STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL023-210	A. BUILDING: _____ B. WING _____	C 08/27/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KAREN'S CARE HOME	435 BORDERS ROAD SHELBY, NC 28152

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on August 27, 2020. The complaint was substantiated (Intake# NC00167156). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.	V 000		
V 289	27G .5601 Supervised Living - Scope 10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or (2) two or more adult clients. Minor and adult clients shall not reside in the same facility. (c) Each supervised living facility shall be licensed to serve a specific population as designated below: (1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses; (2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses; (3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;	V 289		

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V 289	Continued From page 1 (4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses; (5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or (6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7)(A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1)(i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e)(1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL). This Rule is not met as evidenced by: Based on interview and record review, the facility management failed to ensure minor and adult clients did not reside within the same facility. The findings are:	V 289		

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V 289	Continued From page 2 Review on 8/19/20 of the facility file revealed: -a waiver letter dated 1/17/19 granted the facility to serve both adolescents and adults within the same facility. -the waiver was approved for the licensure year 2019. -"...In accordance with 10A NCAC 27G .0813, the waiver of Rule 10A NCAC 27G.5601 (b) cannot exceed the expiration date of the 2019 license which is December 31, 2019; and, therefore shall be subject to renewal consideration upon the request of the licensee..." -there was no waiver letter granting this for the licensure year 2020. Review on 8/20/20 of the facility's license, current and former client records revealed: -the facility was licensed for 3 clients. -Client #1 - admitted 5/31/17 - 17 years old. -Client #2 - admitted 5/31/17 - 20 years old. -Former Client #3 - admitted 5/30/17 - discharged 7/17/20 - 19 years old as of March 2020. Interview on 8/24/20 with the Director of Operations revealed: -she had initiated the waiver approval process but had been going back and forth with the Local Management Entity (LME). -the LME wanted the license changed from a child home to an adult home. -then she found out the AFL provider wanted to change licensee's so she had put the process on hold. -she would go ahead and continue the waiver request process and notify DHSR if/when she was no longer the licensee for the facility.	V 289		