

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL097-044	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/11/2020
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NAME OF PROVIDER OR SUPPLIER MULBERRY GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1904 WINDY RIDGE ROAD NORTH WILKESBORO, NC 28659
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type B rule violation was completed on September 11, 2020. This was a limited follow up survey, only 10A NCAC 27G .0209 Medication Requirements (V118) was reviewed. 10A NCAC 27G .0209 Medication Requirements (V118) was brought back into compliance. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to keep all drugs recorded immediately after administration on a client's MAR for 1 of 1 audited clients (Client #2) and failed to keep a client's MAR current for 1 of 1 audited clients (Client #2). The findings are:</p> <p>Review on 9/9/20 of Client #2's record revealed: -a date of admission of 4/1/03; -diagnoses which included Unspecified Depressive Disorder, Mild Intellectual Developmental Disorder (IDD), Chronic Pancreatitis, Acid Reflux, Hypertension, and Allergies; -physician-prescribed medications dated 6/9/20 which included: -Vitamin E 400 Unit soft gel, 1 capsule (cap) twice daily for antioxidant; -ZenPep10000-32000 Units, 4 caps 3 times daily with meals and 2 caps with snacks as needed to treat pancreatitis; -Montelukast Sodium 10 milligrams (mg), 1 tablet at bedtime to treat allergies.</p> <p>Reviews on 9/9/20 and 9/10/20 of Client #2's April 2020, May 2020, June 2020, July 2020 and August 2020 MARs revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-the Vitamin E 400 Unit soft gel had: -blanks on the April 2020 MAR at the 8:00 PM dosage times on 4/25/20, 4/26/20, 4/27/20, 4/28/20, 4/29/20 and 4/30/20 (the 45th day for the correction period ended for the 3/10/20 survey for V118 on 4/24/20); -blanks on the June 2020 MAR at the 8:00 AM dosage time on 6/26/20, 6/27/20 and 6/28/20; -blanks on the July 2020 MAR at the 8:00 AM dosage time on 7/1/20, 7/2/20, 7/3/20, 7/4/20, 7/5/20, 7/6/20, 7/7/20, 7/8/20, 7/9/20, 7/10/20, 7/11/20, 7/12/20, 7/13/20, 7/14/20, 7/15/20, 7/16/20, 7/17/20, 7/18/20, 7/19/20, 7/20/20, 7/21/20, 7/22/20, 7/23/20, 7/24/20, 7/25/20, 7/26/20, 7/27/20, 7/28/20, 7/29/20, 7/30/20 and 7/31/20; -ZenPep10000-32000 Units had: -a blank on the May 2020 MAR at the 12:00 Noon dosage time on 5/25/20 and had a blank on the July MAR at the 12:00 Noon dosage time on 7/30/20; -the Montelukast Sodium 10 mg had: -blanks on the August 2020 MAR at the 8:00 AM dosage times on 8/26/20, 8/27/20, 8/28/20 and 8/29/20.</p> <p>Interview on 9/2/20 with Client #2 revealed: -no problems or issues indicated with her medication administration by staff.</p> <p>Interview on 9/10/20 with Staff #1 revealed: -The staff was on duty the last day of the month was responsible for updating the clients' MARs for the following month; -She missed recording Client #2's Vitamin E administration on the June MARs; -Client #2 was on a home visit the first part of the month in July 2020 and her MAR should have been coded with an "H" to indicate she was at home;</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>-There were pill count sheets that could be provided that showed Client #2 was given her medication.</p> <p>Interviews on 9/10/20 and 9/11/20 with the Executive Director revealed:</p> <ul style="list-style-type: none"> -There were 2 staff (Staff #1 and Staff #2) who administered the client medications; -She would be notified by either staff if there were problems with client medication administration; -She would review and send Client #2's pill count sheets on the three medications which had MAR blanks; -Both staff were trained in medication administration by a registered nurse; -She used to have someone meet Staff #2 in the office and check the MARs quarterly; -There was no one who currently monitored the MARs for completeness and accuracy; -She planned to change client MAR process to correct this situation. 	V 118		