -The group home was licensed as a 1700 Residential Treatment Staff Secure for Children or Adolescents. The license capacity was for four children or adolescents.</p> <p>a. Review on 9/2/20 of client #1's record revealed: -Admission date of 1/24/20. -Diagnoses of Oppositional Defiant Disorder and Disruptive Mood Dysregulation Disorder. -She is 14 years old. -There was no documentation that client #1 could be supervised by one staff.</p> <p>b. Review on 9/2/20 of client #2's record revealed: -Admission date of 7/28/20. -Diagnosis of Oppositional Defiant Disorder. -She is 12 years old. -There was no documentation that client #2 could be supervised by one staff.</p> <p>c. Review on 9/2/20 of client #3's record revealed: -Admission date of 8/28/20.</p>	V 296		

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V 296	<p>Continued From page 6</p> <ul style="list-style-type: none"> -Diagnoses of Disruptive Disorder, Impulse Control Disorder and Conduct Disorder. -She is 15 years old. -There was no documentation that client #3 could be supervised by one staff. <p>Interview with client #1 on 9/2/20 revealed:</p> <ul style="list-style-type: none"> -There was normally one staff working per shift. -When FS #5 worked at the home she slept every night during 3rd shift. -FS #5 was the only staff working during 3rd shift most nights. -Two staff rarely work together at the group home during any shift. <p>Interview with client #2 on 9/2/20 revealed:</p> <ul style="list-style-type: none"> -Sometimes there is only one staff working with them at the group home. -Occasionally two staff will work at the group home with them. <p>Interview with staff #1 on 9/2/20 revealed:</p> <ul style="list-style-type: none"> -She was the only staff working at the group home with three clients. -Another staff was supposed to be at the group home with her. -The other staff was running late and should be at the home soon. -She confirmed the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are present and awake. <p>Interview with former staff #5 on 4/20/20 revealed:</p> <ul style="list-style-type: none"> -When she worked at the group home she did sleep there most nights. -There was not always a second staff working at the home during 3rd shift. -She would normally work Monday through Friday 	V 296		
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PRINTED: 09/03/2020
FORM APPROVED

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V 296	<p>Continued From page 7</p> <p>at the home continuously. -She would occasionally work at the home alone on the weekends continuously if other staff were not available.</p> <p>Interview with the Licensee on 9/2/20 revealed: -She was currently in the process of hiring staff for the group home. -It was difficult to find good staff to work at the group home -There was normally two staff working per shift. -The staff that was supposed to be working with staff #1 was running late this morning. -FS #5 did stay at the group home the majority of the time. -FS #5 would normally work Monday through Friday at the home continuously. -FS #5 was sleeping at the group home Monday through Friday. -FS #5 did work alone sometimes during the sleeping hours. -She confirmed the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are present and awake.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 296	<p>Savin Grace CEO, currently hired two additional staff and will continue to hire to address the lack of staffing at its facility. Savin Grace will ensure that two staff are available during all hours and awake according to Regulations.</p>	9/5/20